

## *Vision2learn Customer Service Assessment 2 Answers*

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### **Unit One Business and Administration Level 2 Essay - 933 Words**

1. In relation to your current business environment (or one that you are familiar with), identify at least two different types of information technology that may be used when completing work tasks.

### **Business & Administration Level 2 Unit 3 - LawAspect.com**

Unit two: Principles of providing administrative services. Section 1 – Understand how to make and receive telephone calls. 1. Complete the table below with descriptions of at least two different features of a telephone system and how / when they would be used.

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