Abdullah Ulhaque

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EDUCATION

Illinois Institute of Technology Chicago, IL
Bachelors of Science - BS, Artificial Intelligence with a minor in Statistics *Expected May 2026*
Certifications:

Amazon Web Services - AWS Certified Cloud Practitioner, March 2024

Microsoft - Microsoft Azure Fundamentals, July 2024

EXPERIENCE

AI Engineering Intern May 2024 – July 2024
Radical AI *Chicago, IL*
- Utilized algorithms for personalized and adaptive learning, and devise robust anti-cheat and fraud detection systems.
- Harnessed AI and other tools such as ChatGPT, VertexAI, Google Cloud, LangChain, and Firebase to generate engaging content, while also researching effective prompting and model design.
- Crafted chatbot prompts that streamline interactions and reduce response times, fine tuning existing models.

Information Technology Intern May 2022 – Aug 2022
Goldfield Technologies *Chicago, IL*
- Developed data flow diagrams with Microsoft Visio to optimize business processes, resulting in a 45% improvement in process efficiency.
- Developed a game in Java to test the generated dungeons

Information Technology Specialist Jan. 2024 – Present
Ross Stores, Inc *Gurnee, IL*
- Managed and maintained the company's IT infrastructure, ensuring the stability and efficiency of network systems, servers, and hardware.
- Provided technical support to over 25 employees, resolving hardware, software, and network issues, which led to a 25% reduction in IT support tickets.
- Enforced IT policies and procedures, enhancing data security and compliance with industry standards.

PROJECTS

AI ChatBot | *Python, Flask, JavaScript, HTML/CSS*
- Reduced latency as measured by faster response times by building a scalable backend with Flask and OpenAI API.
- Increased engagement as measured by longer user sessions by designing a dynamic, responsive frontend.
- Enhanced interaction quality as measured by fewer errors by fine-tuning models and optimizing prompts.

Portfolio Website | *JavaScript, HTML/CSS*
- Created a professional portfolio website to showcase my projects and skills, enhancing my online presence.
- Utilized HTML, CSS, and JavaScript to design and develop a responsive and visually appealing website.
- Implemented features such as a dynamic project gallery, contact form, and interactive navigation to improve user experience.

Online Shopping Cart | *C++*
- Developed a comprehensive online shopping cart application using object-oriented programming principles to manage items, prices, and quantities effectively.
- Conducted extensive testing and debugging to ensure robustness, leading to a significant reduction in application crashes and bugs.
- Designed and implemented a user-friendly interface using modern C++ libraries, enhancing overall user satisfaction.

TECHNICAL SKILLS

Languages: Java, Python, C/C++, Koltin, Dart, JavaScript, HTML/CSS, R
Deep Learning Frameworks: TensorFlow, PyTorch, Scikit-learn, React, Node.js, Flask
Libraries & Tools: Amazon Web Services(AWS), Azure, OpenAI, Salesforce, Numpy, Pandas, Git, Google Cloud Platform, VS Code, Visual Studio, PyCharm