Malnad College of Engineering

 $(An\ Autonomous\ Institution\ under\ Visvesvaraya\ Technological\ University,\ Belagavi)\\ Hassan-573\ 202$



DATA SCIENCE (18703) Sentimental Analysis & Tableau

Submitted by

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-: Introduction to Tableau :-

Tableau is a tool which is used for applications related to Business Intelligence and Data Visualization. This can help you extract important insights by analyzing the data and providing objective measurements to support and help in strategic decision making for a business.

The platform supports as easy to learn user interface and additional functionalities to collaborate with other employees in the organization. The user can get data from multiple sources and perform analyses on the aggregated data. Tableau is helping industries to reduce the analysis time and provides functionalities while ensuring flexibility, security and reliability.

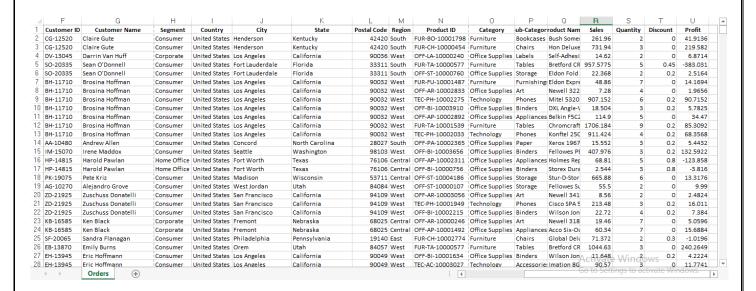
-: Key Features of Tableau :-

- **Multiple Integrations:** It houses support for numerous integrations and connectors for increased functionality and compatibility with various data sources.
- Easy User Interface: It hosts an easy to use and easy to learn user interface to perform complex data transformations without programming know-how.
- **Real-Time Dashboards:** It has the ability to create and host interactive real-time dashboards highlighting KPIs and data visualizations.
- Gather Insights: It helps users convert their queries and questions into visualizations and objective metrics.
- Multi-Platform Accessibility: It has a provision to access dashboards and reports on multiple devices such as mobile, web and desktop.
- **Visual Customizations:** There is a huge selection of visual customizations and templates that users can utilize to highlight and analyses critical business data.



-: Tableau Superstore Dataset Part 1: Building a View :-

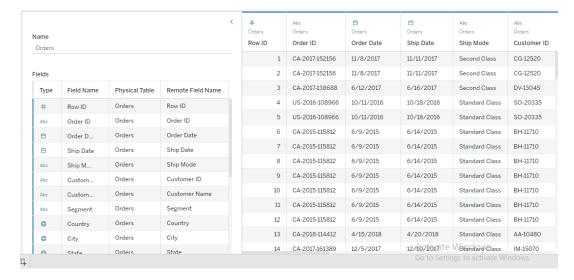
- **Step 1:** You can start by dragging the attribute of your choice to the columns shelf in the workspace area to represent it on the X axis on the charts.
- **Step 2:** You can proceed to add the attribute of your choice to the rows shelf on the workspace by dragging it from the left pane to represent it on the Y axis on the charts.
- **Step 3:** This will create a Line Chart as depicted above, you can modify the details of the chart by changing the setting in the Marks area on the left side of the workspace.



Data set

-: Tableau Superstore Dataset Part 2: Refining the View :-

- **Step 1:** You can start by adding additional dimensions and metrics to the Columns Shelf of the workplace. For example you can include both YEAR and Category attributes in the Columns Shelf to categories the visualized data further.
- **Step 2:** You can also add attributes from the left pane to the View by just Double clicking on the attribute. Tableau automatically makes the assumption of showcasing that data in either Columns or Rows Shelf. This procedure will help you get the right amount of detail in your Data Visualization.



