

IS 162-INTRODUCTION TO INFORMATION SYSTEM

- ✓ 1. The data format that people understand cannot directly be understood by the computers and the data format that computers understand people cannot directly understand them yet people are what microcomputers are all about; making people, end users like you, more productive. Briefly explain how people understand what is given by computer and computers understand what is given by people.
2. Explain any two major reasons why it is important to have a computerized information system in an organization.
- ✓ 3. Suppose you are working in an IT department and a staff has notified your office that she cannot work with her newly supplied computer hardware because it has not even been detected by the computer. Briefly explain any two major factors that might have been the cause of the reported problem.
4. Explain the concept of knowledge management and state one of its applications in an organization.
- ✶ 5. Describe any two common authentication methods used to identify users in information systems.
6. Identify and briefly discuss several global challenges associated with information systems.
- ✓ 7. Social networks are being widely used today. Describe how this technology could be used in a business setting. Are there any drawbacks or limitations to using social networks in a business setting?
8. Briefly summarize the differences in how the Internet, a company intranet, and an extranet are accessed and used.