**Evans Maravanyika**

**PERSONAL** **DETAILS**

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Cell: 082 374 5040

Sex: Male

DOB: 25 October 1965

ID Number: 6510256109184

Nationality: South African

**PROFESSIONAL SKILLS**

* Business Intelligence
* Business Analysis
* IT Service Management
* IT Strategy
* IT Management
* IT Infrastructures
* Project Management
* Strategic Business Management
* Solution Sales
* New Business Development
* Account Management
* Consumer Relationship management
* Leadership, Motivation & Mentorship

**PERSONALITY TRAITS**

* Effective Communicator
* Good Negotiator
* Strong Leadership Skills
* Creative Problem Solver
* Innovator & Strategic Thinker
* Global Perspective
* Results Oriented

**QUALIFICATIONS**

**2015 Oracle Business Intelligence Foundation 11g Implementation Specialist**

**2012 Oracle Unified Method Level 4D Application**

**Discipline Readiness**

**2012 Oracle Unified Method Level 3: Gathering**

**Requirements**

**2012 Oracle Unified Method Level 2: Use Case Overview**

**2012 Oracle Unified Method Level 2: Envision Focus Area Overview**

**2012 Oracle Unified Method Level 2: Manage Focus Area Overview**

**2012 Oracle Unified Method Level 2: Implement Focus Area Overview**

**2012 Oracle Unified Method Level 1: Overview and Awareness**

**2012 Oracle E-business Suite R12 Implementation**

**Bootcamp**

**2012 Oracle Database 11g Sales Specialist**

**2012 Oracle E-Business Suite R12.1 Supply Chain**

**Management Presales Specialist**

**2012 Oracle E-Business Suite R12.1 Financial Management PreSales Specialist**

**2012 Oracle E-Business Suite R12.1 Financial Management Sales Specialist**

**Curriculum Vitae**

**PROFILE**

Oracle Business Intelligence Enterprise Edition Specialist & IT Leader

**VISION**

To fully utilise my skills and experience in enhancing shareholder value.

**EXECUTIVE SUMMARY**

A highly astute competent and experienced IT Leader with specialist pedigree in the Solutions Architect space. I have 19 years’ experience in the Health, Banking & Financial Services, ICT and Municipal industries.

Solid business understanding with the ability to analyse business process and requirements into technical specifications. I have a proven track record of working with several business departments and producing bespoke optimised solutions.

Excellent in depth knowledge of IT trends & solutions, network infrastructures, software applications, systems development life cycles, systems administration and IT project management.

Strong Public Sector Management experience with a very good grasp of government policies and regulations as well as provincial strategic plans and knowledge of the Public Management Finance Act.

I possess well-developed communication, planning and organisational skills, with a strong aptitude to coordinate and deliver service delivery above set standards. Strong ability to motivate and train teams and individuals in order to transfer skills and execute strategies effectively.

Proven pedigree in developing solutions that reduce costs, improve efficiencies, support organizational goals and maximize the technology investment.

**SELECTED ACHIEVEMENTS**

* Implemented VISA & MasterCard POS Acquiring systems for Mercantile Bank Ltd.
* Deployment & Operations Support of the IT Infrastructure for the 2010 FIFA World Cup S.A. events such as the Preliminary Draw, Confederations Cup Draw, Confederations Cup, 2010 Final Draw and 2010 Final games.
* Implemented IT infrastructure for Limpopo Dept of Health information system MEDICOM ERP.
* Implemented VISA and MasterCard Issuer and Acquirer systems for Zimbank Ltd.
* Implemented SAP Solution Manger for Root Cause Analysis & Solution Monitoring at Johannesburg Water.
* I was responsible for the successful implementation of a major project, which saw the first deployment of ATM’s by ZimBank Ltd.