Refined Data set

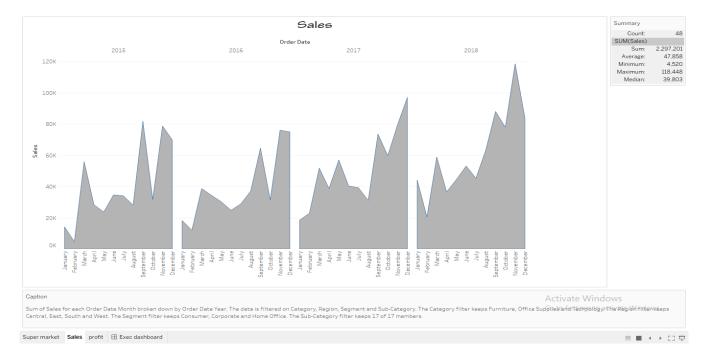
-: Understanding filters using Tableau Superstore Dataset :-

Filter and Colors can be a useful way to include and exclude crucial information in Big Datasets. For example, showcasing Sales of different products with different colors, including data from a certain location to check for customer trends etc.

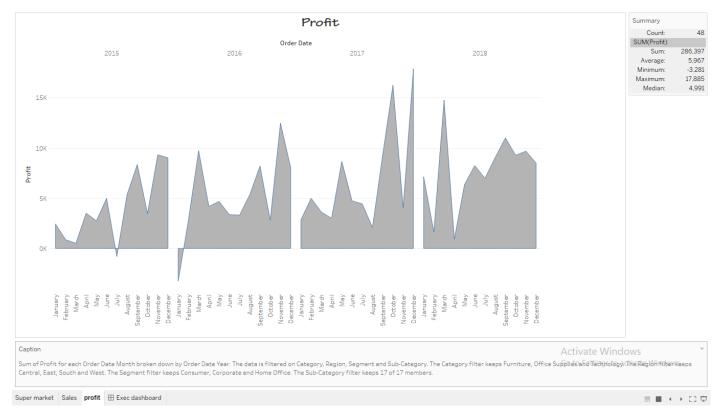
- **Step 1:** You can start by right-clicking on an attribute on the left pane and selecting Show Filter.
- **Step 2:** This will showcase the options of various filters on the right side of the workspace and showcase above. You can use the checkboxes to implement your desired filters on the dataset.
- **Step 3:** Colors can be added into the visualization by dragging the desired attribute to the Color option in the Marks Card. The desired colors can be selected by clicking on the colors option and the effects will be implemented like the one shown below.



Super Store main window



Sales data visualization

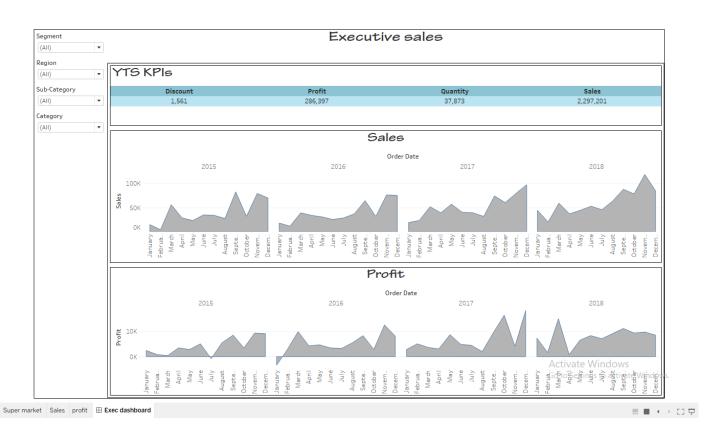


Profit data visualization

-: Setting up Sales Dashboard using Tableau Superstore Dataset :-

Dashboards are required to showcase the visualized data in an organized manner. They help highlight important information pertaining to a certain theme or objective. Dashboards allow interactive data visualizations to be shared between employees and management. Users can leverage the Tableau Superstore Dataset to create such Dashboards and learn to organize the visual elements in a helpful manner.

- **Step 1:** You are firstly required to click on the New Dashboard button.
- **Step 2:** You can select various Worksheets, Views and visualisations that you may have created in the other Worksheets. For this example, you can choose and drag "Sales in South" and "Profit Map" to the empty dashboard. The Dashboard will start displaying the data as follows:
- **Step 3:** Unnecessary information can be removed from the Dashboard by right clicking on the Column area of the desired View and removing the check-box on "Show Header" option.
- **Step 4:** You can implement filters on the data to highlight the required information. For this example, you can click on the Drop Down arrow on the "Year of the Order Date" filer and proceed by selecting "Single Value" (Slider).



