DATA ODYSSEY

"This database is designed for an e-commerce platform that connects sellers and customers through an online marketplace. It contains essential datasets related to orders, products, customers, payments, deliveries, and reviews. The database helps in tracking sales performance, customer behavior, shipping efficiency, and seller ratings."

DATABASE SCHEMA products product category name translation product id product_category_name product_category_name product_category_name_english product name lenght order_payments product_description_lenght product_photos_qty order_id leads_qualified payment_sequential product weight g mql_id payment_type product_length_cm first_contact_date payment_installments product_height_cm landing_page_id product width cm payment value origin orders order_items sellers leads_closed order_id order_id seller_id mql_id customer_id order_item_id seller_zip_code_prefix seller_id order status product id seller city sdr id order_purchase_timestamp seller_id seller_state sr_id shipping_limit_date order_approved_at won_date order delivered carrier date price business seament order_delivered_customer_date freight_value lead_type order_estimated_delivery_date lead_behaviour_profile has_company has_gtin customers order_reviews geolocation average_stock review_id olocation_zip_code_prefix customer_id business_type customer_unique_id order id geolocation lat declared product catalog size customer zip code prefix review score geolocation Ing declared_monthly_revenue customer_city review_comment_title geolocation_city customer_state geolocation_state review_creation_date review answer timestamp

Problem 6: Orders with the worst rating

Scenario:

The customer support team is investigating orders with the lowest ratings to identify common issues such as late deliveries, defective products, or poor service. By analyzing these poorly rated orders, they can take corrective actions like offering refunds, improving logistics, or addressing seller performance.

Problem:

Retrieve the details of orders that received the worst ratings (i.e., the lowest review scores,bottom 3).

order_id	customer_id	review_score
76c6e866289321a7c93b82b54852dc33	f54a9f0e6b351c431402b8461ea51999	1
e6ce16cb79ec1d90b1da9085a6118aeb	494dded5b201313c64ed7f100595b95c	1
acce194856392f074dbf9dada14d8d82	7e20bf5ca92da68200643bda76c504c6	1