

Secure & govern agents in Microsoft 365

from grounding data to interactions

A Microsoft Purview deployment blueprint



A unified approach to secure and govern your data in the era of Al

Data security

Dynamically secure data throughout its lifecycle

Data Loss Prevention
Insider Risk Management
Information Protection
Data Security Posture Management
Data Security Investigations

Data governance

Responsibly unlock value creation from data

Data Discovery

Data Quality

Data Curation

Data Estate Health

Data compliance

Manage critical risks and regulatory requirements

Compliance Manager
eDiscovery and Audit
Communication Compliance
Data Lifecycle & Records Management

Unstructured & Structured data

Traditional and AI generated data

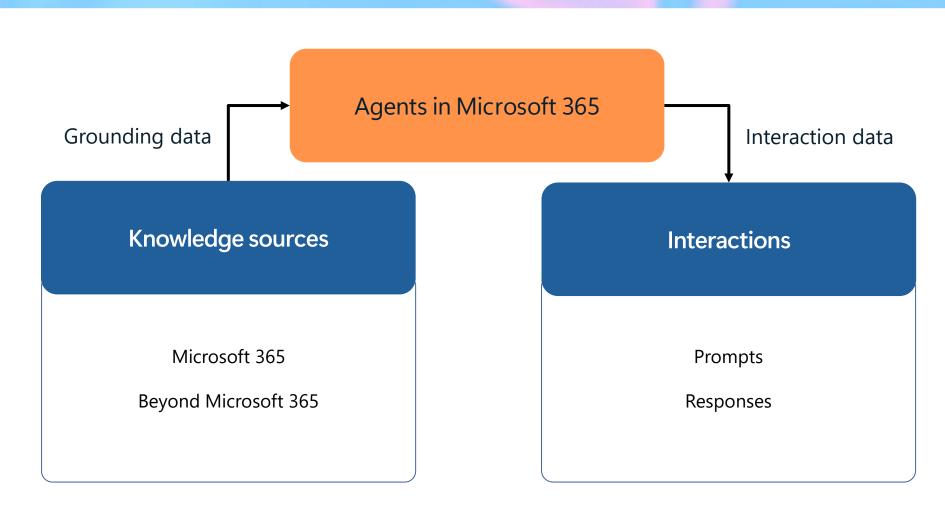
Microsoft 365 and Multi-cloud

Shared Capabilities Value

Data Map ● Connectors ● Classification ● Labels ● Audit ● Visibility

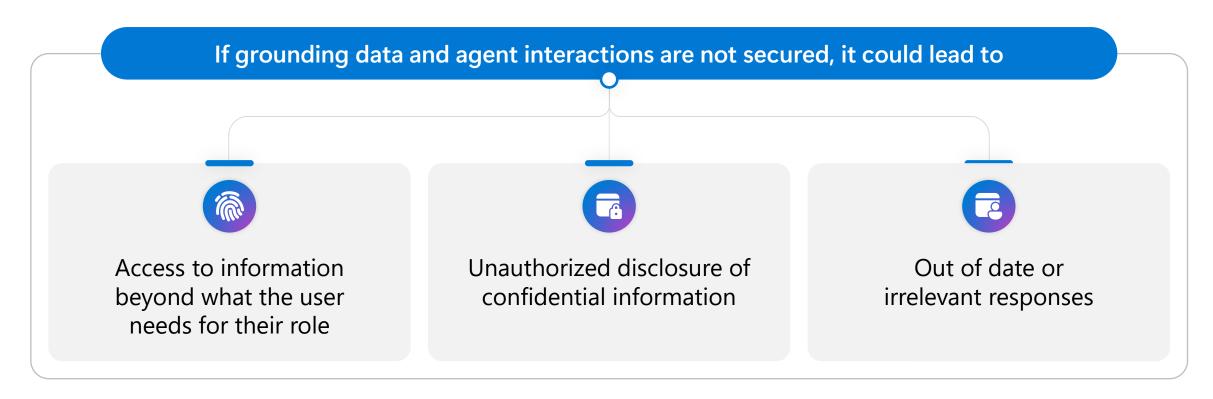
Microsoft Purview

Comprehensive solution to discover, protect, and govern data Wherever your data flows



Problem summary

Agents in Microsoft 365 Copilot's leveraging information in SharePoint and Dataverse has raised concerns for organizations about oversharing, data loss, and insider risks.