Super Store Dashboard

-: Conclusion :-

- In this article, you were introduced to Tableau and its key features.
- You learned about Tableau Superstore Dataset which is a sample Dataset provided by Tableau.
- Steps to connect Tableau to the sample Dataset.
- Various methods to interact with the elements of the Dataset and visualize them in the workspace.
- You also learned about procedures to create a Geographical Map View to get a more granular view of the data and set up a Sales Dashboard using this sample Dataset to the interactive visualization with other members of the company.

-: References :-

Source: https://hevodata.com/learn/tableau-superstore-data/#intro

Tableau Software: https://public.tableau.com/s/

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Data Science Activity

''Sentimental Analysis On Twitter data''

Contents

- Introduction about Sentiment Analysis
- Loading all the required R libraries
- How to Perform Sentiment Analysis on Tweets
 - Twitter authorization to extract tweets
 - Extracting Global Warming tweets
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1. Introduction

1.1 Sentiment Analysis

Sentiment analysis gives us insight into the things that automate mining of attitudes, opinions, views and emotions from text, speech, tweets and database sources. However, to fully explore the possibilities of this text analysis technique, we need data visualization tools to help organize the results. Visually representing the content of a text document is one of the most important tasks in the field of text mining.

However, there are some gaps between visualizing unstructured (text) data and structured data. Many text visualizations do not represent the text directly, they represent an output of a language model. In this post, we will use tweets extracted using Twitter API, store tweets as text data, classify opinions in text into categories like positive, or negative or neutral, create a function to calculate the score of each type of opinion in the text and try to explore and visualize as much as we can, using R libraries.

Tweets can be imported into R using Twitter API, then the text data has to be cleaned before analysis, for example removing emoticons, removing URLs, etc.

2.Loading all the required R libraries

```
library(Twitter)

library(ROAuth)

library(hms)

library(lubridate) library(tidytext)

library™

library(wordcloud)

library(igraph)

library(glue)

library(networkD3)

library(rtweet)

library(plyr)

library(stringr)

library(ggplot2)
```

```
library(ggeasy)

library(plotly)

library(dplyr)

library(hms)

library(lubridate)

library(magrittr)

library(tidyverse)

library(janeaustenr)

library(widyr)
```

3. How to Perform Sentiment Analysis on Tweets

3.1 Twitter authorization to extract tweets:

As a first step, we need to get authorized credentials from Twitter to use the API for extracting the tweets. Steps involve creating a Twitter developer account, creating an app and then we have necessary credentials. Reference for obtaining access tokens: https://cran.r-project.org/web/packages/rtweet/vignettes/auth.html

```
# extracting 4000 tweets related to global warming topic

tweets <- searchTwitter("#globalwarming", n=4000, lang="en")

n.tweet <- length(tweets)

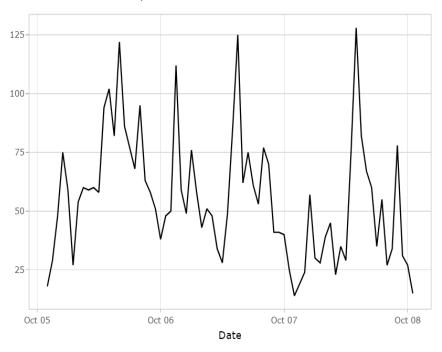
# convert tweets to a data frame</pre>
```

```
tweets.df <- twListToDF(tweets)</pre>
tweets.txt <- sapply(tweets, function(t)t$getText())</pre>
# Ignore graphical Parameters to avoid input errors
tweets.txt <- str_replace_all(tweets.txt,"[^[:graph:]]", " ")</pre>
## pre-processing text:
clean.text = function(x){
 # convert to lower case
x = tolower(x) # remove rt
x = gsub("rt", "", x) # remove at
x = gsub("@\\w+", "", x) # remove punctuation
x = gsub("[[:punct:]]", "", x) # remove numbers
x = gsub("[[:digit:]]", "", x) # remove links http
x = gsub("http\\w+", "", x) # remove tabs
x = gsub("[ | t]{2,}", "", x) # remove blank spaces at the beginning
x = gsub("^ ", "", x) # remove blank spaces at the end
x = gsub(" $", "", x) # some other cleaning text
x = gsub('https://','',x) x = gsub('http://','',x)
x = gsub('[^[:graph:]]', ' ',x)
x = gsub('[[:punct:]]', '', x)
x = gsub('[[:cntrl:]]', '', x)
x = gsub(' \backslash d+', '', x)
x = str_replace_all(x,"[^[:graph:]]", " ")
return(x)}
cleanText <- clean.text(tweets.txt)</pre>
# remove empty results (if any)
idx <- which(cleanText == " ")</pre>
cleanText <- cleanText[cleanText != " "]</pre>
```

