

Mund Abdulla

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EDUCATION

James Madison University, Harrisonburg, VA

Graduation Date: May 2020

Computer Information Systems B.B.A.

Major GPA: 3.75 Cumulative GPA: 3.2

AWS Certified Solutions Architect – Associate

SKILLS

Programming: Python, Java, C#, PHP

Web Development: HTML5, JavaScript, CSS

Database: MySQL, Microsoft SQL Server, Oracle SQL

Business Intelligence: Data Visualization, Data Integration with SSIS, OLAP

Amazon Web Services: EC2, VPCs, SQS, S3, RDS, DynamoDB, Lambda Functions, Security Groups

CI/CD: Docker, Jenkins

Modeling: Network Architecture, Risk assessment and Modeling, UML 2.0, Packet Tracer, Visio

Business: Analytics, Excel, Linear programming, Income Statements, Balance Sheets

Time Management: Worked 26+ hours a week while attending school full time

Language: Kurdish and English

Scrum: Used Scrum framework while creating a minimum viable product as a solution to a user problem

EXPERIENCE

Application Support Analyst, *Fannie Mae*, Reston, VA

July 2020 – Present

- Automating manual processes, Job creation using Autosys JIL scripting on Unix
- Study business processes in client or host unit and how they are automated
- Examine business processes in unit to determine how they could be translated into requirements for IT applications
- Develop data extractions or develop reports from requests or requirements stated by clients
- Use database, data mart, or specialized applications to generate reports or analyses
- Incident, problem, and change management for supported applications using ServiceNow

Business Analytics Tutor, *JMU College of Business*, Harrisonburg, VA

May 2019 – August 2019

- Broke down complex problems to individual learning levels
- Led open classroom sessions to clarify concepts and continuously improve student understanding
- Presented analytical problems and solutions on an individual level

Web Development Intern, *Studio Center*, Richmond, VA

June 2019 - August 2019

- Developed over five websites using HTML5, CSS3, Concrete5, jQuery, and more

ACTIVITIES & ACCOMPLISHMENTS

Presidents List, *Fall 2018 Semester, Fall 2019 Semester, Spring 2020 Semester*

Association for Information Systems, *Member*

JMU Men's Competitive Intermural Soccer, *Captain*

Kurdish Dance Team, *Member*

Top Salesman, *T-Mobile*

- Awarded top salesman of the month for a consecutive six months for meeting over 120% of quota