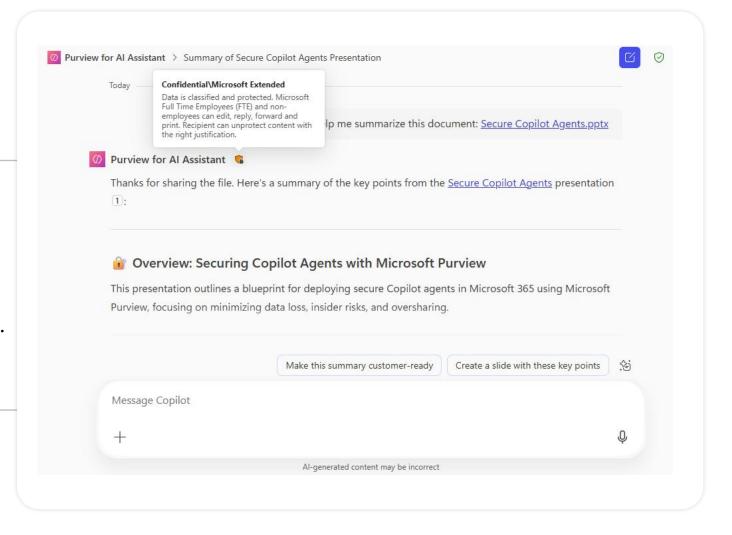
By addressing these risks, organizations can ensure that agents are secured end to end

Copilot agent conversation displays the sensitivity label of referenced file and data

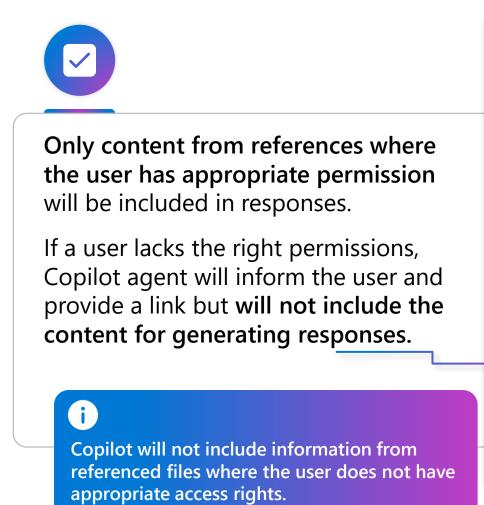


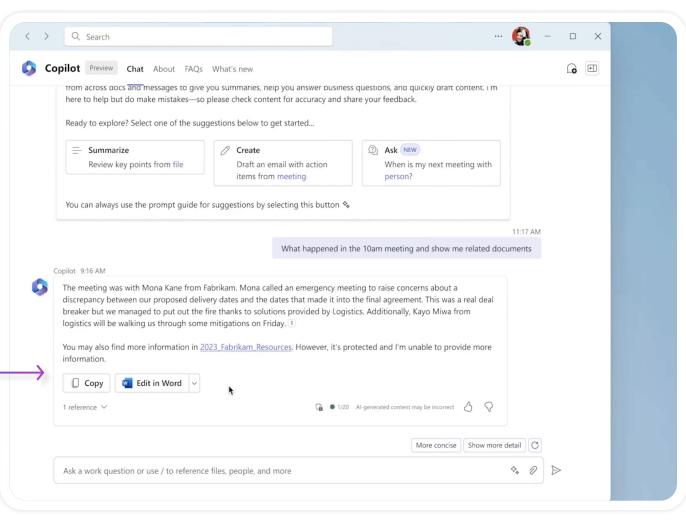
A sensitivity label is displayed for the entire conversation.

Conversations displays the **most** restrictive sensitivity labels from the references used to formulate a response.



