

# PAKISTAN EMERGENCY SMART INFRASTRUCTURE (PESI)

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## **1. INTRODUCTION**

The **Pakistan Emergency Smart Infrastructure (PESI)** represents a comprehensive enterprise network solution designed to provide mission-critical communication services across multiple geographical sites. This infrastructure integrates corporate headquarters, emergency response centers, and remote branch offices into a unified, highly available network platform supporting 2,500+ concurrent users.

### **Objectives**

The PESI network addresses five core organizational requirements:

#### **1. Multi-Site-Connectivity**

Seamless communication between 5 major locations: Headquarters, Emergency Response Center, three Branch Offices, and a Central Distribution Hub with dual-ISP redundancy.

#### **2. Emergency-Services-Integration**

Dedicated infrastructure supporting Police, Medical, Rescue, and Ambulance services with 10 emergency hotlines (115, 1122, 15, etc.) and 24/7 operational availability.

#### **3. High-Availability-Architecture**

Zero single-point-of-failure design featuring dual core switches (HSRP), dual edge routers (OSPF), dual firewalls (ASA), and dual ISP connectivity ensuring >99.9% uptime.

#### **4. Unified-CommunicationsPlatform**

VoIP telephony system with 19 IP phones enabling inter-branch calling and emergency hotline services using Cisco Call Manager Express.

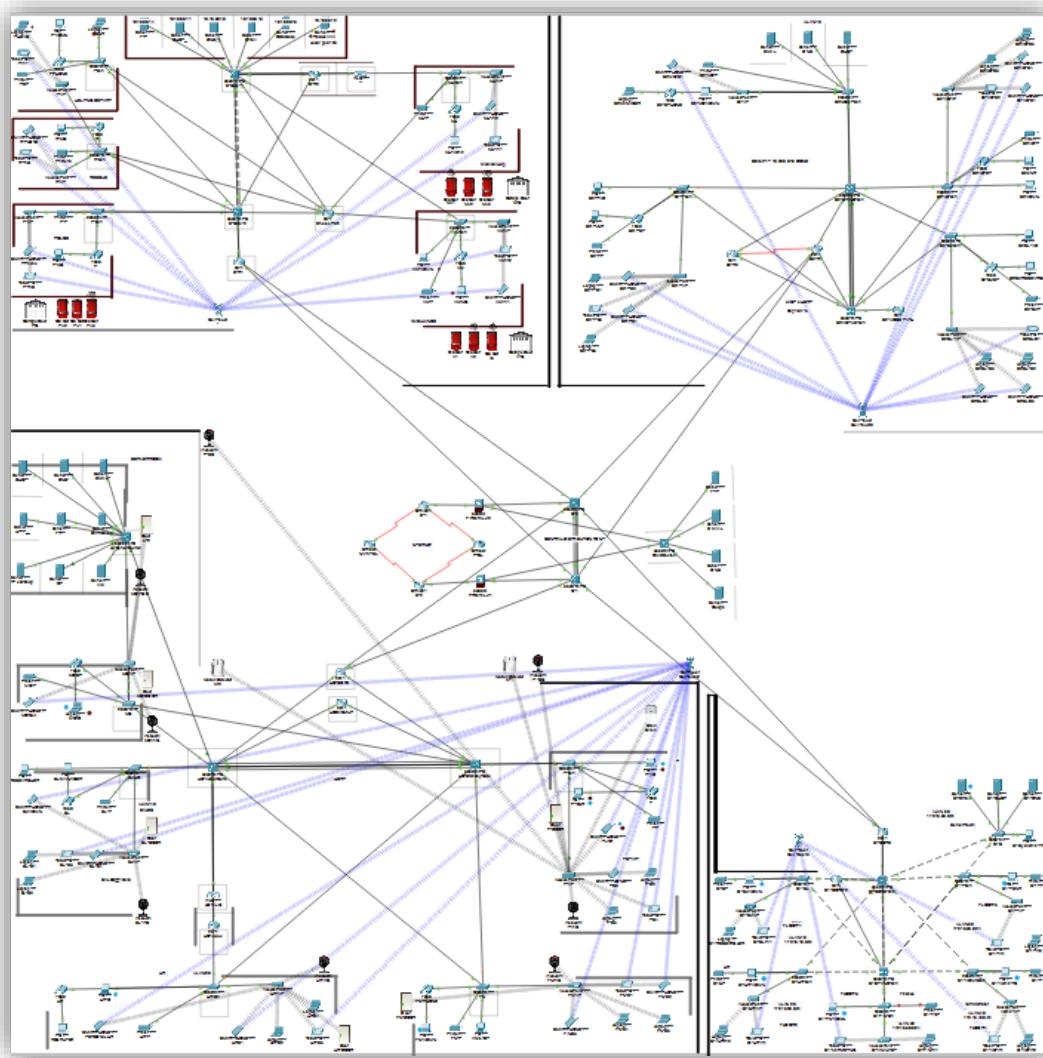
#### **5. Enterprise-Security**

Multi-layered protection including Cisco ASA firewalls with DMZ isolation, AAA/RADIUS authentication, SSH-only device access, and comprehensive ACL policies.

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## 2. NETWORK DESIGN & ARCHITECTURE