**QUALIFICATIONS (Cont.)**

**2011 ITIL ver.3 Foundation**

**2007 ITIL ver.2 Foundation Certificate**

**2006 SAP Solutions Manager Certified Consultant**

**2003 Hospital Management**

**2003 MS Project 2000**

**2000 C++**

**1991 Netware V2.1 Supervisor**

**1991 Windows NT Systems Administration**

**1991 Netware V2.1 System Manager**

**1993 Structured Systems Analysis & Design Method**

**1990 Seminar in Data Communications**

**1990 UNIX V.4 System Administration**

**1990 UNIX Operating System**

**1989 VRX to VRX/E Migration**

**1986 National Diploma in Computer Studies**

Harare Polytechnic

**DATA PROCESSING EXPERIENCE**

High Level Languages

* + Cobol 74
  + VRX COBOL
  + VRX/E COBOL
  + MDS Mobol
  + Dbase 3 Plus
  + Microsoft Basic
  + Pascal
  + C++

* Implemented ITIL based service management processes for Johannesburg Water.
* Relocated Johannesburg Water HO IT infrastructure to a new site located at 17 Harrison Street
* Implemented a Branch Environment Automation Manager, an online front-end system for Branches.
* Developed and implemented a Travelers cheque reconciliation module.
* Designed and implemented a Bill payment module for ZimBank customers.
* Administered credit and debit card Management Systems for ZimBank Ltd.
* Commissioned EFT Point of sale system for ZimBank Ltd.
* Responsible for the implementation of a Service Desk running HEAT software at Baragwanath Hospital.
* Reimplementation of MEDICOM modules which had fallen into disuse at the hospital.
* Designed and documented disaster recovery procedures for the hospital computer system.
* Initiated a training and re-skilling programme for the IT department staff at Baragwaneth Hospital.

**PROFESSIONAL EXPERIENCE**

**Position: OBIEE Specialist**

**Company:** ​ Consolidated African Technologies (Pvt) Ltd.

**Period:**  July 2016 to Current

**Scope of Work Done:**

* Implementing OBIEE and BI Publisher 12c.
* Install and configure OBIEE & BI Publisher 12c Answers, Publisher, Delivers & BI Office components.
* Participate in Requirements Gathering, productions of Functional & Technical Requirements Specifications.
* Liaise with ETL team during Data Modelling.
* Designing OBIEE technical architecture.
* Implement Meta Data Physical, Business Model & Mapping and Presentation layers using BI Admin Tool.
* Creation of BI Publisher Data Models, write SQL queries.
* Creation of custom OBIEE and BI Publisher analysis, reports and dashboards.
* Produced project documentation, conducted unit testing and produced project status reports.
* Migration OBIEE metadata repositories.
* Performance tuning of OBIEE & BI Publisher 12c, troubleshooting, problem resolution and user support & training.
* Manage OBIEE caching for efficient report generation.
* Communicate status on progress, problems and plans to leadership; adapt to changes in the project plan and customer requirements.
* Configure OBIEE 12c Visual Analyser, create analysis and interactive dashboards.
* Install & Configure Data Visualization Desktop, create dashboards visualizations.

**Position: Senior OBIEE Consultant**

**Company:** ​ Real Global Business Solutions (Pvt) Ltd.

**Period:**  April 2012 – June 2016

**Scope of Work Done:**

Role:

Team lead and BI Architect to strategically design, implement, and support BI software and systems, including integration with databases and data warehouses, and report writing. Subject matter expert in the areas of BI Analytics, OBIEE, Enterprise Reporting and Data Warehousing, thorough understanding of Oracle Technologies, Data Modeling, RPD, Star Schema design and Oracle Applications Architecture (11g).

Duties.

* Business Intelligence - selecting, blueprinting, gathering requirements, designing, and rolling out BI solutions to end users. Ensuring high levels of OBIEE availability through support functions and in depth testing. Configuring all components of OBIEE (OBIEE Answers, Publisher, and Delivers & BI Office). Implement OBIEE integration with EBS, ESSBASE, ODI, BI APPS, Active Directory and other 3rd party Applications.

Data:

Designing, developing, and implementing data models for enterprise level applications and systems. Architect Data Models at the following layers: conceptual, logical, business area, and application. Identifying, documenting, and administering the metadata repository.

