### The UNIVARIATE Procedure Variable: Customer focus

	Basic Statistical Measures					
Loc	Location Variability					
Mean	0.368000	Std Deviation	0.22278			
Median	0.250000	Variance	0.04963			
Mode	0.620000	Range	0.60000			
		Interquartile Range	0.50000			

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.36800	0.24463 0.4913				
Std Deviation	0.22278	3 0.16310 0.35				
Variance	0.04963	0.02660	0.12345			

Tests for Location: Mu0=0							
Test	Statistic p Value						
Student's t	t 6.39757		Pr >  t	<.0001			
Sign	М	7.5	Pr >=  M	<.0001			
Signed Rank	S	60	Pr >=  S	<.0001			

### The UNIVARIATE Procedure Variable: Customer satisfaction

	Basic Statistical Measures					
Loc	Location Variability					
Mean	0.228867	Std Deviation	0.12344			
Median	0.250000	Variance	0.01524			
Mode	0.340000	Range	0.32000			
		Interquartile Range	0.22000			

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.22887	0.16051 0.297				
Std Deviation	0.12344	0.09037 0.1				
Variance	0.01524	0.00817	0.03790			

Tests for Location: Mu0=0							
Test	Statistic p Value						
Student's t	t 7.180695		Pr >  t	<.0001			
Sign	М	7.5 <b>Pr &gt;=  M </b>		<.0001			
Signed Rank	S	60	Pr >=  S	<.0001			

# The UNIVARIATE Procedure Variable: Objective-oriented

	Basic Statistical Measures					
Loc	Location Variability					
Mean	0.359467	Std Deviation	0.16740			
Median	0.350000	Variance	0.02802			
Mode	0.540000	Range	0.52800			
		Interquartile Range	0.23000			

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.35947	0.26677 0.452				
Std Deviation	0.16740	40 0.12256 0.2				
Variance	0.02802	0.01502	0.06970			

Tests for Location: Mu0=0						
Test	Statistic p Value					
Student's t	t 8.316858		Pr >  t	<.0001		
Sign	М	7.5 <b>Pr &gt;=  M </b> <		<.0001		
Signed Rank	S	60	Pr >=  S	<.0001		

# The UNIVARIATE Procedure Variable: Marketing is both art and scienc (Marketing is both art and science)

Basic Statistical Measures					
Location Variability					
Mean	0.233533	Std Deviation	0.18985		
Median	0.170000	Variance	0.03604		
Mode	0.110000	Range	0.55700		
		Interquartile Range	0.33000		

Note: The mode displayed is the smallest of 2 modes with a count of 3.

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.23353	0.12840 0.338				
Std Deviation	0.18985	3985 0.13899 0.29				
Variance	0.03604	0.01932	0.08964			

Tests for Location: Mu0=0							
Test	Statistic p Value						
Student's t	t 4.76423		Pr >  t	0.0003			
Sign	М	7.5	Pr >=  M	<.0001			
Signed Rank	s	60	Pr >=  S	<.0001			

# The UNIVARIATE Procedure Variable: Continuous and regular activity

Basic Statistical Measures					
Loc	Location Variability				
Mean	0.233867	Std Deviation	0.11909		
Median	0.220000	Variance	0.01418		
Mode	0.330000	Range	0.43000		
		Interquartile Range	0.20600		

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.23387	0.16792 0.299				
Std Deviation	0.11909	0.08719	0.18781			
Variance	0.01418	0.00760	0.03527			

Tests for Location: Mu0=0						
Test	Statistic p Value					
Student's t	t 7.605811		Pr >  t	<.0001		
Sign	М	7.5	Pr >=  M	<.0001		
Signed Rank	s	60	Pr >=  S	<.0001		

# The UNIVARIATE Procedure Variable: Exchange process

	Basic Statistical Measures				
	- Busic s	lausticai measares			
Loc	ation	Variability			
Mean	0.084067	Std Deviation	0.10289		
Median	0.023000	Variance	0.01059		
Mode	0.010000	Range	0.32100		
		Interquartile Range	0.11000		

Note: The mode displayed is the smallest of 2 modes with a count of 3.