### 2.1 Topology Overview

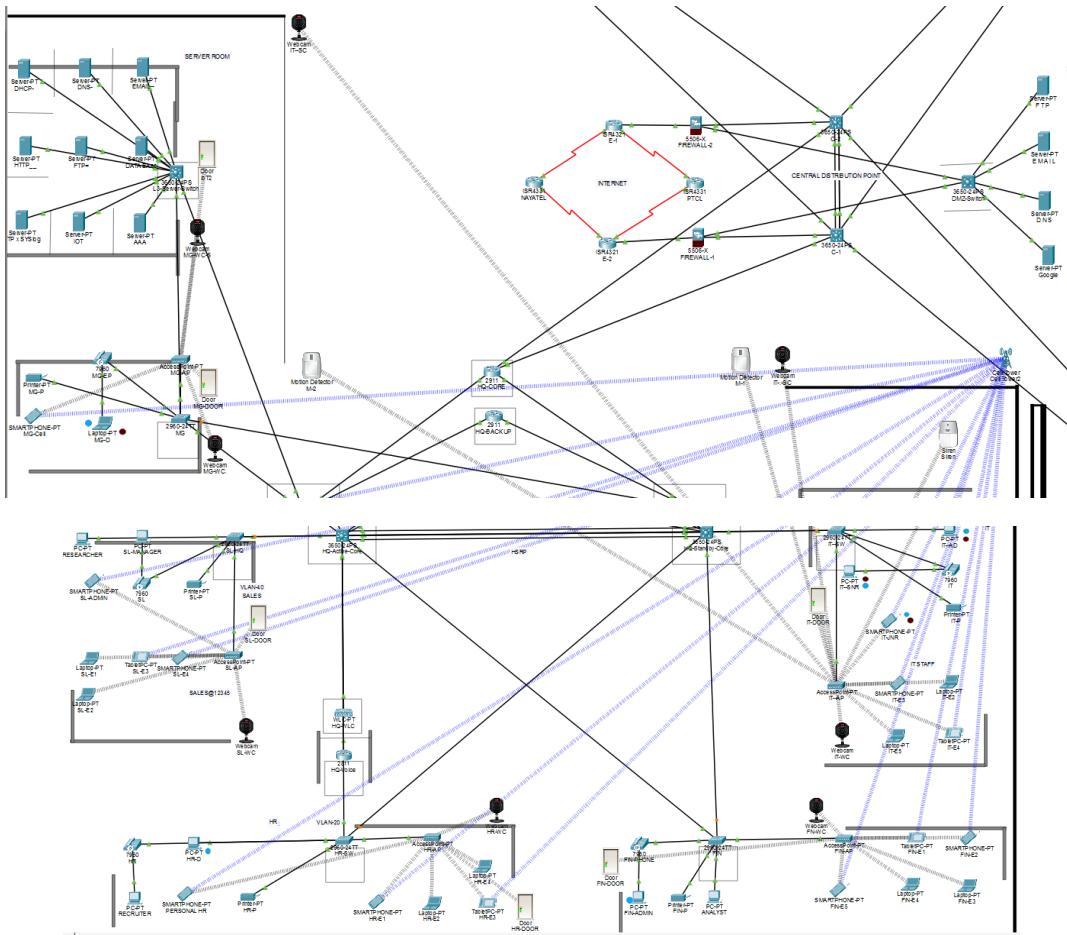


The PESI network implements a **hierarchical three-tier architecture**:

- **Core Layer:** L3 switches providing inter-VLAN routing with HSRP redundancy
- **Distribution Layer:** Edge routers connecting remote sites via OSPF multi-area routing
- **Access Layer:** L2 switches with trunk connections for end-user connectivity
- **Security Layer:** Dual Cisco ASA firewalls with DMZ for public services
- **WAN Layer:** Redundant ISP connections (PTCL & Nayatel) with IPSec VPN

## 2.2 Site Infrastructure

### Site 1: Headquarters



#### Parameter

#### Details

**IP Range**

50.50.0.0/16

**OSPF Area**

Area 0 (Backbone)

**VLANs**

9 (Servers, HR, Finance, Sales, IT, Management, Voice, IoT, WiFi)

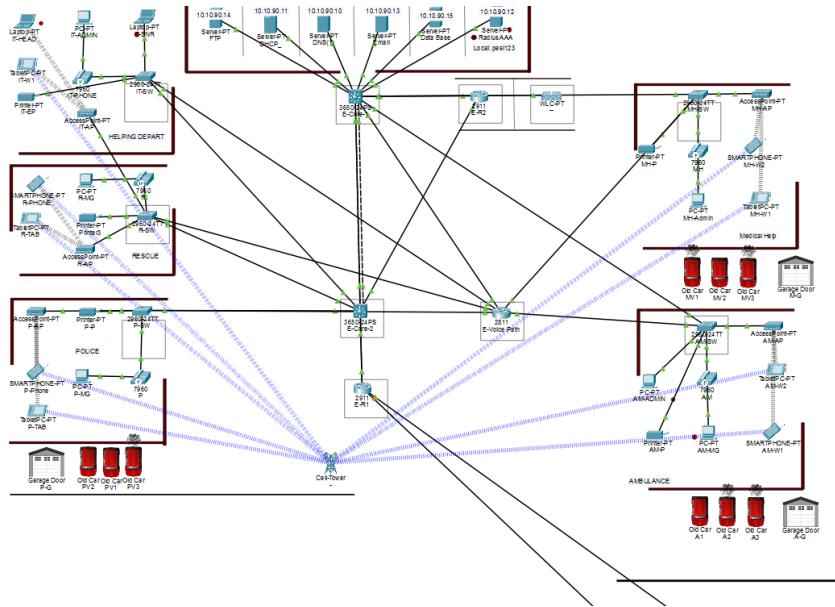
**Capacity**

2,000+ users

**Key Features**

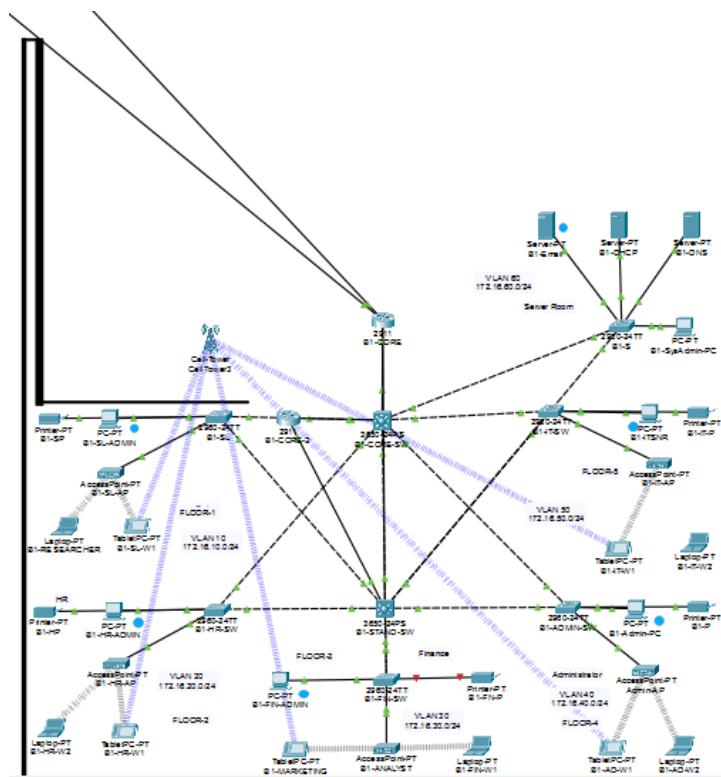
- 5 IP Phones (6001-6005)
- Complete server farm (DHCP, DNS, Email, FTP, RADIUS, NTP)
- IoT security system with motion detection

