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Unit three: Principles of managing information and producing documents Assessment. Section 1 – Understand the purpose of information technology in a business environment 1. In relation to your current business environment (or one that you are familiar with), identify at least two different types of information technology that may be used when completing work tasks.

Business and Administration Level 2 Unit 2 Assessment

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Unit One Business and Administration Level 2 Essay - 933 Words

1. In relation to your current business environment (or one that you are familiar with), identify at least two different types of information technology that may be used when completing work tasks.

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Unit two: Principles of providing administrative services. Section 1 – Understand how to make and receive telephone calls. 1. Complete the table below with descriptions of at least two different features of a telephone system and how / when they would be used.

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