




Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

2023-11-09


Application: R305708089

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This letter is to inform you that your photo submission has been received by our office. The photos submitted to this office do not meet the required specifications. Your Permanent Resident (PR) Card cannot be issued without a compliant/acceptable photo.

You must send:

☒ **Two (2) new photos** that meet the specifications set out in the document located at the link below:

<https://www.canada.ca/en/immigration-refugees-citizenship/services/new-immigrants/pr-card/apply-renew-replace/photo.html>.

You must submit the requested documentation within **30 days**. If you do not submit the requested documentation within **30 days**, your PR card request will be **cancelled** and you will be required to apply for a PR card with an application, supporting documents, photos and processing fee.

Please note that a valid Canadian address is necessary for us to be able to send you your Permanent Resident Card.

Please return this letter and photos by mail to:

Case Processing Center - Permanent Resident Card
PO Box 4500
Sydney, Nova Scotia B1P 6L1

To avoid any delay, please provide IRCC with a permanent Canadian address by accessing the on-line Address Notification service on the IRCC web site at <https://services3.cic.gc.ca/ecas/introduction.do?app=coanotify> . If an updated address is not provided, your PR card will be mailed to your address shown at the top of this letter.

Should you have any questions or require assistance, please visit our website at <https://www.canada.ca/en/services/immigration-citizenship.html> or contact your service provider organization

Please disregard this notice if you have recently submitted new photos to our centre or have received your PR card.

Thank you

****PLEASE RETURN THIS LETTER WITH YOUR PHOTOS TO PREVENT PROCESSING DELAYS****
****S.V.P. RETOURNEZ CETTE LETTRE AVEC VOS PHOTOS AFIN DE PRÉVENIR DES DÉLAIS.****