## Site 2: Emergency Response Center



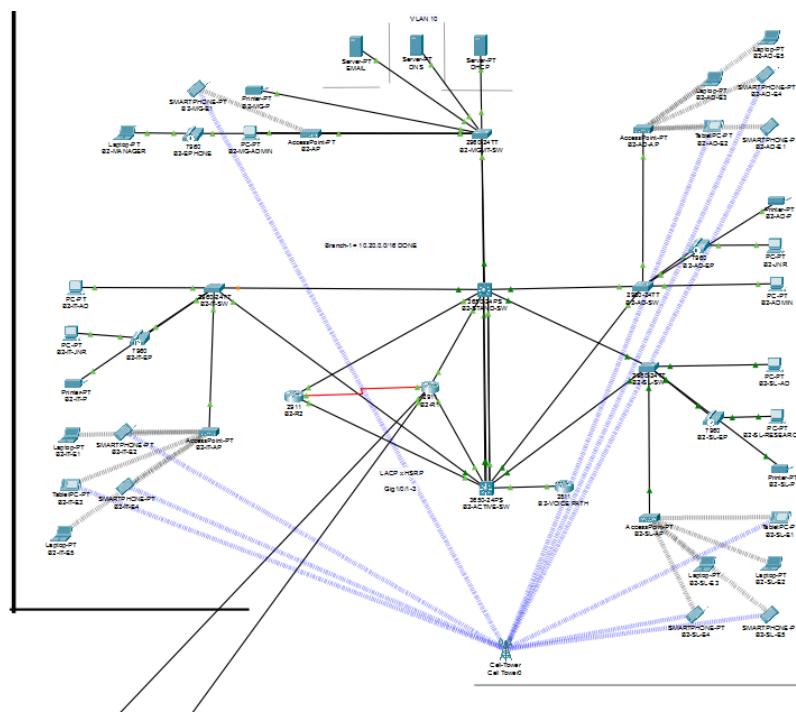
Parameter	Details
IP Range	10.10.0.0/16
OSPF Area	Area 2
VLANs	10 (Ambulance, Medical, Police, Rescue, Voice, IT, WiFi, IoT, Servers, Management)
Capacity	570+ devices
Key Features	<ul style="list-style-type: none"><li>• 10 emergency hotlines (115, 1122, 15, 1151, 2101, 3001, 4001, 5001, 10001)</li><li>• AAA/RADIUS authentication</li><li>• Dedicated database server</li><li>• Load-balanced HSRP</li></ul>

## Site 3: Branch Office 1



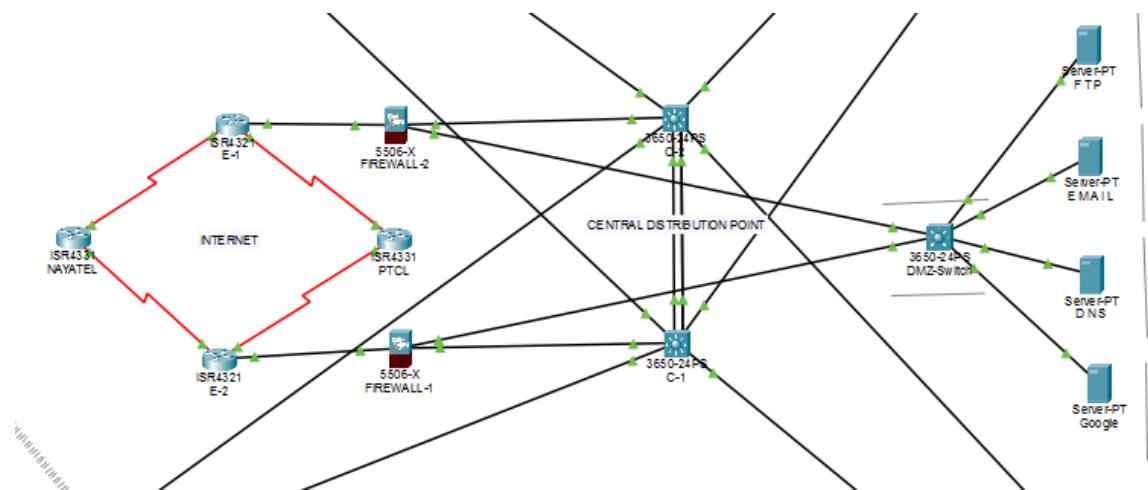
Parameter	Details
IP Range	172.16.0.0/16
OSPF Area	Area 1
VLANs	6 (Sales, HR, Finance, Admin, IT, Servers)
Capacity	1,200 users
Domain	b1pesi.com

## Site 4: Branch Office 2



Parameter	Details
<b>IP Range</b>	10.20.0.0/16
<b>OSPF Area</b>	Area 3
<b>VLANs</b>	6 (Management, IT, Sales, CEO-Admin, Voice, Servers)
<b>Capacity</b>	1,200+ users
<b>Key Features</b>	<ul style="list-style-type: none"> <li>• 4 IP Phones (2001-2004)</li> <li>• HSRPv2 gateway redundancy</li> <li>• 128 kbps serial backup link</li> <li>• Domain: b2pesi.com</li> </ul>

