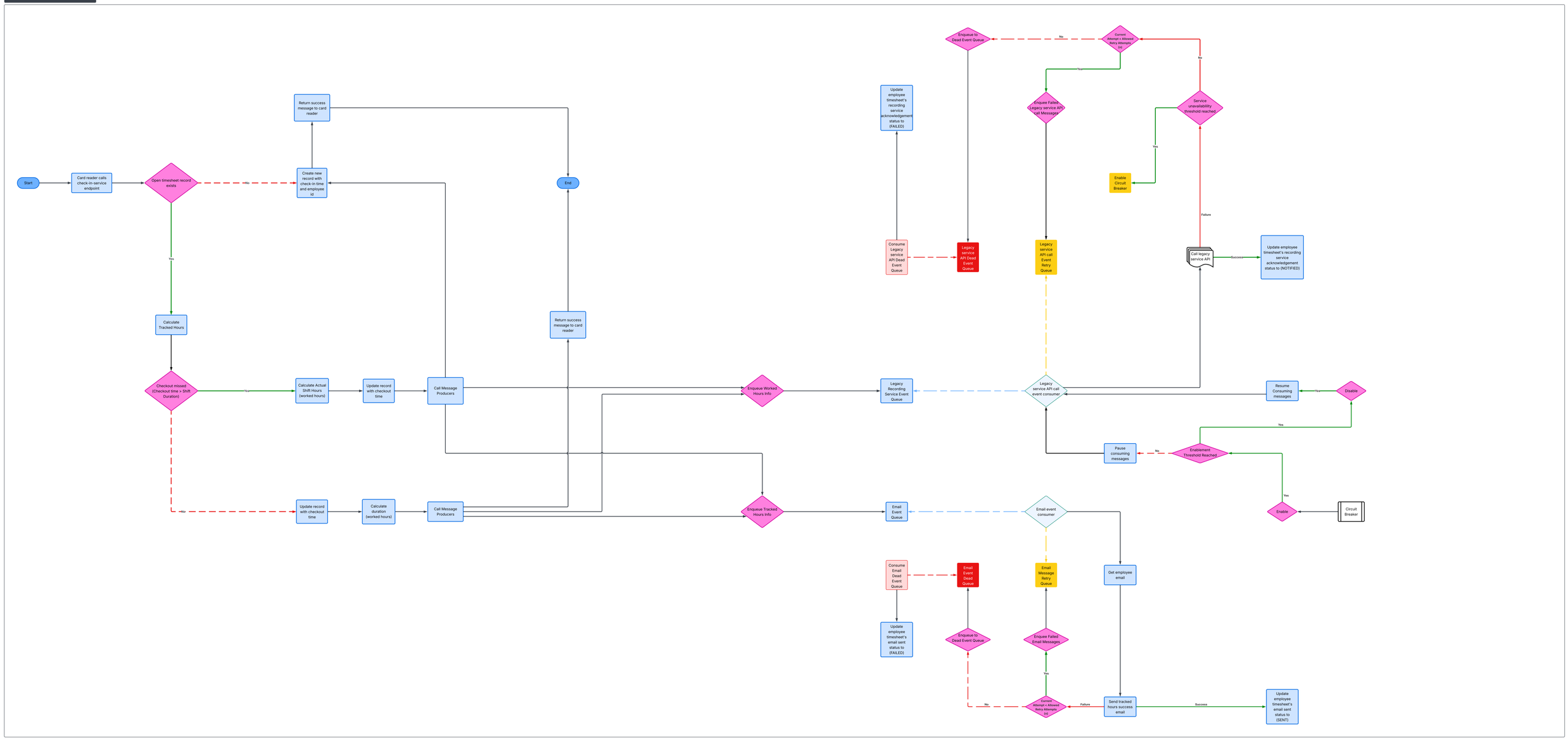Check-In-Service Flowchart