3.3 Frequency of Tweets

```
tweets.df %<>%
mutate(
created = created %>%
# Remove zeros.
str_remove_all(pattern = '\\+0000') %>%
 # Parse date.
parse_date_time(orders = '%y-%m-%d %H%M%S')
tweets.df %<>%
mutate(Created_At_Round = created%>% round(units = 'hours') %>% as.POSIXct())
tweets.df %>% pull(created) %>% min()
## [1] "2021-10-05 01:34:17 UTC"
tweets.df %>% pull(created) %>% max()
## [1] "2021-10-08 01:25:52 UTC"
plt <- tweets.df %>%
dplyr::count(Created_At_Round) %>%
ggplot(mapping = aes(x = Created_At_Round, y = n)) +
theme_light() +
geom_line() +
xlab(label = 'Date') +
ylab(label = NULL) +
ggtitle(label = 'Number of Tweets per Hour')
plt %>% ggplotly()
```





3.4 Estimating Sentiment Score

There are many resources describing methods to estimate sentiment. For the purpose of this tutorial, we will use a very simple algorithm which assigns sentiment score of the text by simply counting the number of occurrences of "positive" and "negative" words in a tweet.

Hu & Liu have published an "Opinion Lexicon" that categorizes approximately 6,800 words as positive or negative, which can be downloaded from this link:http://www.cs.uic.edu/~liub/FBS/sentiment-analysis.html

3.5 Loading sentiment word lists

```
positive = scan('resources/twitter_sentiment_analysis/positive-words.txt', what = 'character',
    comment.char = ';')

negative = scan('resources/twitter_sentiment_analysis/negative-words.txt', what = 'character',
    comment.char = ';')

# add your list of words below as you wish if missing in above read lists

pos.words = c(positive, 'upgrade', 'Congrats', 'prizes', 'prize', 'thanks', 'thnx',
    'Grt', 'gr8', 'plz', 'trending', 'recovering', 'brainstorm', 'leader')

neg.words = c(negative, 'wtf', 'wait', 'waiting', 'epicfail', 'Fight', 'fighting',
    'arrest', 'no', 'not')
```

3.6 Sentiment scoring function:

```
score.sentiment = function(sentences, pos.words, neg.words, .progress='none')
{ require(plyr)
require(stringr)
# we are giving vector of sentences as input.
# plyr will handle a list or a vector as an "l" for us
# we want a simple array of scores back, so we use "l" + "a" + "ply" = laply:
scores = laply(sentences, function(sentence, pos.words, neg.words) {
# clean up sentences with R's regex-driven global substitute, gsub() function:
                                                                                  sentence =
gsub('https://','',sentence)
sentence = gsub('http://','',sentence)
sentence = gsub('[^[:graph:]]', ' ',sentence)
sentence = gsub('[[:punct:]]', '', sentence)
sentence = gsub('[[:cntrl:]]', '', sentence)
sentence = gsub('\\d+', '', sentence)
sentence = str_replace_all(sentence,"[^[:graph:]]", " ")
# and convert to Lower case:
sentence = tolower(sentence)
# split into words. str_split is in the stringr package
word.list = str_split(sentence, '\\s+')
# sometimes a list() is one level of hierarchy too much
words = unlist(word.list)
# compare our words to the dictionaries of positive & negative terms
pos.matches = match(words, pos.words)
neg.matches = match(words, neg.words)
# match() returns the position of the matched term or NA
# we just want a TRUE/FALSE:
pos.matches = !is.na(pos.matches)
neg.matches = !is.na(neg.matches)
# TRUE/FALSE will be treated as 1/0 by sum():
```

```
score = sum(pos.matches) - sum(neg.matches)

return(score) },

pos.words, neg.words, .progress=.progress )

scores.df = data.frame(score=scores, text=sentences)

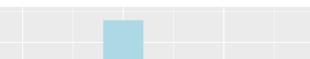
return(scores.df)
}
```

