

60

Total Responses

0.60

Satisfied Merchants %

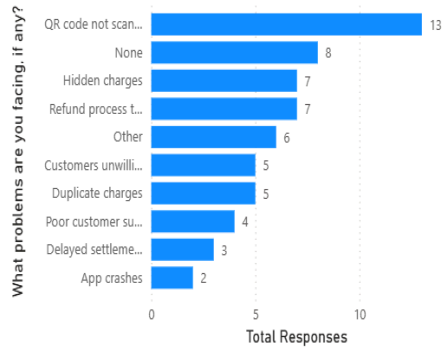
0.55

JCS Visit %

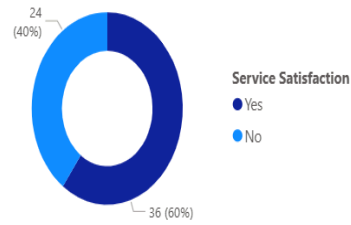
0.68

Recommend %

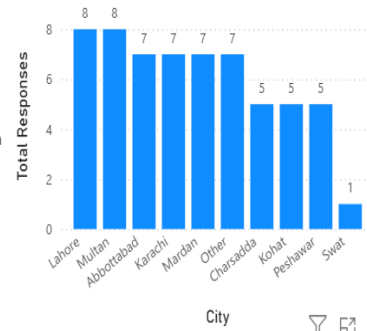
Total Responses by What problems are you facing, if any?



Total Responses by Service Satisfaction



Total Responses by City



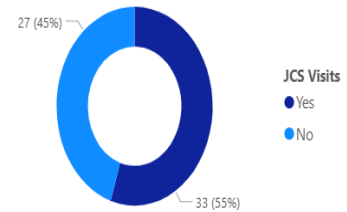
Merchant Type

Clothing	Electronics	Food
Grocery	Other	Pharmacy
Retail	Services	

JazzCash Supervisor

Ahmed	Bilal	Sana
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Total Responses by JCS Visits



JazzCash Merchant Feedback Form

We want to improve your JazzCash experience. Please share your honest feedback.

Abdullah Khan - B2B Intern, JazzCash

* Indicates required question



Date *

Date

mm/dd/yyyy



ABBOTTABAD

ADENZAI

ALLAI

ALPURI

BAJAUR AGENCY

BALAKOT

BALAMBAT

BANNU

BATAGRAM

BATKHELA

BATTAGRAM

BESHAM

BULEDA

type your city.

If you selected Other please type your merchant type

Are you satisfied with JazzCash Services? *

☐ Yes

☐ No

Would you recommend JazzCash to other businesses? *

☐ Yes

☐ No

What problems are you facing, if any? *

☐ Delayed settlements (payments not received on time)

☐ Failed transactions

☐ JazzCash app not working / crashing

☐ QR code not scanning properly

☐ Customers unwilling to pay via JazzCash

☐ Transaction SMS/confirmation not received

A2	1/7/2025								
	A	B	C	D	E	F	G	H	
1	Date	Business Name	City	If you selected Other, please type your city.	Merchant Type	If you selected Other, please type your merchant type.	JazzCash Supervisor	Is JazzCash helping your business grow?	Did a JazzCash Sa
2	1/7/2025	Pak Foods	Charsadda		Retail		Bilal	Yes	No
3	2/7/2025	Ali Store	Abbottabad		Services		Bilal	No	Yes
4	3/7/2025	Haider Traders	Lahore		Retail		Ahmed	Not Sure	No
5	3/7/2025	Super Mart	Abbottabad		Electronics		Sana	Not Sure	Yes
6	4/7/2025	Haider Traders	Kohat		Services		Bilal	Yes	Yes
7	4/7/2025	Super Mart	Charsadda		Other		Sana	Not Sure	No
8	4/7/2025	Super Mart	Multan		Retail		Bilal	Not Sure	No
9	5/7/2025	Metro Foods	Charsadda		Electronics		Bilal	Yes	Yes
10	6/7/2025	Global Traders	Mardan		Pharmacy		Sana	No	Yes
11	6/7/2025	Malik Cloth House	Peshawar		Retail		Ahmed	Not Sure	Yes
12	6/7/2025	Bright Services	Kohat		Clothing		Ahmed	Not Sure	Yes
13	6/7/2025	Noor Electronics	Multan		Retail		Ahmed	Not Sure	No
14	6/7/2025	Haider Traders	Charsadda		Food		Ahmed	No	No
15	6/7/2025	Haider Traders	Lahore		Other	Mobile Accessories	Ahmed	Not Sure	No
16	6/7/2025	Star Foods	Karachi		Other		Ahmed	Yes	Yes
17	7/7/2025	City Mart	Abbottabad		Grocery		Sana	No	No
18	8/7/2025	Ali Store	Karachi		Grocery		Sana	Not Sure	No
19	9/7/2025	Gul Retailers	Karachi		Services		Sana	Yes	No
20	9/7/2025	Global Traders	Mardan		Other		Sana	Not Sure	Yes
21	10/7/2025	Gul Retailers	Other		Electronics		Ahmed	No	No
22	10/7/2025	City Mart	Other		Food		Bilal	Yes	Yes
23	10/7/2025	Metro Foods	Kohat		Pharmacy		Sana	Not Sure	Yes
24	12/7/2025	Digital Hub	Other	Swabi	Clothing		Ahmed	Not Sure	Yes
25	13-07-2025	Khan Pharmacy	Other		Grocery		Bilal	Yes	Yes

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Abdullah Khan - B2B Intern
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