ABDUL Rahman Nisar

IT Expert, Software Builder, Spammer And Linux User

Contact

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Websites, Portfolios, Profiles

- www.instagram.com/anonymi662

Skills

Software Installation

Help Desk Support

Network Troubleshooting

Remote Desktop Support

Adept IT Support Engineer with a proven track record at GR Traders, enhancing system performance and user satisfaction through expert software installation and help desk support. Excelled in reducing downtime and resolving complex issues, ensuring seamless operations. Skilled in network troubleshooting and communication, significantly improving remote support efficiency.

Work History

2024-07 - 2026-07

IT Support Engineer

GR Traders, Pir Mahal, Punjab, Pakistan

- Installed, configured, tested and maintained operating systems, application software, and system management tools.
- Improved IT system performance by implementing proactive maintenance processes and timely upgrades.
- Reduced downtime by quickly diagnosing and resolving hardware, software, and network issues.
- Increased user satisfaction through effective communication and timely resolution of support tickets.
- Provided remote support to offsite users, ensuring minimal disruption during business travel or remote work scenarios.

Education

Expected in 2033-07

Master of Science: Islamic Studies, Pakistan

Punjab Group Of Colleges - Pirmahal

Certifications

2024-01   License - Pir Mahal