1. POLICE HELP LINE
2. **ABSTRACT**

Police Helpline is an application covers complete case management system and this project will help them to manage all activities of the police station. In this application we can easily track all the complaint details, criminal details, FIR details, charge sheet records, prisoner records, etc. and it is having some additional features to manage police records, payroll, and attendance for police station. This project is helpful in the automation of police station record including complaints, FIRs, charge sheets and police station management system.

Users should be able to complaint using user complaint form. Application will maintain all criminal record and FIR details. It contains the date and time, police station where it is recorded, place, nature of crime, location of the crime etc. Staff members should be able to add new criminal record and they can update criminal records and FIR details. Station must first register with the software. For the registration part each station enter their details like station name, address, phone no, station in charge etc. Application will provide a username and password for secure login for every station.

1. **Introduction**

Literature [survey](http://www.blurtit.com/q876299.html) is the most important step in software development process. Before developing the tool it is necessary to determine the time factor, economy and company strength. Once these things are satisfied, ten next steps is to determine which operating system and language can be used for developing the tool. Once the [programmers](http://www.blurtit.com/q876299.html) start building the tool the programmers need lot of external support. This support can be obtained from senior programmers, from [book](http://www.blurtit.com/q876299.html) or from websites. Before building the system the above consideration are taken into account for developing the proposed system.

1. **EXISTING SYSTEM:**

In the existing crime management system, most of the operations are done manually like sending complaints, taking actions against crimes, viewing status etc. So with the existing system if anybody wants to complaint against crimes he must do it through the police.

If we are doing the system manually, so many minor errors will occur. Error detection in the previous entries made and data cross verification is another important function. These are done manually, and it would take time.

* 1. **LIMITATIONS OF EXISTING SYSTEM:**
* The existing system is time consuming and not very user friendly.
* Sometimes the complaints may be ignored by the police. Even an efficient officer may not be able to handle more than one case at a time.
* As we all know, a covered truth, bribery plays an important role in the existing system.
* Many cases were piled up in the corners, due to lack of commitment in the job.
* In most of the cases, the innocent are accused in the existing system.
* As per our jurisdiction, “Let thousand criminals escape-not a single innocent be punished “. As a result of this and other factors that influence investigation, such as bribery, the innocent becomes accused in several situations in the eyes of Justice.
* The existing system is criticized for being inefficient, time consuming, poorly managed, and lacking flexibility.
* Because of the large number of serious crimes, minor complaints may be ignored.
  1. **Drawbacks of Existing System:**
* More man power.
* Time consuming.
* Consumes large volume of pare work.
* Needs manual calculations.
* No direct role for the higher officials.
* Damage of machines due to lack of attention.

To avoid all these limitations and make the working more accurately the system needs to be computerized.

1. **PROPOSED SYSTEM:**

The Department of Police is an independent statutory body which was created to maintain an effective and efficient police service for the public. Their primary task includes securing continuous needs of the public in an efficient manner. We need the whole hearted support of each and every individual member of the site and cooperation of the users.

* 1. **Expected Advantages of Proposed System:**

The system is very simple in design and to implement. The system requires very low system resources and the system will work in almost all configurations. It has got following features

* Ensure data accuracy’s.
* Proper control of the higher officials.
* Reduce the damages of the machines.
* Minimize manual data entry.
* Minimum time needed for the various processing.
* Greater efficiency.
* Better service.
* User friendliness and interactive.
* Minimum time required.
* Reducing crime and disorder.

In the fast moving world, if people lack something it is time. All are busy in their world. It will be welcomed if services are provided at their will. So the main objective of our product is better communication, better leadership, reducing crime and disorder etc. The product provides a framework within which a user can easily work with. That was our next objective. So it should be user friendly.

The product provides a framework, which is error free. We know a crime management system is actually a serious process. So even a simple error lead to big problems. So it should be error free and our objective is to build error free software.

1. **CONCLUSION:**

ELECTRONIC COMPUTERIZED OPERATIONS for POLICE SERVICE” provides various services to citizens in order to protect and guide them. The main motto of this is to provide services to people in a user friendly manner i.e. citizens can place their complaints by registering with their id, to their respective zonal office. Then the respective officer views the details,