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.08407	0.02709 0.1410				
Std Deviation	0.10289	0.07533 0.162				
Variance	0.01059	0.00567	0.02633			

Tests for Location: Mu0=0						
Test	Statistic p Value					
Student's t	t 3.164457		Pr >  t	0.0069		
Sign	М	7	Pr >=  M	0.0001		
Signed Rank	s	52.5	Pr >=  S	0.0001		

# The UNIVARIATE Procedure Variable: Marketing environment

Basic Statistical Measures					
Location Variability					
Mean	0.102867	Std Deviation	0.09678		
Median	0.110000	Variance	0.00937		
Mode	0.023000	Range	0.31100		
		Interquartile Range	0.18000		

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.10287	0.04927 0.1564				
Std Deviation	0.09678	0.07086	0.15263			
Variance	0.00937	0.00502	0.02330			

Tests for Location: Mu0=0							
Test	Statistic p Value						
Student's t	t 4.11649		Pr >  t	0.0010			
Sign	М	7.5	Pr >=  M	<.0001			
Signed Rank	S	60	Pr >=  S	<.0001			

# The UNIVARIATE Procedure Variable: Marketing research

	Basic Statistical Measures					
Location Variability						
Mean	0.042067	Std Deviation 0.078				
Median	0.030000	Variance	0.00617			
Mode	0.030000	Range	0.31900			
		Interquartile Range	0.04300			

Basic Confidence Limits Assuming Normality						
Parameter	Estimate 95% Confidence Limits					
Mean	0.04207	-0.00145 0.0855				
Std Deviation	0.07858	0.05753 0.123				
Variance	0.00617	0.00331	0.01536			

Tests for Location: Mu0=0						
Test	Statistic p Value					
Student's t	t 2.073424		Pr >  t	0.0571		
Sign	М	7.5	Pr >=  M	<.0001		
Signed Rank	S	60	Pr >=  S	<.0001		

> The UNIVARIATE Procedure Variable: Pricing Stratergy

Basic Statistical Measures				
Location		Variability		
Mean	0.031667	Std Deviation	0.03210	
Median	0.020000	Variance	0.00103	
Mode	0.002000	Range	0.08800	
		Interquartile Range	0.03800	

Note: The mode displayed is the smallest of 2 modes with a count of 4.

Basic Confidence Limits Assuming Normality				
Parameter	Estimate	95% Confidence Limits		
Mean	0.03167	0.01389	0.04944	
Std Deviation	0.03210	0.02350	0.05062	
Variance	0.00103	0.0005521	0.00256	

Tests for Location: Mu0=0					
Test	Statistic		p Val	lue	
Student's t	t	3.821284	Pr >  t	0.0019	
Sign	м	7.5	Pr >=  M	<.0001	
Signed Rank	s	60	Pr >=  S	<.0001	

### The UNIVARIATE Procedure Variable: Promotion

Basic Statistical Measures				
Location		Variability		
Mean	0.030800	Std Deviation	0.03594	
Median	0.029000	Variance	0.00129	
Mode	0.040000	Range	0.11900	
		Interquartile Range	0.03800	

Basic Confidence Limits Assuming Normality				
Parameter	Estimate	95% Confidence Limits		
Mean	0.03080	0.01090	0.05070	
Std Deviation	0.03594	0.02631	0.05668	
Variance	0.00129	0.0006922	0.00321	

Tests for Location: Mu0=0					
Test	Statistic		p Val	ue	
Student's t	t	3.319375	Pr >  t	0.0051	
Sign	М	7.5	Pr >=  M	<.0001	
Signed Rank	S	60	Pr >=  S	<.0001	