## Site 5: Central Distribution Point



Parameter	Details
Role	Network backbone hub
Key Components	<ul style="list-style-type: none"> <li>Dual ISPs (PTCL, Naya-Tel)</li> <li>Dual Cisco ASA Firewalls</li> <li>DMZ with 4 public servers</li> <li>IPSec VPN tunnels</li> </ul>
Public Services	Web Server, Mail Server, DNS Server, FTP Server
Security	NAT/PAT for all internal networks, ACL-based DMZ isolation

## 2.3 Design Justification

### Why Hierarchical Architecture?

Benefit	Explanation
<b>Scalability</b>	New branches can be added to distribution layer without core redesign
<b>Performance</b>	Access layer traffic localization reduces core bandwidth consumption
<b>Manageability</b>	Clear functional separation simplifies troubleshooting and maintenance
<b>Fault Isolation</b>	Issues at access layer don't propagate to core infrastructure

### Why OSPF Multi-Area Design?

#### Benefits:

- **Reduced routing overhead** through area segmentation (LSA flooding limited)
- **Faster convergence** with smaller routing tables per area
- **Route summarization** at Area Border Routers (ABRs) reduces routing table size
- **Scalability** supporting networks with 1000+ routers

### Why Complete Redundancy?

#### Critical infrastructure demands zero single points of failure:

- **Dual Core Switches** with HSRP (Active-Standby) – <1 second failover
  - **Dual Edge Routers** with OSPF load balancing – automatic path selection
  - **Dual Firewalls** with stateful failover – seamless security continuity
  - **Dual ISPs** with dynamic routing – automatic ISP failover
-

### 3. CONFIGURATION DETAILS

#### 3.1 IP Addressing & VLAN Design

##### Addressing Scheme

Site	Network	Mask	OSPF Area	Gateway Protocol	Usable Hosts
Headquarters	50.50.0.0/16	255.255.0.0	Area 0	HSRP	65,534
Emergency Site	10.10.0.0/16	255.255.0.0	Area 2	HSRP (Load Balanced)	65,534
Branch 1	172.16.0.0/16	255.255.0.0	Area 3	Static	65,534
Branch 2	10.20.0.0/16	255.255.0.0	Area 1	HSRPv2	65,534
DMZ	172.16.0.0/24	255.255.255.0	—	Static	254

##### Headquarters VLANs:

VLAN	Department	Network	HSRP Gateway	Purpose
10	Servers	50.50.10.0/24	50.50.10.1	Server farm infrastructure
20	HR	50.50.20.0/24	50.50.20.1	Human resources workstations
30	Finance	50.50.30.0/24	50.50.30.1	Financial systems
50	IT	50.50.50.0/24	50.50.50.1	Network management
70	Voice	50.50.70.0/24	50.50.70.1	VoIP phones
80	IoT	50.50.80.0/24	50.50.80.1	Smart devices

### **Emergency Site VLANs (Load-Balanced HSRP):**

VLAN	Service	Network	Active Switch	Priority
10	Ambulance 	10.10.10.0/24	E-Core-1	110
20	Medical 	10.10.20.0/24	E-Core-1	110
30	Police 	10.10.30.0/24	E-Core-1	110
40	Rescue 	10.10.40.0/24	E-Core-2	110
60	IT	10.10.60.0/24	E-Core-2	110

**Note:** Traffic distribution across both core switches maximizes resource utilization.

## **3.2 Routing Protocol Configuration**

### **OSPF Multi-Area Implementation**

#### **Key Configuration Elements:**

```
router ospf 1
  router-id 3.3.3.3
  log adjacency-changes
  passive-interface default
  no passive-interface GigabitEthernet0/0
  network 50.50.200.0 0.0.0.255 area 0
  network 192.168.0.0 0.0.0.3 area 0
```

#### **OSPF Features Implemented:**

- **Loopback Router IDs** for stability during interface failures
- **Passive interfaces** on access ports (prevents unauthorized OSPF neighbors)
- **Point-to-point network type** on WAN links for faster convergence
- **Route summarization** at ABRs to minimize routing table size
- **Area Border Router (Central-2)** connecting Areas 0, 1, 2, and 3

### **3.3 High Availability Implementation**

#### **HSRP Configuration**

##### **Active-Standby Gateway Redundancy:**

###### **! Core-Active (Priority 110 - Active)**

```
interface Vlan10
    ip address 50.50.10.2 255.255.255.0
    standby version 1
    standby 10 ip 50.50.10.1
    standby 10 priority 110
    standby 10 preempt
```

###### **! Core-Standby (Priority 90 - Standby)**

```
interface Vlan10
    ip address 50.50.10.3 255.255.255.0
    standby version 1
    standby 10 ip 50.50.10.1
    standby 10 priority 90
    standby 10 preempt
```

#### **HSRP Benefits:**

- **Sub-second failover** (<1 second during active switch failure)
  - **Transparent operation** (clients continue using same gateway IP)
  - **Load balancing capability** (different VLANs active on different switches)
-

## **LACP Link Aggregation**

```
interface Port-channel1
  switchport mode trunk
  interface range GigabitEthernet1/0/23-24, GigabitEthernet1/1/1
  switchport mode trunk
  channel-group 1 mode active
```

### **Advantages:**

- 3 Gbps aggregate bandwidth ( $3 \times 1$  Gbps links)
  - Automatic load distribution across links
  - Link-level redundancy (surviving links continue if one fails)
- 

## **Spanning Tree Protocol**

```
spanning-tree mode rapid-pvst
spanning-tree vlan 1-99 priority 24576
```

### **Why Rapid-PVST:**

- Convergence time: 2-3 seconds (vs. 30-50 seconds in traditional STP)
  - Per-VLAN optimization allows load balancing
  - Backward compatible with IEEE 802.1D
-

### 3.4 VoIP Telephony System

Site	Extension Range	Phone Count	CME IP	Codec
Headquarters	6001-6005	5	50.50.100.2	G.711
Branch 2	2001-2004	4	10.20.255.5	G.711
Emergency	115, 1122, 15, 1151, etc.	10	10.10.90.20	G.711

