

ABDULLAH TARIQ

Data Analyst

Experience

Amazon – E-Commerce & Data Analyst (DS Associate T1) Casual

Mulgrave, Australia | Jan 2024

Responsibilities & Achievements:

- Analysed and validated high-volume order and delivery data using Amazon WMS, Excel, and SaaS dashboards.
- Monitored KPIs such as on-time delivery and customer satisfaction, resolving discrepancies with operations teams.
- Achieved >98% data accuracy and improved reporting turnaround by 10%.
- Provided insights into customer buying patterns and fulfilment performance to support decision-making.

Qatar Data Center – IT Support

Doha, Qatar | 2016 – 2023

- Managed cloud servers, VMs, and Tier III data centre infrastructure.
- Supported backup, disaster recovery, and security compliance.
- Assisted with Azure Stack and VMware operations.
- Automated routine system checks with scripts.

Achievements:

- Reduced downtime by 20% through proactive monitoring.
- Improved storage efficiency by 15%, cutting costs.
- Ensured 99.9% uptime for business-critical apps.
- Supported deployment of 10+ enterprise workloads.

Academic / Professional Projects

- World Vision Australia – Donor Analytics & Engagement Dashboard (Power BI, SQL)
- E-Commerce Retail – Sales Trend & Customer Behaviour Analysis (Tableau, Python)

Education

Middlesex University

Bachelor In Information
System

Deakin University

Masters In Information System
(specialization in generative AI)

Master of Information Systems graduate with 5+ years of global experience in data centre operations and project management. Proven track record in SQL, Power BI, cloud services, and systems analysis, with strong achievements in optimising infrastructure, driving data insights, and supporting digital transformation initiatives. Seeking to leverage industry experience in data and e-commerce analytics roles.

Contact Information

 **04 9396 9985**

 **abdullahtariq263@gmail.com**

 **Sydney, NSW, Australia**

Language

- English
- Arabic
- Urdu (Native)

Expertise

- Google Analytics 4 (GA4)
- Visualisation (Power BI, Tableau)
- ETL Tools , A/B Testing & CRO
- SaaS & Cloud Platforms : AWS
- Azure principles
- SQL , R Language
- Excel (Advanced)
- SEO
- Web Analytics



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