3.7 Calculating the sentiment score

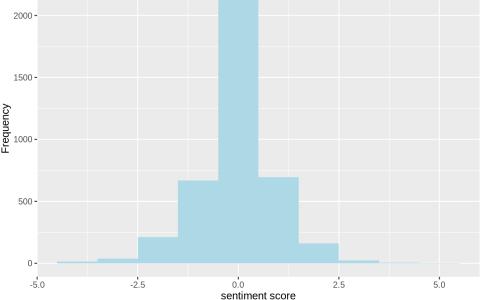
```
analysis <- score.sentiment(cleanText, pos.words, neg.words)
# sentiment score frequency table
table(analysis$score)
##
## -4 -3 -2 -1 0 1 2 3 4 5
## 15 39 211 669 2178 694 162 24 6 2</pre>
```

3.8 Histogram of sentiment scores

```
analysis %>%
ggplot(aes(x=score)) +
geom_histogram(binwidth = 1, fill = "lightblue")+
ylab("Frequency") +
xlab("sentiment score") +
ggtitle("Distribution of Sentiment scores of the tweets") +
ggeasy::easy_center_title()
```



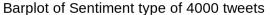
Distribution of Sentiment scores of the tweets

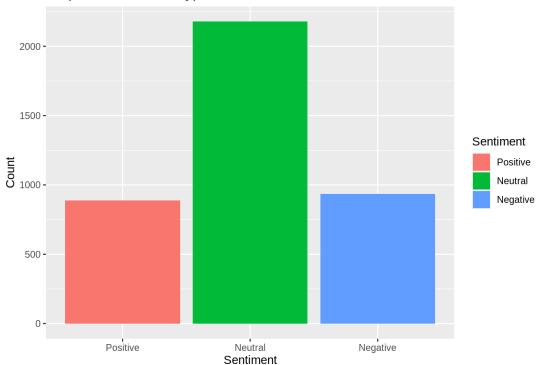


Analysis: From the Histogram of Sentiment scores, we can see that around half of the tweets have sentiment score as zero i.e. Neutral and overall as expected, the distribution depicts negative sentiment in the tweets related to global warming, since it is a major issue of concern.

3.9 Bar plot of sentiment type

```
neutral <- length(which(analysis$score == 0))</pre>
positive <- length(which(analysis$score > 0))
negative <- length(which(analysis$score < 0))</pre>
Sentiment <- c("Positive","Neutral","Negative")</pre>
Count <- c(positive, neutral, negative)</pre>
output <- data.frame(Sentiment,Count)</pre>
output$Sentiment<-factor(output$Sentiment,levels=Sentiment)</pre>
ggplot(output, aes(x=Sentiment,y=Count))+
geom_bar(stat = "identity", aes(fill = Sentiment))+
ggtitle("Barplot of Sentiment type of 4000 tweets")
```





Analysis: It is also clear from this barplot of sentiment type that around half of the tweets have sentiment score as zero i.e. Neutral and there are more negative sentiment tweets than that of positive sentiment. This barplot helps us to identify overall opinion of the people about global warming.