**Total Phones:** 19 across 3 sites

### Cisco CME Configuration

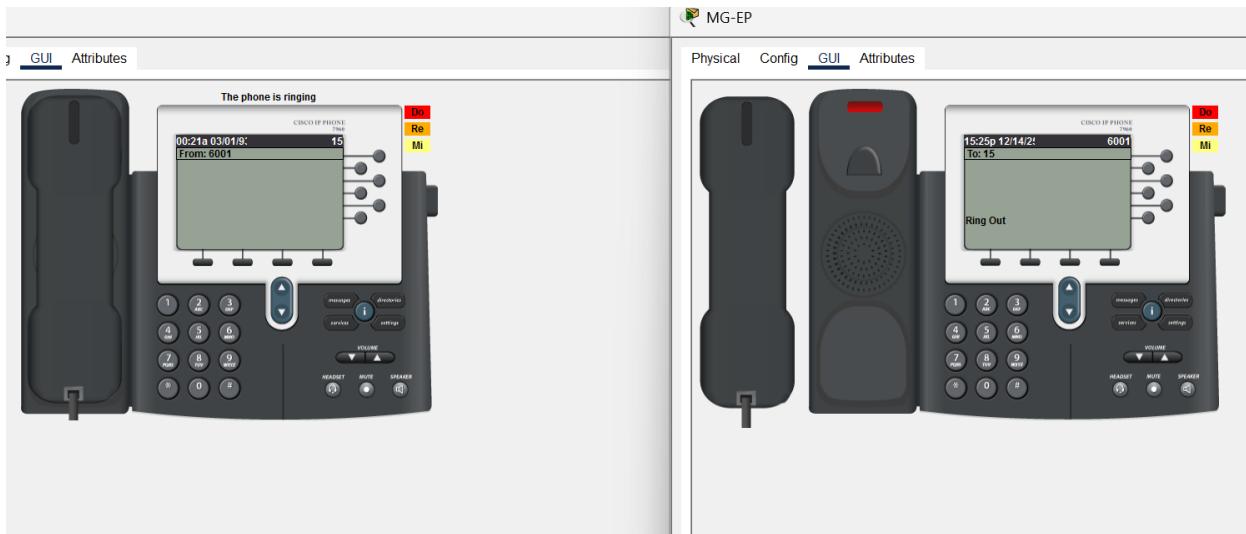
```
telephony-service
max-ephones 42
max-dn 100
ip source-address 50.50.100.2 port 2000
auto assign 1 to 5
ephone-dn 1
number 6001
ephone 1
mac-address 0001.96ED.A844
button 1:1
```

### Inter-Site Calling (Dial-Peer)

```
! HQ to Branch 2
dial-peer voice 2 voip
destination-pattern 200[1-4]
session target ipv4:10.20.255.5
codec g711ulaw
```

## Calling Capabilities:

- HQ ↔ Branch 2 ↔ Emergency Site (full mesh connectivity)
- Emergency hotlines accessible from all sites
- DTMF relay for interactive menus



## 3.5 Server Infrastructure

### Headquarters Server Farm (50.50.10.0/24)

Server	IP	Services	Function
<b>DHCP</b>	50.50.10.10	<b>DHCP</b>	Automatic IP assignment (9 pools for 9 VLANs)
<b>DNS</b>	50.50.10.11	<b>DNS</b>	Internal resolution (domain: pesi.com)
<b>Email</b>	50.50.10.12	<b>SMTP, POP3</b>	Corporate email system
<b>FTP</b>	50.50.10.14	<b>FTP</b>	File sharing, IOS image repository
<b>NTP/Syslog</b>	50.50.10.16	<b>NTP, Syslog</b>	Time sync + centralized logging
<b>AAA/RADIUS</b>	50.50.10.18	<b>RADIUS</b>	Network device authentication (Port 1645)
<b>IoT</b>	50.50.10.17	<b>IoT</b>	Smart security system controller

## DHCP Configuration Sample:

```
ip dhcp pool VOICE-POOL  
network 50.50.70.0 255.255.255.0  
default-router 50.50.70.1  
dns-server 50.50.10.11  
option 150 ip 50.50.100.2
```

## Emergency Site Servers (10.10.90.0/24)

### AAA/RADIUS Configuration:

AAA				
Service	<input checked="" type="radio"/> On <input type="radio"/> Off	Radius Port	1645	
Network Configuration				
Client Name	Client IP	Secret	ServerType	Radius
1 Core-Active	50.50.50.2		Radius	pesi123
2 Core-Standby	50.50.50.3		Radius	pesi123
3 HQ-Router	50.50.200.2		Radius	pesi123
4 Standby-HQ	50.50.201.2		Radius	pesi123
5 Voice-Path	50.50.100.2		Radius	pesi123
User Setup				
Username	Client IP	Secret	ServerType	Radius
1 IT-SNR	50.50.50.2		Radius	pesi123
2 IT-JNR	50.50.50.3		Radius	pesi123
3 IT-Admin	50.50.200.2		Radius	pesi123
4 Manager	50.50.201.2		Radius	pesi123

```
[Connection to 50.50.100.2 closed by foreign host]  
C:\>ssh -l admin 50.50.100.2  
  
Password:  
Voice-Path>enable  
Password:  
Voice-Path#
```

### FTP Server (Emergency Access):

	Username	Password	Permission	
1	Police.ftp	police123	RL	<button>Add</button>
2	cisco	cisco	RWDNL	
3	medical.ftp	medicalftp123	RWDNL	<button>Save</button>
4	public.ftp	Public@ftp123	RL	
5	rescue.ftp	rescueftp123	RWDNL	<button>Remove</button>

### DMZ Public Servers (Central Distribution)

Server	Internal IP	Public IP (PTCL)	Public IP (Nayatel)	Service
Web	172.16.0.10	203.0.113.100	203.0.114.100	HTTP/HTTPS
Mail	172.16.0.11	203.0.113.101	203.0.114.101	SMTP (587)
DNS	172.16.0.12	203.0.113.102	203.0.114.102	DNS (53)
FTP	172.16.0.13	203.0.113.103	203.0.114.103	FTP (21)

