

# Visibility of System Status

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# What is Heuristic Analysis?

## Cost-Effective

Heuristic analysis is cost-effective. It improves user experience early on.

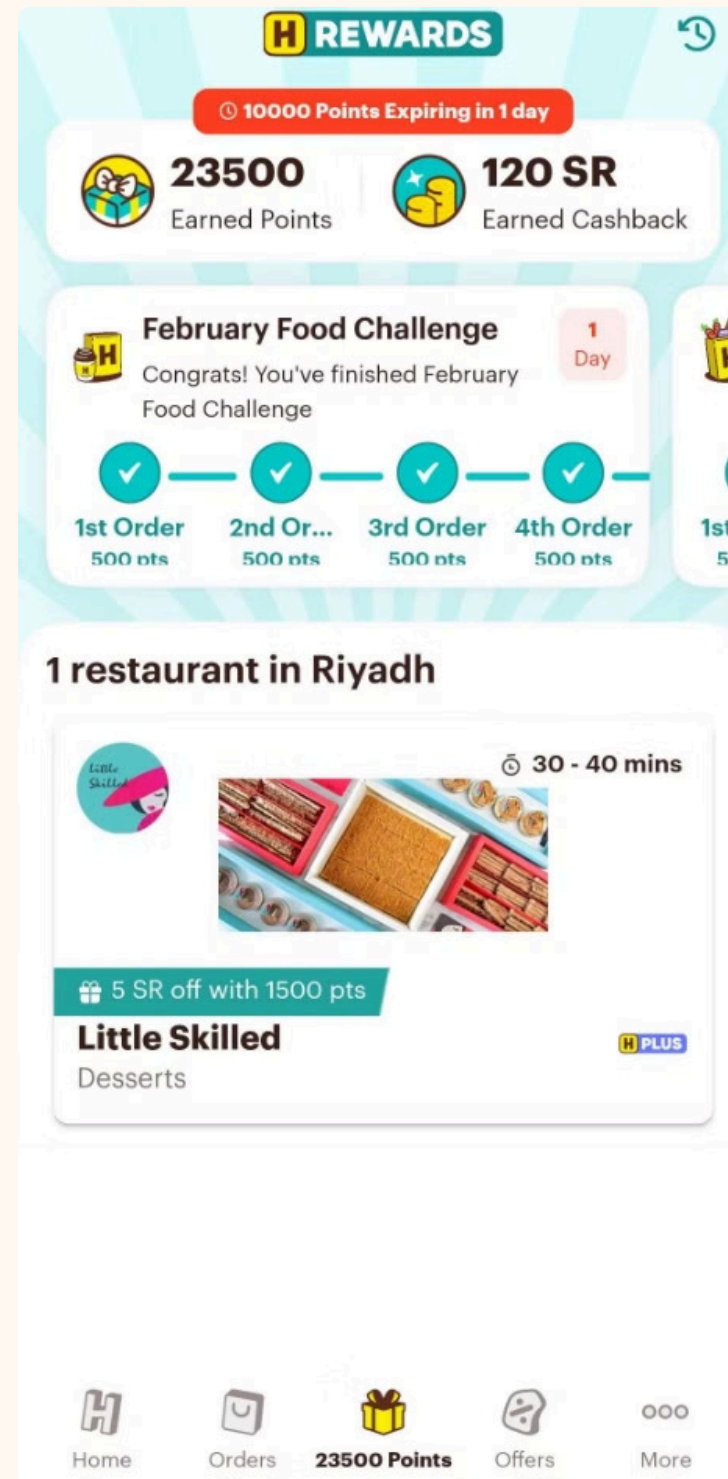
## Established Principles

Evaluators judge the interface. They use established principles or "heuristics."