Reports

* Examine and evaluate reporting requirements for various business units across the organization.
* Create/modify OBIEE Metadata repository’s Physical, Business Model and Mapping and Presentation Layers.
* Develop and deploy OBIEE dashboards, analytics and reports. Create well-organized tables and pivot tables
* Convey data insights with line, bar, pie, waterfall, radar, and other graphs
* Configure Map Views for interactive maps and spatial analysis.
* Build advanced visualizations, including trellis charts, gauges.
* Use Oracle Business Intelligence Publisher to create pixel-perfect reports from various data sources
* Design effective, interactive BI dashboards
* Use the Oracle Scorecard and Strategy Management module to measure, evaluate, and manage key performance indicators

Administration

* Regular reporting on performance and/or oversight of installations, integration, upgrades, migrations and on-going maintenance on the Company’s various Business Intelligence Applications.
* Responding to the technical requests of Users and project teams pertaining to OBIEE applications.
* Performance tuning of OBIEE reports. Manage and mentor a team of technical resources.

Client:

Gauteng Dept of Health Medical Supplies Depot (January 2013 to June 2016)

Key Accomplishments

* Interacted with the business analyst and business users to understand the customer requirement documents.
* Installed and Configured OBIEE 11.1.1.3.0/11.1.1.5.0
* Configured OBIEE components for reports Performance Tuning
* Diagnosing and troubleshooting BI Reports ability to articulate configuration and technical issues.
* Tuned weblogic application server and its managed servers to run deployed applications fast.
* Configure the initial configurations for Finance and SCM Analytics.
* Analysed reporting requirements for dashboard reports and adhoc reports.
* Involved in Analysis and Design of the BI data warehouse.
* Execute the initial test full load for a subset of data.
* Fix the ETL load issues because of the data or OOTB ETL mappings.
* Execute Incremental test loads.
* Validated and customized OOTB reports.
* Incorporate all the customizations require for the initial requirements in to the ETL mappings.
* Test ran the load for a complete data load.
* Design the test cases for all the initial requirements.
* Involved in configuring, creating and modifying repository for various modules for necessary customizations.
* Implemented security by creating users & groups, setting up External Table Authentication, creating Session Variables and Initialization Blocks and associated catalogue objects and Web modules with the created groups
* Used Filters and provided Customized prompts appropriately to avoid excessive data showing up in Reports to improve performance
* Integrate Custom warehouse table with the OBI Apps tables for extending the business analysis capabilities.
* Migrating/merging Repository and web-cat and documented migration procedure and best practices to be followed during migration from development to test and then to production.
* Documented processing times for each module, developed test cases and used them to run through each process.

**Position: Systems Owner - PRIME**

**Company:** ​ Mercantile Bank Ltd

**Period:**  April 2010 – August 2011

**Scope of Work Done:**

* Accountable for services to MBL Card Business Unit, their customers and 3rd Party Alliance Partners. Ensure successful delivery, risk management and support of the PRIME Card Management systems. Manage IT resources associated with these services and systems. Accountable for the optimal functioning of the PRIME Systems, and directly or indirectly manage the full technology stack that supports the System through SLA’s.

Administrative Duties

* Business Stakeholder Management and Planning.
* Accountable for implementing new systems functionality.
* Drawing up a Systems Plan that is aligned to the business priorities and objectives for each System.
* Assigning and resolving incidents related to the System through appropriate resources.
* Participating in the Change Control forum.
* Selecting and implementing appropriate monitoring tools, monitoring that support processes are executed, and reporting on overall systems performance.
* Manage and Optimize LINUX and Windows 2003 Server Performance.
* Administration of user access to systems and databases, monitoring system and application performance.
* Implement and administer system IT contingency plans.
* Processing (or overseeing) that recurring Administration and scheduled tasks and processes are done by the correct Systems Specialists or outsourced vendor.
* Participating with business in the selection and evaluation of appropriate products and vendors, through formal processes such as RFI and RFPs.
* Management of staff members according to HR Best Practice and Policies.