**Dual public IPs provide ISP redundancy and load balancing.**

## 3.6 Security Architecture

### FIREWALL-1 (Primary Cisco ASA):

Interface	Security Level	IP Address	Purpose
Outside1	0 (Untrusted)	203.0.113.6/30	PTCL ISP
Outside2	0 (Untrusted)	203.0.114.6/30	Nayatel ISP
DMZ	50 (Medium)	172.16.1.1/30	Public servers
Inside	100 (Trusted)	10.255.1.2/30	Corporate network

### Security Policy:

- Inside → Outside: **Allowed** (NAT applied)
- Outside → DMZ: **Specific services only** (HTTP, SMTP, DNS, FTP)
- DMZ → Inside: **BLOCKED** (prevents compromised servers attacking internal network)

### NAT Configuration

#### Dynamic PAT (Outbound Internet):

```
object network HQ-NET
subnet 50.50.0.0 255.255.0.0
nat (inside,outside1) dynamic interface
```

```
object network EMERGENCY-NET
subnet 10.10.0.0 255.255.0.0
nat (inside,outside1) dynamic interface
```

#### Static NAT (Inbound Public Services):

```
object network WEB-SERVER
host 172.16.0.10
nat (dmz,outside1) static 203.0.113.100 ! PTCL IP
nat (dmz,outside2) static 203.0.114.100 ! Nayatel IP
```

## Access Control Lists

### Firewall Inbound ACL:

```
access-list OUTSIDE1-IN extended permit tcp any host 203.0.113.100 eq 80
access-list OUTSIDE1-IN extended permit tcp any host 203.0.113.100 eq 443
access-list OUTSIDE1-IN extended permit tcp any host 203.0.113.101 eq smtp
access-list OUTSIDE1-IN extended permit udp any host 203.0.113.102 eq domain
access-list OUTSIDE1-IN extended permit icmp any any
```

### DMZ Isolation ACL:

```
! Block DMZ from accessing internal networks
access-list DMZ-TO-INSIDE deny ip 172.16.0.0 255.255.255.0 50.50.0.0 255.255.0.0
access-list DMZ-TO-INSIDE deny ip 172.16.0.0 255.255.255.0 10.10.0.0 255.255.0.0
access-list DMZ-TO-INSIDE deny ip 172.16.0.0 255.255.255.0 10.20.0.0 255.255.0.0
access-list DMZ-TO-INSIDE permit ip any any
```

---

## AAA Authentication

```
aaa new-model
aaa authentication login default group radius local
aaa authorization exec default group radius local
aaa accounting exec default start-stop group radius
```

```
radius server PESI-AAA
```

```
address ipv4 10.10.90.12 auth-port 1645
key pesi123
```

### Benefits:

- Centralized user management across all network devices
- Detailed audit logs for compliance
- Role-based access control (privilege levels)
- Local fallback if RADIUS server unreachable

## SSH Hardening

hostname HQ-Router

ip domain-name pesi.com

crypto key generate rsa modulus 2048

username admin privilege 15 secret 5 \$1\$mERr\$hx5rVt7rPNoS4wqbXKX7m0

line vty 0 4

transport input ssh

login local

exec-timeout 10 0

ip ssh version 2

## IoT Security System (HQ)

Device	Status	Trigger	Action
Camera	Always ON	—	24/7 surveillance
Motion Detector	Armed	Motion detected	Activate siren + lock doors
Siren	Standby	Motion detector	Sound alarm
Smart Locks	Armed	Motion detector	Lock all entry points

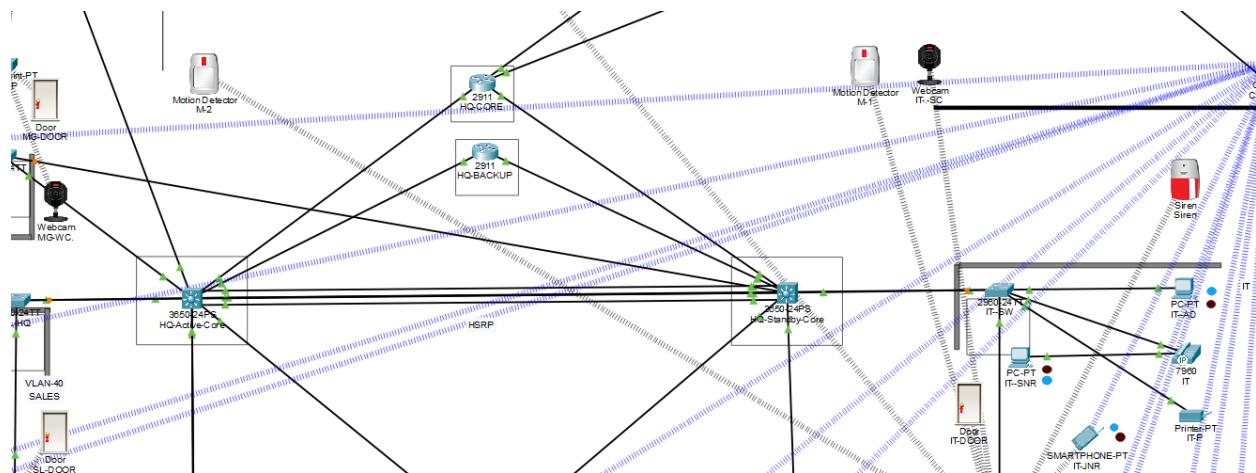
Actions	Enabled	Name	Conditions	Actions
<a href="#">Edit</a>   <a href="#">Remove</a>	Yes	Emergency Alert	Siren On is true	Set S-WC: On to true Set H-WC: On to true Set HG-WC-5 On to true Set IT-WC: On to true Set IT-SC: On to true Set IT-WC: On to true Set IT-DOOR Lock to Lock Set S-DOOR Lock to Lock Set H-DOOR Lock to Lock Set HG-DOOR Lock to Lock Set IT-DOOR Lock to Lock Set H-DOOR Lock to Lock Set HG-WC: On to true Set IT-WC: On to true Set S-WC: On to true Set H-WC: On to true Set HG-WC-5 On to true Set IT-WC: On to true Set IT-SC: On to true Set IT-WC: On to true Set IT-DOOR Lock to Unlock Set S-DOOR Lock to Unlock Set H-DOOR Lock to Unlock Set HG-DOOR Lock to Unlock Set IT-DOOR Lock to Unlock Set H-DOOR Lock to Unlock Set HG-WC: On to true Set IT-WC: On to true
<a href="#">Edit</a>   <a href="#">Remove</a>	Yes	Safe Alert	Siren On is false	Set S-WC: On to true Set H-WC: On to true Set HG-WC-5 On to true Set IT-WC: On to true Set IT-SC: On to true Set IT-WC: On to true Set IT-DOOR Lock to Unlock Set S-DOOR Lock to Unlock Set H-DOOR Lock to Unlock Set HG-DOOR Lock to Unlock Set IT-DOOR Lock to Unlock Set H-DOOR Lock to Unlock Set HG-WC: On to true Set IT-WC: On to true
<a href="#">Edit</a>   <a href="#">Remove</a>	Yes	INTRUDER DETECTED	H-1 On is true	<a href="#">Set Siren On to true</a>
<a href="#">Edit</a>   <a href="#">Remove</a>	Yes	INTRUDER DETECTED 2	H-2 On is true	<a href="#">Set Siren On to true</a>
<a href="#">Edit</a>   <a href="#">Remove</a>	Yes	SAFE -1	H-1 On is false	<a href="#">Set Siren On to false</a>
<a href="#">Edit</a>   <a href="#">Remove</a>	Yes	SAFE-2	H-2 On is false	<a href="#">Set Siren On to false</a>