3.10 Wordcloud

```
text_corpus <- Corpus(VectorSource(cleanText))

text_corpus <- tm_map(text_corpus, content_transformer(tolower))

text_corpus <- tm_map(text_corpus, function(x)removeWords(x,stopwords("english")))

text_corpus <- tm_map(text_corpus, removeWords, c("global","globalwarming"))

tdm <- TermDocumentMatrix(text_corpus)tdm <- as.matrix(tdm)

tdm <- sort(rowSums(tdm), decreasing = TRUE)

tdm <- data.frame(word = names(tdm), freq = tdm)

set.seed(123)

wordcloud(text_corpus, min.freq = 1, max.words = 100, scale = c(2.2,1),

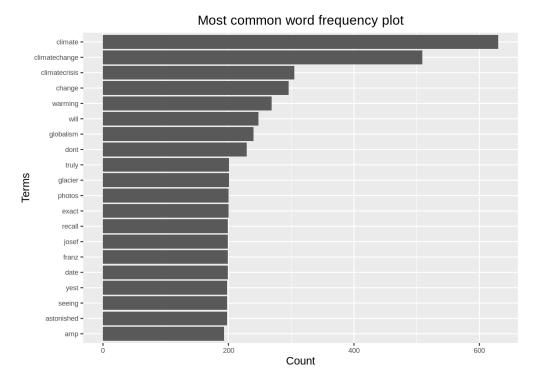
colors=brewer.pa1(8, "Dark2"), random.color = T, random.order = F)</pre>
```

```
sustainability
reasonglobalwarming
gain flood programsvisit
increase provide salgado one average
difference temperature
prize scientists astonished one energy
yrs. It polar bumoon recall one levels
yrs. It worse It warming to greenless
choice a people of warming to greenless
choice a people of the warming to greenless
see of new rid will change the grobably photos
reward trees climate to greenless
years like climatechange of two by seaseeing dont of the greenless
predicted florida josefo to greenless
carbon physics of the greenless of the greenless
climate of the greenless of t
```

Analysis: Wordcloud helps us to visually understand the important terms frequently used in the tweets related to global warming, here for example, "climate change", "environmental", "temperature", "emissions", etc.

3.11 Word Frequency plot

```
ggplot(tdm[1:20,], aes(x=reorder(word, freq), y=freq)) +
geom_bar(stat="identity") +
xlab("Terms") +
ylab("Count") +
coord_flip() +
theme(axis.text=element_text(size=7)) +
ggtitle('Most common word frequency plot') +
ggeasy::easy_center_title()
```



Analysis: we can infer that the most frequently used terms in the tweets related to global warming are, "climate", "climatechange", "since", "biggest", "hoax", etc.

3.12 Network Analysis

We are using a weighted network (graph) to describe how to encode and visualize text data. In this section we are counting pairwise relative occurrence of words.

Bigram analysis and Network definition

Bigram counts pairwise occurrences of words which appear together in the text.

```
#bigram
bi.gram.words <- tweets.df %>%
unnest_tokens(
input = text,
output = bigram,
token = 'ngrams',
n = 2 ) %>%
filter(! is.na(bigram))
bi.gram.words %>%
select(bigram) %>%
head(10)
```

```
## bigram
## 1
         rt antalyadf
## 2 antalyadf adfdata
     adfdata focusing
## 3
          focusing on
## 4
## 5
      on globalwarming
## 6 globalwarming the
## 7
               the 10
          10 warmest
## 9
       warmest years
## 10 years on
```

```
extra.stop.words <- c('https')
stopwords.df <- tibble(
word = c(stopwords(kind = 'es'),
stopwords(kind = 'en'),
extra.stop.words)
)</pre>
```

Next, we filter for stop words and remove white spaces.

```
bi.gram.words %<>%
separate(col = bigram, into = c('word1', 'word2'), sep = ' ') %>%
filter(! word1 %in% stopwords.df$word) %>%
filter(! word2 %in% stopwords.df$word) %>%
filter(! is.na(word1)) %>%
filter(! is.na(word2))
```

Finally, we group and count by diagram.

```
bi.gram.count <- bi.gram.words %>%

dplyr::count(word1, word2, sort = TRUE) %>%

dplyr::rename(weight = n)

bi.gram.count %>% head()
```

```
word2 weight
##
             word1
## 1
            global
                         warming
                                     423
## 2
           climate
                          change
                                     371
                rt johnrmoffitt
## 3
                                     334
## 4 globalwarming climatechange
                                     268
             franz
                           josef
                                     199
                                     198
## 6
        astonished
                            yest
```