**Position: Head – Infrastructure Management Services**

**Company:** ​ Satyam Computer Services Ltd

**Period:**  October 2007 – March 2010

**Scope of Work Done:**

* Plan, direct and co-ordinate activities of multiple projects ranging in the areas of IT, Systems Integration and Business Process Management
* Define project scope, objectives, staffing, resources and deliverables
* Develop project plans that identify key issues, approaches and performance metrics
* Plan and schedule project timelines and milestones
* Formulate risk management plans
* Assemble and coordinate multi-disciplinary project teams
* Lead and mentor up to 100 project staff
* Manage vendor relationships including negotiating and controlling contracts
* Track project deliverables
* Monitor quality assurance measures
* Control project variances through root cause analysis and correction
* Implement and manage project changes and interventions
* Manage and control project budgets
* Develop and present reports on project progress
* Maintain communication with project stakeholders and manage expectations
* Evaluate projects and assess results

Project Description

* The project was to deploy IT infrastructure for the FIFA 2010 SA World Cup Preliminary Draw, Final Draw and the 2010 World Cup.

Contribution

The associate was responsible for staging and managing the deployment and decommissioning of the IT infrastructure for these events.

* Planning IT infrastructure roll out and asset management.
* Planning AD landscape, Windows Server 2008 configuration, deployment and maintenance.
* Deployment of computer hardware.
* Provide hardware and software support.
* Deployment of client workstations using WDS.
* Provide user training and support.
* Provision of IT Contingency plans.
* Leading the ICT professionals on this project.
* Liaison with all vendors and sponsors contributing to the events.
* Liaison with FIFA IT consultants.
* Developing policies and procedures for operations of the IT solution for the events.
* Identifying IT systems to support the IT infrastructure for the events.
* Taking charge of project management requirements for the events.

**Position: Technical Manager**

**Company:** ​ LHC Health Solutions

**Period:**  December 2006 – September 2007

**Scope of Work Done:**

* Coordinate internal resources and third parties/vendors for the flawless project execution
* Ensure that the project is delivered on-time, within scope and within budget
* Assist in the definition of project scope and objectives, involving all relevant stakeholders and ensuring technical feasibility
* Ensure resource availability and allocation
* Develop a detailed project plan to monitor and track progress
* Manage changes to the project scope, project schedule, and project costs using appropriate verification techniques
* Measure project performance using appropriate tools and techniques
* Report and escalate to management as needed
* Manage the relationship with the client and all stakeholders
* Perform risk management to minimize project risks
* Establish and maintain relationships with third parties/vendors
* Create and maintain comprehensive project documentation

Project Description

The project was to deploy IT infrastructure for the Limpopo Department of Health Hospital Information System

Contribution

The associate was responsible for designing and implementation of the IT Infrastructure

* Design and implement network architecture
* Design and rehabilitation of server rooms
* Configuration of HP servers centrally
* Deployment of servers to hospital locations
* Deployment of client workstations using WDS.
* Deployment of print servers
* Provide user training and support.
* Provision system backups and recovery
* Manage the Infrastructure project team

**Position: Senior Manager – Information Technology**

**Company:** ​ Johannesburg Water (Pvt) Ltd

**Period:**  June 2005 – November 2006

**Scope of Work Done:**

* Responsible for ensuring the implementation and functioning of an integrated SAP & HANSEN ERPs IT solution for JW in line within business needs and strategic priorities by providing strategic and tactical planning, development, evaluation, and coordination of the information technology systems for the Johannesburg water network

Budget/Contracts

* Approval, coordination and controlling of all projects related to selection, acquisition, development and installation of major information systems for JW. Provision of advice on evaluation, selection, implementation and maintenance of information systems, ensuring appropriate investment in strategic and operational systems. Evaluation of systems to measure their success.
* Reviewing of all hardware and software acquisition and maintenance contracts, with involvement and participation of other management team members as appropriate.
* Development and maintenance of corporate policies and standards aimed at maximizing effectiveness and minimizing costs related to the acquisition, implementation and operation of IT systems.
* Development of purchase or lease agreements for hardware, software and telecommunication services.
* Development and monitoring of the approved annual operating and capital budgets for information and technology systems.
* Management of contracts with IT suppliers and service providers.
* Management of relationships with vendors for sales, service and support of all information systems and technology. Maintenance of problem logs, documentation of system errors or defects. Acting as the primary contact to software, hardware and network-related vendors and consultants.