## 4. TESTING & VALIDATION

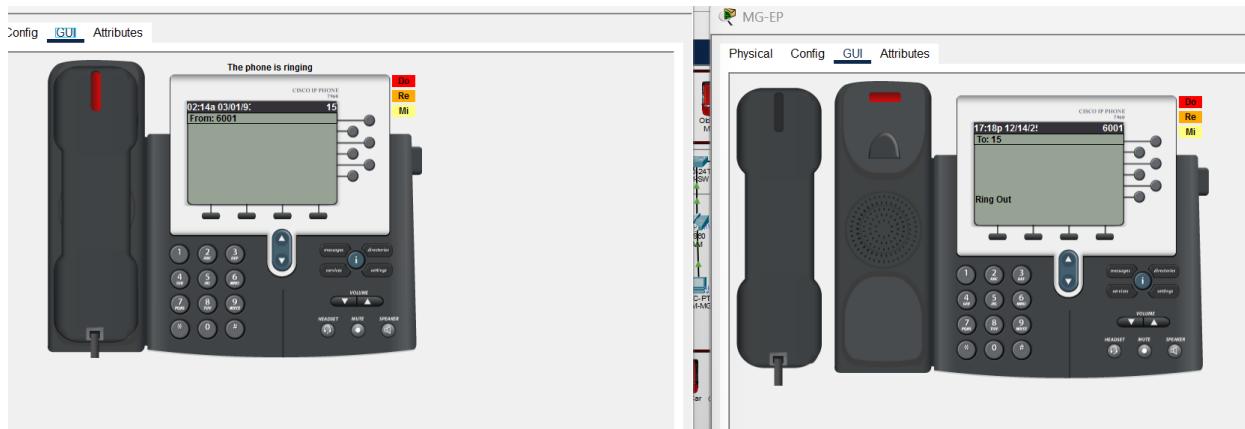
- LOGS

Syslog			
Service	Time	HostName	Message
1	12.14.2025 09:58:43.087 AM	50.50.10.3	%LINEPROTO-5-UPDOWN: Line protocol on Interface ...
2	12.14.2025 09:58:43.087 AM	50.50.10.3	%LINK-5-CHANGED: Interface GigabitEthernet1/0/5, changed state to up
3	12.14.2025 09:58:43.094 AM	50.50.10.2	%LINEPROTO-5-UPDOWN: Line protocol on Interface ...
4	12.14.2025 09:58:43.094 AM	50.50.10.2	%LINK-5-CHANGED: Interface GigabitEthernet1/0/7, changed state to up
5	12.14.2025 09:58:24.376 AM	50.50.10.3	09:58:24: %OSPF-5-ADJCHG: Process 1, Nbr 4.4.4.4 on ...
6	12.14.2025 09:58:24.376 AM	50.50.10.3	%LINEPROTO-5-UPDOWN: Line protocol on Interface ...
7	12.14.2025 09:58:24.376 AM	50.50.10.3	%LINK-3-UPDOWN: Interface GigabitEthernet1/0/5, changed state to down
8	12.14.2025 09:58:24.488 AM	50.50.10.2	09:58:24: %OSPF-5-ADJCHG: Process 1, Nbr 4.4.4.4 on ...
9	12.14.2025 09:58:24.488 AM	50.50.10.2	%LINEPROTO-5-UPDOWN: Line protocol on Interface ...
10	12.14.2025 09:58:24.488 AM	50.50.10.2	%LINK-3-UPDOWN: Interface GigabitEthernet1/0/7, changed state to down
11	12.14.2025 09:57:50.172 AM	50.50.100.2	%SYS-5-CONFIG_I Configured from console by console

