[fa-aaa-b01] Scroll in chat is not working

Created: 01/31/2024 Updated: 01/31/2024 Resolved: 01/31/2024

Status:	Done
Project:	[Facebook Web](#)
Components:	Laptop 15 hp bs-1xx
Affects versions:	Current version
Fix versions:	Current Version

Type:	Bug	**Priority:**	High
Reporter:	[Abdullah Aladham](#)	**Assignee:**	Facebook Dev. Team
Resolution:	Done		
Labels:	None		
Environment:	Windows 11, MS.Edge Version 121.0.2277.83 (Official build) (64-bit)		

Attachments:	🖼 facebook-chat-no-scroll-bug.png

Description

when I open a chat or when I get message in any chat the screen does not go that message and it opens in the top of chat (not going down) and I can't manually scroll to the message and even if I sent a message for them it does not scroll down automatically to the message I sent, even if I opened the messenger window the same bug still there.

Test step

- Open MS Edge.
- open facebook.com
- open any chat which has history
- wait till you get a message
- or respond /send any message

Expected Result
You have the ability to scroll up or down in the messages.

<u>Actual Result</u>

You don't have the ability to scroll up or down in the same chat everywhere even in messenger page.

Test Data
any facebook account

unread message and its notification

or any chat which has chatting history