Planning/Policy Development

* Responsible for the technology vision and planning process that will regularly evaluate existing technology, information systems, and staffing, research new solutions and technologies and recommend changes.
* Responsible for planning, development, evaluation, coordination and management of the information and technology systems for the JW including telephones, data imaging and office automation.
* Development and enforcement of policies and procedures to ensure the protection of the JW IT assets.
* Recommendation of changes to software applications.
* Gathering and analysis of changing user requirements and development of effective and feasible ways to satisfy user requirements.

Systems Administration/Reporting

* Promotion and overseeing of relationships between IT resources and external entities.
* Manage SAP and HANSEN ERP Systems. Ensuring that all information systems and networks operate according to internal standards. Development and maintenance of the systems architecture.
* Coordinates and management of the provision of Management Reports.
* Manages the system that provides training and support to end users.
* Development and maintenance of IT Contingency plans in the event of power failure, damage to system, etc.
* Oversee the development, maintenance, and communication of systems documentation, policies, and procedures.

Training

* Supervising the development and maintenance of user documentation.
* Communication of IS/IT plans, policies and technology trends throughout the organization, including management groups and professional staff.
* Development, implementation and maintenance of comprehensive user training program. Provision of new user training and advanced training for existing users.
* Update documentation and on-line help facilities.

Supervision/Staff Coordination

* Selection, training, supervision and evaluation of staff
* Serve as chair of Information Technology steering committee.
* Manage Individual and Team Performance.
* Develop Individual and Team Competence.
* Manage Workplace Climate

**Position: Deputy Director – Information Technology**

**Company:** Chris Hani Baragwaneth Hospital

**Period:**  May 2002-June 2005

**Scope of Work Done:**

Addressing IT business strategies

* Develop, implement and provide support to MEDICOM IT systems and networks.
* Manage network hardware and software to achieve required level of availability.

Direct and coordinate IT activities

* Provide technical input for training and development of IT skills.
* Investigate the availability of hardware and software and evaluate in the light of hospital needs.
* Provide and maintain servers for AD, Application, Internet and email facilities.
* Provide and maintain system backups and recovery.
* Provide norms and standards for Information Technology and support.
* Provide mechanisms for quality assurance relating to IT and IS.
* Manage the budget for the IT cost center.
* Provide overall management and administrative needs for the IT department.

Prioritizing goals of IT department

* Provide advice to the hospital management on IT related issues.
* Provide IT strategic management plans for the hospital.

Decision Making and negotiations

* Negotiate and liaise with vendors in relationship to out-sourced activities.
* Negotiate and provide service level agreements.

Management and development of employees

**Position: Control Network Controller**

**Company:** Department of Public Works (Limpopo Province)

**Period:**  July 2001- May 2002

**Scope of Work Done:**

* Establishment, coordination and implementation of server and network strategies.
* Manage network hardware and software to ensure systems availability.
* Adopting server and network technology and strategies to achieve business requirements and
* Objectives of department
* Maintaining high standards to keep the servers and network operational to service levels.
* Monitoring Server and Network availability, reliability and security.
* Administration and configuration of Servers and WAN/LAN.
* Trouble shooting and diagnostics of logins and other server and network related problems.
* Deployment of new equipment within the department.
* User service and support.

**Position: Various Roles (Trainee Programmer / Programmer / Senior Programmer / Programmer / Analyst / Senior Analyst / Programmer / Systems Analyst / Senior Systems Analyst)**

**Company:** Zimbabwe Banking Corporation LTD

**Period:**  January 1987- June 2001

**REFERENCES**

**Mr. Jasper Chimanzi**

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