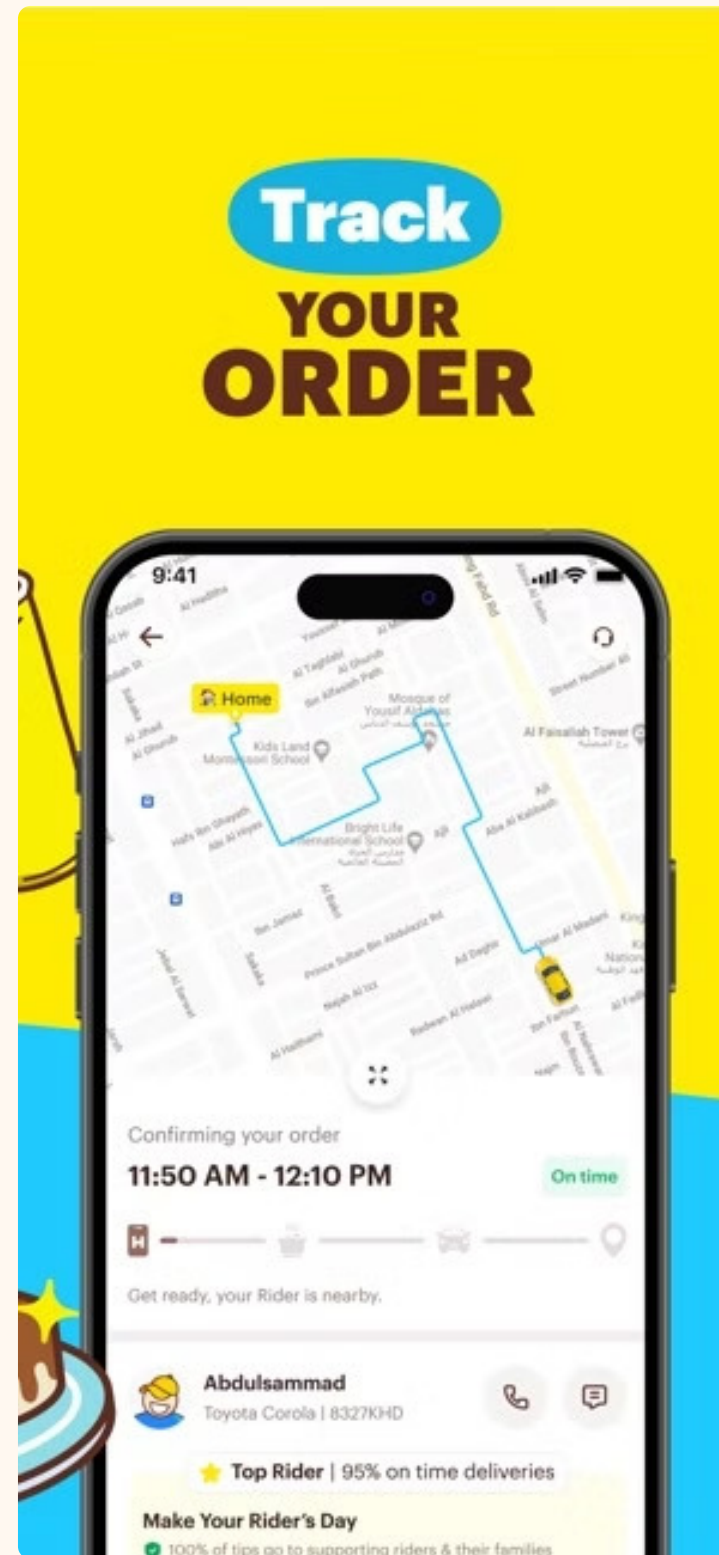
## Inspection Method

It's a usability inspection method. It helps identify design flaws early.

