# **Scholar AI Knowledge Base**

# African Leadership University Document Repository - Admin Guide

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# **System Overview**

# What is the Document Repository?

The African Leadership University Document Repository is a comprehensive digital platform for managing academic research, theses, and scholarly publications. It provides secure storage, version control, and collaborative review processes for academic documents.

### **Key Features**

- Multi-tenant Architecture: Each university has its own isolated environment
- Role-based Access Control: Admin, Regular User, Reviewer, and Guest roles
- **Document Lifecycle Management**: From draft to published status
- **Plagiarism Detection**: Integrated similarity checking
- **DOI Assignment**: Automatic Digital Object Identifier generation
- **Analytics Dashboard**: Comprehensive usage and performance metrics

### **System Architecture**

- Frontend: Next.js with TypeScript and Tailwind CSS
- **Backend**: FastAPI with Python
- Database: PostgreSQL with SQLAlchemy ORM
- **Authentication**: Supabase Auth
- **File Storage**: Cloud-based document storage
- **AI Integration**: Langflow for intelligent assistance

## **Admin Dashboard**

### **Dashboard Overview**

The admin dashboard provides a centralized view of all repository activities and key metrics.

# **Key Metrics Displayed**

- 1. **Total Documents**: Complete count of all documents in the repository
- 2. **Active Users**: Number of registered users actively using the system

- 3. **Pending Reviews**: Documents awaiting review assignment or completion
- 4. **Monthly Downloads**: Total document downloads for the current month

## **Quick Actions Available**

- **Upload Document**: Direct link to document upload functionality
- Manage Users: Access user management interface
- Review Queue: View and manage pending reviews
- **Analytics**: Access detailed performance reports

## **Recent Activity Feed**

- New document uploads
- · Completed reviews
- DOI assignments
- User registrations
- System notifications

# **Document Management**

## **Document Types Supported**

- Master's Theses: Graduate-level research papers
- **PhD Dissertations**: Doctoral research documents
- Research Articles: Academic journal submissions
- **Conference Papers**: Presentation materials
- **Technical Reports**: Research findings and analysis

### **Document Statuses**

1. **Draft**: Initial upload, not yet submitted for review

- 2. **Under Review**: Assigned to reviewers for evaluation
- 3. **Pending Plagiarism Check**: Awaiting similarity analysis
- 4. **Pending DOI**: Ready for Digital Object Identifier assignment
- 5. **Published**: Available to all users with appropriate access
- 6. **Rejected**: Requires revision before resubmission

## **Bulk Import Process**

- 1. **Prepare Documents**: Ensure all files are in PDF format
- 2. **Create ZIP Archive**: Compress documents following naming convention
- 3. **Upload via Admin Interface**: Use bulk import feature in Documents section
- 4. **Review Import Results**: Check for any failed uploads or errors
- 5. **Assign Metadata**: Add titles, authors, and other required information

## **Document Naming Convention**

Format: Title Author Year.pdf Example:

Machine Learning Agriculture Rwanda Marie Uwimana 2024.pdf

# **Access Rights Configuration**

- Open Access: Available to all authenticated users
- **Restricted**: Limited to specific user groups or departments
- **Private**: Only accessible to authors and administrators

# **User Management**

#### **User Roles and Permissions**

#### **Admin Role**

- Full system access: All features and functions
- **User management**: Create, edit, and delete user accounts
- **Document oversight**: Approve, reject, and manage all documents
- **System configuration**: Modify settings and preferences
- **Analytics access**: View comprehensive reports and metrics

### **Regular User Role**

- **Document upload**: Submit research papers and theses
- **Profile management**: Update personal information
- **Document viewing**: Access published documents based on permissions
- **Comment system**: Provide feedback on documents

#### **Reviewer Role**

- **Review assignments**: Receive and complete document reviews
- Feedback submission: Provide detailed evaluation comments
- Status updates: Mark reviews as complete or request revisions
- Quality assurance: Ensure academic standards are maintained

#### **Guest Role**

- **Limited access**: View only open-access documents
- No upload permissions: Cannot submit new documents
- **Basic search**: Use repository search functionality