- Emergency Alert Checkup



- Emergency Call 15 from HQ



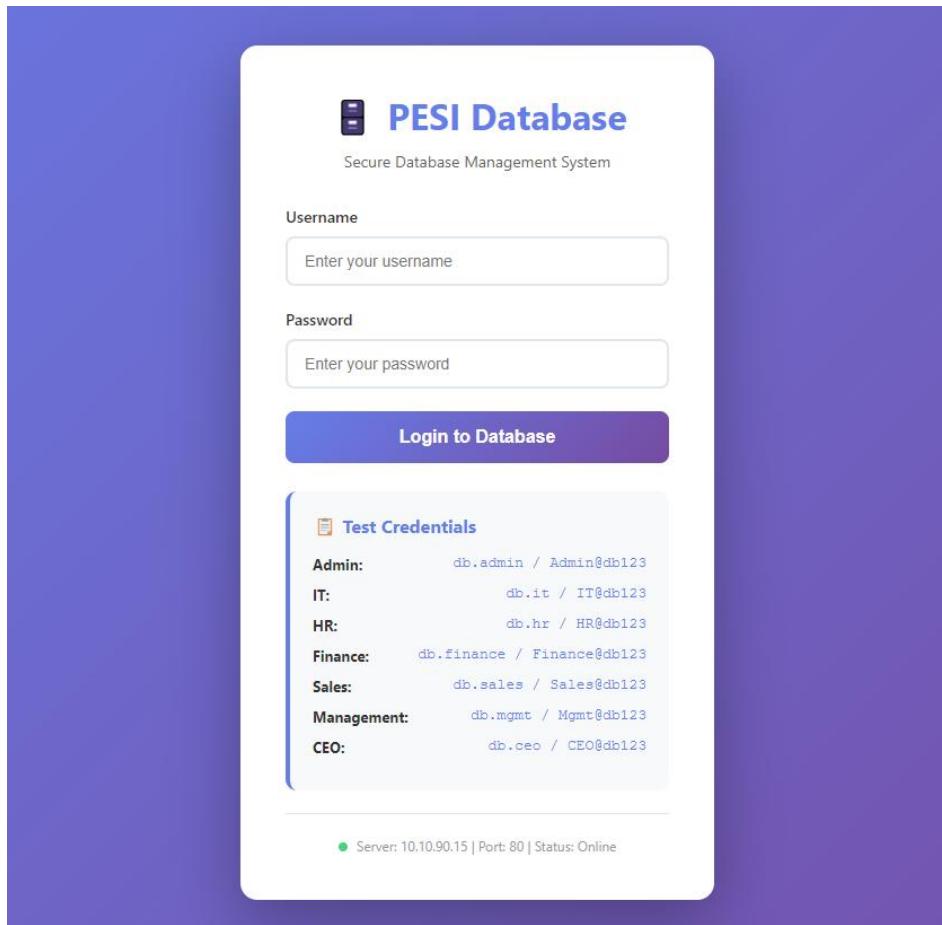
- Ping Check from HQ to B1 & from B1 to HQ

Two windows titled "IT-AD" and "B2-IT-AD" are shown, each displaying a command prompt window with ping results. The "IT-AD" window shows pinging 10.20.20.54 and the "B2-IT-AD" window shows pinging 50.50.50.23. Both windows show successful ping results with low latency.

```
C:\>ping 10.20.20.54
Pinging 10.20.20.54 with 32 bytes of data:
Request timed out.
Request timed out.
Request timed out.
Request timed out.
Reply from 10.20.20.54: bytes=32 time=79ms TTL=123
Reply from 10.20.20.54: bytes=32 time=152ms TTL=123
Ping statistics for 10.20.20.54:
    Packets: Sent = 4, Received = 2, Lost = 2 (50% loss),
Approximate round trip times in milli-seconds:
    Minimum = 79ms, Maximum = 152ms, Average = 115ms
C:\>

C:\>ping 50.50.50.23
Pinging 50.50.50.23 with 32 bytes of data:
Request timed out.
Request timed out.
Request timed out.
Request timed out.
Reply from 50.50.50.23: bytes=32 time=71ms TTL=123
Ping statistics for 50.50.50.23:
    Packets: Sent = 4, Received = 1, Lost = 3 (75% loss),
Approximate round trip times in milli-seconds:
    Minimum = 71ms, Maximum = 71ms, Average = 71ms
C:\>
```

- Data-Base



The dashboard header includes the "PESI Database Management System" logo, a "Welcome, User" message, and a "All Systems Online" status indicator.

Key metrics are displayed in four boxes: 5 Active Databases, 517 Total Records, 7 Active Users, and 100% System Uptime.

The "Available Databases" section lists five databases with their respective icons and details:

- HR Database** (Human Resources Management): Total Records: 17 Employees, Last Updated: 23-Nov-2024, Status: Active. Button: Access Database →.
- Finance Database** (Financial Records & Transactions): Total Records: 250 Transactions, Last Updated: 23-Nov-2024, Status: Active. Button: Access Database →.
- Sales Database** (Customer & Sales Management): Total Records: 150 Customers, Last Updated: 23-Nov-2024, Status: Active. Button: Access Database →.
- IT Database** (Hardware & Software Assets): Total Records: 100 Assets, Last Updated: 23-Nov-2024, Status: Active. Button: Access Database →.
- Management Database** (Reports & Analytics): Total Records: 50 Reports. (This database is not fully visible in the screenshot).

## APPENDIX

Device Type	Model	Quantity	Deployment
L3 Core Switch	Cisco Catalyst 3650	8	All Sites
Edge Router	Cisco ISR 4431	6	HQ, Branches, Emergency
Firewall	Cisco ASA 5506-X	2	Central Distribution
L2 Access Switch	Cisco Catalyst 2960	15+	All Sites
IP Phone	Cisco 7960	19	HQ, Branch 2, Emergency
VPN Router	Cisco ISR 4331	2	Central Distribution

## 5. CONCLUSION

### 5.1 Achievement Summary

The Pakistan Emergency Smart Infrastructure (PESI) network successfully delivers a **mission-critical, enterprise-grade communication platform** serving **2,500+ users** across **5 geographical locations**. All project objectives have been achieved:

#### **Multi-Site Connectivity**

All sites interconnected via OSPF multi-area routing with optimized traffic flow

#### **High Availability**

Zero single points of failure achieved through dual core switches (HSRP), dual routers, dual firewalls, and dual ISPs

#### **Emergency Services Integration**

Dedicated infrastructure for Police, Medical, Rescue, and Ambulance with 10 emergency hotlines operational 24/7

#### **Unified Communications**

19 IP phones deployed across 3 sites with full inter-branch calling capability using G.711 codec

#### **Enterprise Security**

Multi-layered protection including Cisco ASA firewalls with DMZ isolation, AAA/RADIUS authentication, NAT/PAT, and comprehensive ACL policies

### **Scalability**

Each site uses /16 addressing supporting 65,000+ hosts with VLAN segmentation allowing easy department expansion

### **Centralized Management**

Consolidated DHCP, DNS, Email, FTP, RADIUS services with NTP synchronization and centralized Syslog monitoring

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