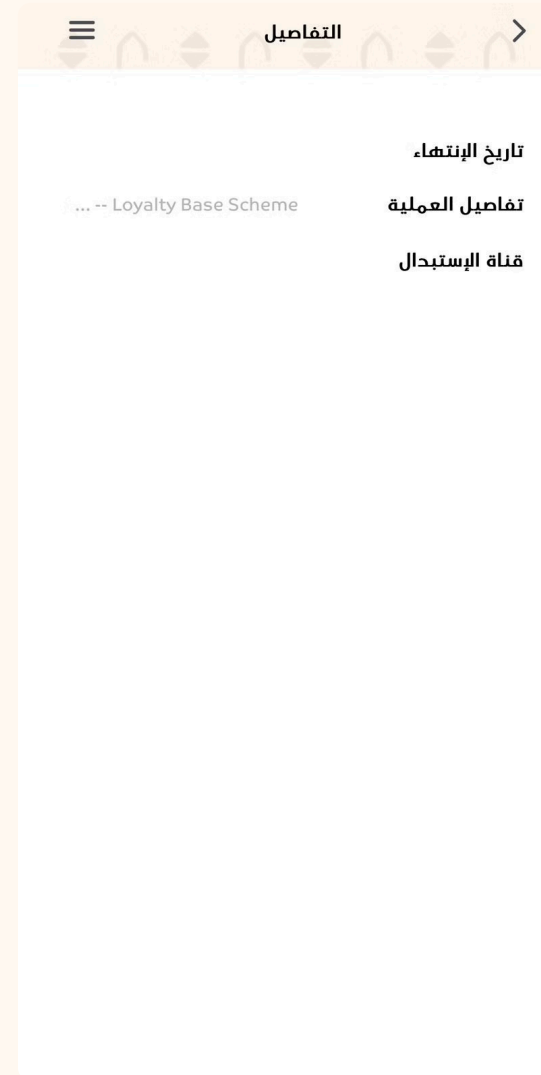
Positive : HungerStation's system displays your points balance and expiration date, it keeps users informed about their status and prevents confusion.



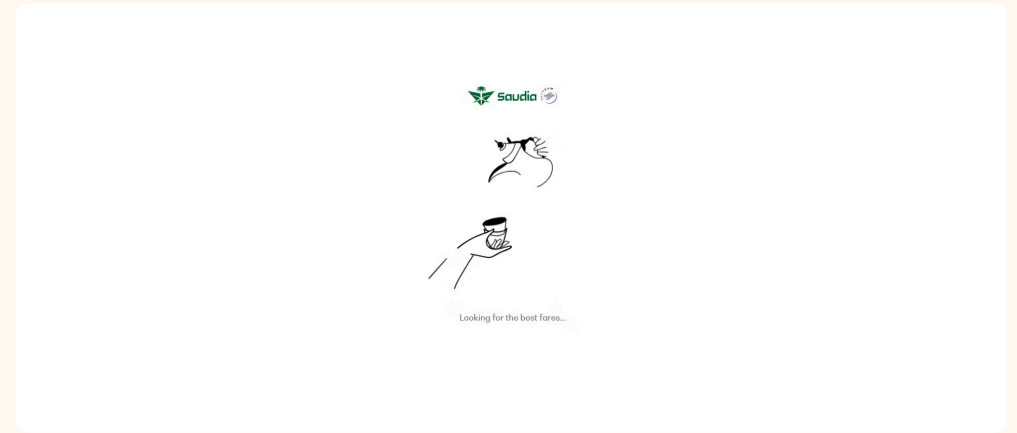
Positive : HungerStation's real-time order tracking provides users with important information as it not only displays the current location of the driver but also his information and the expected arrival time.