## **User Registration Process**

- 1. **Email Verification**: Users receive confirmation emails
- 2. **Profile Completion**: Required information collection
- 3. **Role Assignment**: Automatic or admin-assigned roles
- 4. **Faculty/Department Assignment**: Academic unit association
- 5. Access Activation: Account becomes fully functional

## **User Profile Management**

- **Personal Information**: Name, email, contact details
- Academic Affiliation: Faculty, department, position
- Research Interests: Keywords for document matching
- **Notification Preferences**: Email and system alerts
- **Privacy Settings**: Data sharing and visibility options

# **Review System**

# **Review Assignment Process**

- 1. **Document Submission**: Author uploads completed document
- 2. **Admin Review**: Administrator evaluates initial submission
- 3. **Reviewer Selection**: Assign appropriate reviewers based on expertise
- 4. **Notification**: Reviewers receive assignment notifications
- 5. **Review Completion**: Reviewers submit evaluations and feedback
- 6. **Decision Making**: Admin makes final publication decision

### **Review Criteria**

- Academic Quality: Research methodology and findings
- Writing Standards: Clarity, grammar, and structure

- **Originality**: Plagiarism and citation accuracy
- **Relevance**: Alignment with academic standards
- **Technical Accuracy**: Data analysis and conclusions

## **Review Status Tracking**

- Assigned: Review task created and assigned
- **In Progress**: Reviewer actively working on evaluation
- **Completed**: Review submitted with feedback
- Overdue: Past due date, requires follow-up
- Cancelled: Review assignment withdrawn

## **Review Feedback System**

- **Structured Comments**: Predefined evaluation categories
- Free-form Feedback: Detailed written comments
- Rating System: Numerical scores for different aspects
- **Recommendation**: Accept, revise, or reject suggestions
- Confidential Notes: Private comments for administrators

# **Settings & Configuration**

# **Repository Settings**

- University Information: Name, logo, contact details
- Academic Calendar: Term dates and deadlines
- **Submission Policies**: Document requirements and guidelines
- **Review Guidelines**: Evaluation criteria and processes
- Access Controls: Permission levels and restrictions

## **Notification System**

- **Email Notifications**: Document status updates
- **System Alerts**: In-app notification center
- **Review Reminders**: Automated follow-up messages
- Publication Announcements: New document availability
- Admin Alerts: System issues and maintenance notices

## **Branding and Appearance**

- **University Logo**: Custom branding elements
- Color Scheme: Institution-specific styling
- **Welcome Messages**: Customized user greetings
- **Help Content**: Contextual assistance information
- **Footer Information**: Contact and support details

## **Integration Settings**

- **DOI Provider**: Digital Object Identifier configuration
- **Plagiarism Detection**: Similarity checking service setup
- **Email Service**: SMTP configuration for notifications
- Storage Settings: File upload limits and retention policies
- Backup Configuration: Data protection and recovery settings

# **Analytics & Reports**

## **Document Analytics**

- **Upload Trends**: Monthly submission patterns
- **Download Statistics**: Popular document tracking
- View Metrics: Page visit and engagement data

- Faculty Performance: Department-level activity reports
- Author Productivity: Individual researcher statistics

## **User Activity Reports**

- **Registration Trends**: New user sign-up patterns
- Login Frequency: User engagement metrics
- Feature Usage: Most-used system functions
- **Session Duration**: Time spent in the platform
- **Geographic Distribution**: User location analytics

### **Review Performance Metrics**

- Review Completion Rates: Timeliness of evaluations
- **Reviewer Workload**: Assignment distribution analysis
- **Quality Metrics**: Review consistency and thoroughness
- Feedback Analysis: Common review themes and issues
- **Decision Patterns**: Publication approval rates

## **System Health Monitoring**

- **Performance Metrics**: Response times and uptime
- **Error Tracking**: System issues and resolutions
- **Storage Usage**: Database and file storage consumption
- **Security Events**: Access attempts and violations
- **Backup Status**: Data protection verification

# **Troubleshooting**

### **Common Issues and Solutions**

### **Document Upload Problems**

**Issue**: File upload fails **Solution**:

- Check file format (PDF only)
- Verify file size (max 50MB)
- Ensure stable internet connection
- Clear browser cache and retry

