

Data Analyst Task Sheet

Business Objective

As a top-tier software house, our goal is to help our client (a superstore owner) maximize profit, optimize operations, and improve customer satisfaction using data-driven insights from the provided sales dataset.

Tools & Environment

- Python (Pandas, Seaborn, Matplotlib)
- Jupyter Notebook / Google Colab
- Excel for validation (optional)
- PowerBI for final presentation

Tasks to Perform (End-to-End)

1. Data Understanding & Cleaning:

- Load and explore the dataset
- Handle missing values (Postal Code)
- Convert date columns to datetime format
- Remove duplicates if any

2. Exploratory Data Analysis (EDA):

- Summary stats of Sales, Categories, Regions, etc.
- Correlation between sales and other metrics
- Trend analysis over time

3. Business KPIs to Analyze:

- Top-performing products and categories
- Sales by Region, State, and City
- Monthly/Quarterly sales trend

4. Customer Analysis:

- Top 5 High-value customers and most frequent customers.

5. Profitability Analysis

- Suggest areas for cost reduction.

6. Product Insights:

- Most returned products (if return info is added later)
- Least and most popular products.

7. Visualization:

- Bar plots, Heatmaps, Time series plots
- Pie charts or stacked bars for category shares

8. Recommendation Report:

- What should the business keep doing?
- What should the business stop or change?
- New sales strategies based on data insights

Final Deliverables

- Cleaned dataset (CSV/XLSX)
- Google Colab file with full code.
- PowerBI dashboard summarizing insights and recommendations
- Recommendation Report.