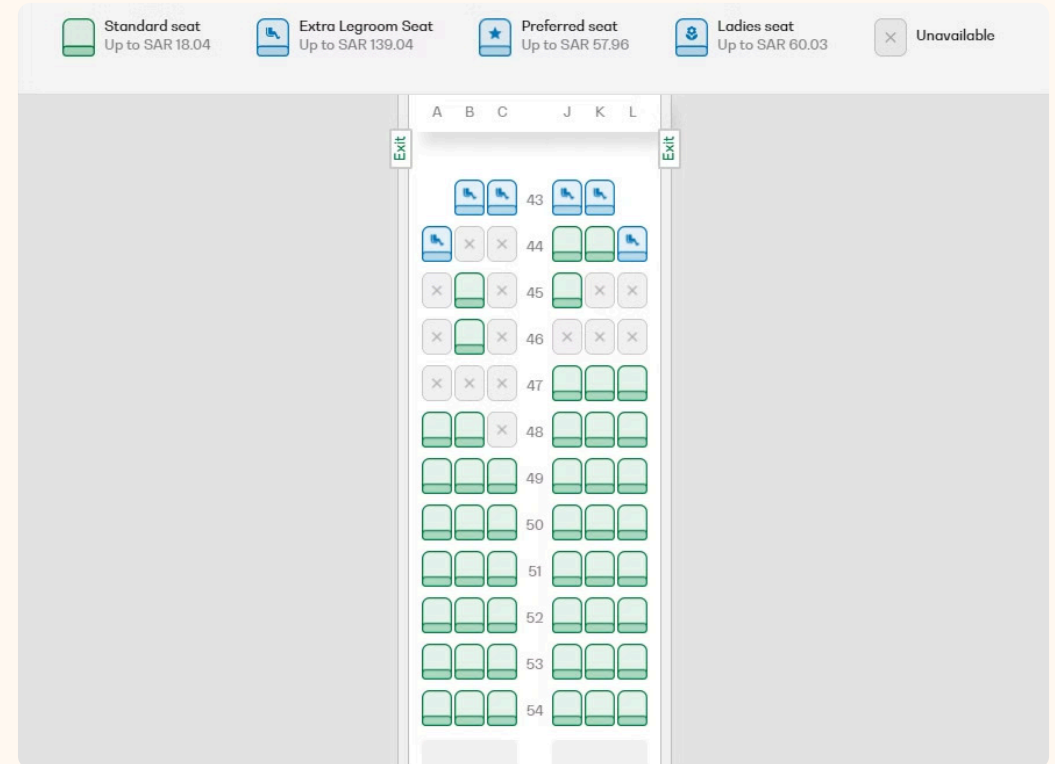
Negative : SAIB's Application does not show any details regarding their points system even though it has a separate tab for the loyalty system itself.



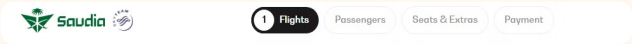
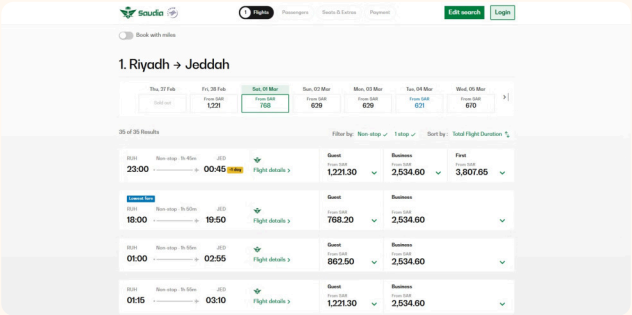
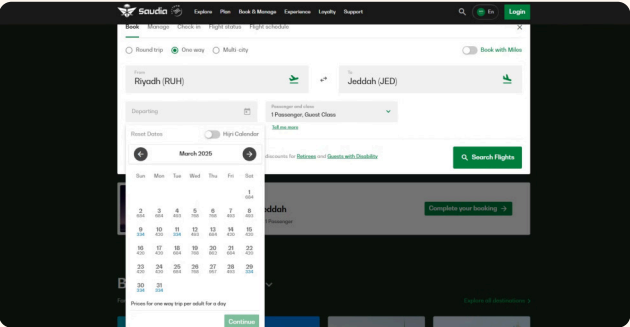
Positive: Saudia's website showcases a nicely designed yet informative loading screen, it indicates that the system is actively working to deliver results, so the user understands that their request is being processed. **(edited)**



Positive: As Saudia's users choose their seats the interface provides a clear, real-time feedback on seat availability and selection status.



Positive : Saudia's flight selection interface showcases the prices and availability of flights, making the user more informed, once the users clicks on a certain date it also showcases more details regarding each flight such as prices for different plans. It also showcases a progress indicator or a step tracker that helps users understand where they are in a multi-step process and what's remaining.





# Thank You

We appreciate your time and attention. Here's a summary of key highlights from our presentation:

## Collaboration

Thank you for your collaborative spirit.

## Innovation

We appreciate your interest in our innovative solutions.

## Partnership

Thank you for considering a potential partnership.

We look forward to continuing the conversation and exploring opportunities for collaboration.

