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TUNDE ABDULKAREEM OLUMOH

SKILLS

I possess strong communication skills, unwavering dedication, a profound passion for the brand, sound judgment, and a collaborative teamwork approach.

EXPERIENCE

Crypto.com – *Technical Support*

2021 – PRESENT

- Deliver proficient customer support to assist users in resolving platform-related issues effectively.
- Help Crypto.com maintain and moderate online and offline Community
- Help new users use the Crpto.com platform

Plebplace – *Community Manager*

2019 – 2021

- Provide expert customer support to efficiently address and resolve issues for users.
- Actively engage with users in Africa through inquiries, beta testing, and hosting events.
- Provide valuable support to Plebplace, encompassing translation, market feedback, and efficient community management.

Deepintel Ltd – *Community Manager*

2017 – 2019

- Help users with platform-related issues quickly and effectively.
- Provide proficient customer support, addressing platform-related issues and responding to user inquiries effectively.
- Offer early feedback on beta versions and actively engage with users by answering their questions.

EDUCATION

Federal University of Technology – *B.Eng in Civil Engineering*

2011 – 2016, Niger State, Nigeria

Meta Front-End Developer Professional Certificate

2023