**Issue**: Metadata not saving **Solution**:

- Complete all required fields
- Check for special characters in titles
- Verify author information format
- Refresh page and retry

#### **User Access Issues**

**Issue**: Cannot log in **Solution**:

- Verify email and password
- Check account activation status
- Reset password if needed
- Contact admin for account issues

Issue: Permission denied errors Solution:

- Verify user role assignments
- Check document access rights
- Confirm faculty/department settings
- Contact administrator for role updates

### **Review System Problems**

### **Issue**: Review assignments not appearing **Solution**:

- Check notification settings
- Verify reviewer role assignment
- Refresh dashboard page
- Contact admin for manual assignment

### **Issue**: Review feedback not saving **Solution**:

- Complete all required fields
- Check internet connection
- Save draft before final submission
- Contact support if persistent

### **System Performance Issues**

### **Issue**: Slow page loading **Solution**:

- Clear browser cache
- Check internet connection
- Try different browser
- Report to admin if persistent

### **Issue**: Search not working **Solution**:

- Check search term spelling
- Try different keywords
- Clear search filters
- Refresh page and retry

## **Error Messages and Meanings**

#### **Authentication Errors**

- "Invalid credentials": Email or password incorrect
- "Account not activated": Email verification required
- "Session expired": Re-login required
- "Access denied": Insufficient permissions

### **Upload Errors**

- "File too large": Exceeds 50MB limit
- "Invalid format": Non-PDF file type
- "Upload failed": Network or server issue
- "Duplicate file": Same document already exists

#### **Review Errors**

- "Review not found": Assignment may have been cancelled
- "Already reviewed": Evaluation already submitted
- "Deadline passed": Review period expired
- "Permission denied": Role doesn't allow review access

## **Best Practices**

## **Document Management Best Practices**

#### **For Administrators**

- 1. **Regular Monitoring**: Check dashboard daily for new submissions
- 2. **Timely Reviews**: Assign reviewers within 48 hours of submission
- 3. **Quality Control**: Maintain consistent evaluation standards

- 4. **User Support**: Respond to user inquiries promptly
- 5. **System Maintenance**: Regular backup and performance monitoring

#### **For Authors**

- 1. **Format Compliance**: Follow PDF and naming conventions
- 2. **Complete Metadata**: Provide all required document information
- 3. **Quality Preparation**: Ensure documents are publication-ready
- 4. **Timely Responses**: Address review feedback promptly
- 5. **Proper Citations**: Include all necessary references

#### **For Reviewers**

- 1. **Thorough Evaluation**: Complete all review criteria
- 2. **Constructive Feedback**: Provide helpful, specific comments
- 3. **Timely Completion**: Meet review deadlines
- 4. **Confidentiality**: Maintain review process integrity
- 5. **Professional Communication**: Use appropriate tone in feedback

# **Security Best Practices**

- 1. **Strong Passwords**: Use complex, unique passwords
- 2. **Regular Updates**: Keep account information current
- 3. **Secure Access**: Log out from shared computers
- 4. **Data Protection**: Don't share login credentials
- 5. **Suspicious Activity**: Report unusual account behavior

## **Performance Optimization**

- 1. File Size Management: Optimize document file sizes
- 2. **Regular Cleanup**: Remove outdated or duplicate files
- 3. **Efficient Search**: Use specific keywords and filters
- 4. **Browser Compatibility**: Use supported web browsers

5. **Network Considerations**: Ensure stable internet connection

# **Contact Information**

# **Technical Support**

• Email: <a href="mailto:support@alu-repository.com">support@alu-repository.com</a>

• **Phone**: +250 788 123 456

• **Hours**: Monday-Friday, 8:00 AM - 6:00 PM CAT

## **Administrative Support**

• Email: admin@alu-repository.com

• **Phone**: +250 788 123 457

• Hours: Monday-Friday, 9:00 AM - 5:00 PM CAT

## **Emergency Contact**

• System Issues: <a href="mailto:emergency@alu-repository.com">emergency@alu-repository.com</a>

• **24/7 Hotline**: +250 788 123 458

# **Version Information**

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• **System Version**: Repository v2.1.0

This knowledge base is maintained by the African Leadership University IT Department and is regularly updated to reflect system changes and improvements.