



Says

What have we heard them say?  
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?  
What other thoughts might influence their behavior?



Feels

What are their fears, frustrations, and anxieties?  
What other feelings might influence their behavior?



Does

What behavior have we observed?  
What can we imagine them doing?

Abdul haseeb.H  
Aswin Anand.J  
Abish.A  
Aravind.K

Air travel is disrupted due to weather changes.

Discrimination between people in aviation should be reduced.

Reduction of ticket fee.

Airoplane security must be taken as first priority.

Reducing the flight distance can reduce the fuel requirements.

To ensuring safe travel to passengers.

Increase facilities of airport.

People should follow airport rules.

Don't carrying contraband in passenger's flight.

Don't carrying explosives in passenger's flight.

Emotional health warnings.

Provide oxygen supplies to people.

Follow the rules of airports.

Proper training must be provided for pilot.

Reduce negative emotions among passengers.

Reduce the ill effects of airplane environment amongst passengers.