

Abdulrehman Irfan

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1617 Burning Willow Ct, Gastonia NC, 28054

EDUCATION

Gaston College

Aug. 2020 - December 2022

Associate of Science

Dallas, NC

University of North Carolina at Charlotte

Jan. 2023 - Present

Bachelor of Science (Expected May 2025)

Charlotte, NC

WORK EXPERIENCE

ArkeType Apparel & Co.

Jul. 2020 – Present

Customer Relations & Online Sales/Marketing

Belmont, NC

- Effectively communicated with business owners, promptly resolving issues, and maintaining strong client relationships, resulting in increased customer satisfaction and repeat business.
- Spearheaded the creation and implementation of ArkeType Apparel's online sales platform, expanding the customer base and increasing revenue.
- Revitalized email marketing strategies, leading to improved engagement rates and a significant increase in online sales conversion.

COMMUNITY SERVICE

Islamic Society of Gastonia

Jan. 2021 – Present

- Weekly Classes for Kids on Basic Islamic Knowledge
- Serving Food for Iftar during Ramadan

CERTIFICATIONS AND LICENSES

Foundations of User Experience (UX) Design

Google, February 2023

SKILLS & INTERESTS

- **Skills:** Clear communication; patience; empathy; product expertise
- **Interests:** Traveling; racing; technological innovation, modern art