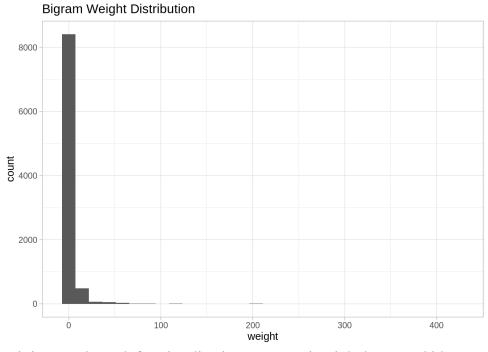
Let us plot the distribution of the weightvalues:

```
bi.gram.count %>%

ggplot(mapping = aes(x = weight)) +

theme_light() + geom_histogram() +

labs(title = "Bigram Weight Distribution")
```

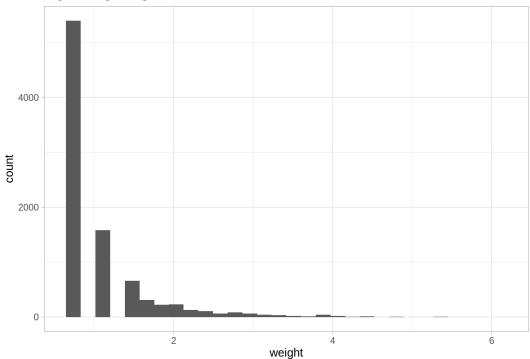


Note that it is very skewed, for visualization purposes it might be a good idea to perform a transformation, eg log transform:

```
bi.gram.count %>%
mutate(weight = log(weight + 1)) %>%
ggplot(mapping = aes(x = weight)) +
theme_light() +
```

```
geom_histogram() +
labs(title = "Bigram log-Weight Distribution")
```

Bigram log-Weight Distribution



In order to define weighted network from a bigram count we used the following structure.

- Each word is going to represent a node.
- Two words are going to be connected if they appear as a bigram.
- The weight of an edge is the number of times the bigram appears in the corpus.

3.13 Network visualization

```
vertex.size = 1,
vertex.label.color = 'black',
vertex.label.cex = 0.7,
vertex.label.dist = 1,
edge.color = 'gray',
main = 'Bigram Count Network',
sub = glue('Weight Threshold: {threshold}'),
alpha = 50)
```

Bigram Count Network



Weight Threshold: 50

We can even improvise the representation by setting the sizes of the nodes and the edges by the degree and weight respectively.

```
threshold <- 50network <- bi.gram.count %>%

filter(weight > threshold) %>%

graph_from_data_frame(directed = FALSE)

# Store the degree.

V(network)$degree <- strength(graph = network)</pre>
```

```
# Compute the weight shares.
E(network)$width <- E(network)$weight/max(E(network)$weight)</pre>
# Create networkD3 object.
network.D3 <- igraph_to_networkD3(g = network)</pre>
# Define node size.
network.D3$nodes %<>% mutate(Degree = (1E-2)*V(network)$degree)
# Define color group
network.D3$nodes %<>% mutate(Group = 1)
# Define edges width.
network.D3$links$Width <- 10*E(network)$width</pre>
forceNetwork(
Links = network.D3$links,
Nodes = network.D3$nodes,
Source = 'source',
Target = 'target',
NodeID = 'name',
Group = 'Group',
opacity = 0.9,
Value = 'Width',
Nodesize = 'Degree',
# We input a JavaScript function.
linkWidth = JS("function(d) { return Math.sqrt(d.value); }"),
fontSize = 12,
zoom = TRUE,
opacityNoHover = 1)
```

4. References:
Bing Liu, Minqing Hu and Junsheng Cheng. "Opinion Observer: Analyzing and Comparing Opinions on the Web." Proceedings of the 14th International World Wide Web conference (WWW-2005), May 10-14, 2005, Chiba, Japan.