Honoring access control restrictions on labeled content





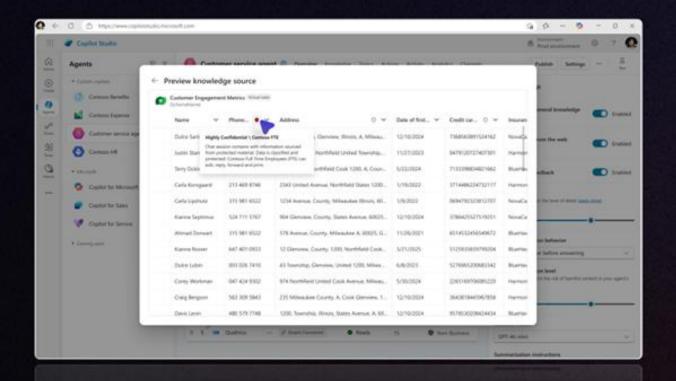
Introducing

Dataverse



Purview

Discover and protect sensitive business data and empower its consumers with valuable and trustworthy insights



GA

Enable automated discovery for Dataverse data to enrich your Microsoft Purview data map

Public Preview

Automatically classify and understand sensitive business data stored in Dataverse

Public Preview

Enhance agent interactions with sensitive data with Purview labels to prevent oversharing of sensitive data

Secure & govern agents in Microsoft 365



Discover

Discover risks and identify gaps



Discover oversharing risks with Data risk assessment

<u>Discover sensitive info in</u> <u>Dataverse with Unified catalog</u>

Discover risky AI activities with DSPM for AI Apps and Agents report



Protect grounding data

Protect sensitive info in grounding data

Apply sensitivity label to SharePoint and Dataverse

Reduce stale data to improve response accuracy

Restrict files from Copilot processing

Implement data loss policies for SharePoint and Data policies for Dataverse



Protect interactions

Protect interactions against data loss and insider risks

Automatic sensitivity label reference from SharePoint and Dataverse

Restrict Copilot from processing sensitive files referenced in interactions

Detect Risky Al interactions



Govern

Govern interactions

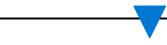
Retain/delete interactions

<u>Detect inappropriate</u> <u>behaviors</u>

Investigate prompts and responses

Investigate grounding data and interactions

Identify & address gaps in meeting AI regulations



- Potential gaps in data security is discovered
- Sensitive info in grounding data is not used as knowledge source
- Interactions are protected from data loss and insider risk
- Interactions with agents is retained for future investigations





Activities

Discover

- Turn on Microsoft Purview Audit to log all interactions with grounding data and interactions with AI apps and agents
- Discover potential oversharing in SharePoint/OneDrive with Microsoft Purview data risk assessments
- Discover where sensitive info resides in Dataverse with Microsoft Purview Data Governance's Unified catalog
- Discover risky AI activities with Microsoft Purview Data Security Posture Management (DSPM) for AI's Apps and Agents report

Protect grounding data

- Apply sensitivity label to SharePoint and Dataverse
- Reduce stale data to improve agent response accuracy with Microsoft Purview Data Lifecycle Management
- Restrict sensitive files labeled with specific sensitivity labels from Copilot processing and acting as knowledge source with Microsoft Purview Data loss prevention (DLP) for Copilot
- Implement Data policies for Dataverse to restrict sensitive data from being used as knowledge source for agents
- Implement oversharing DLP policy for SharePoint/OneDrive to detect anyone sharing links for labeled and unlabeled data

Protect interactions

- Sensitivity labels applied to data in SharePoint and Dataverse is automatically displayed and respected by the conversation
- Restrict Copilot from processing sensitive files referenced in interactions with DLP for Copilot, which also ensures the sensitive prompts are not used for web query
- Detect Risky AI interactions with Microsoft Purview Insider risk management's Risky AI policy

Govern interaction data

- Retain interactions for future investigations, and delete interactions based on retention requirements to reduce risk and liability with Microsoft Purview data lifecycle management policies
- Detect inappropriate behaviors with Microsoft Purview
 Communication Compliance policies with built-in classifiers such as jailbreak, harassment, inappropriate images, etc.
- Investigate legal and internal cases with Microsoft Purview eDiscovery
- Investigate interactions and grounding data leveraging the power of AI with Microsoft Purview Data security investigations (DSI)
- Identify & address gaps in meeting AI regulations with Microsoft Purview Compliance Manager



Additional resources

Data security and protections for AI with Microsoft Purview:

Microsoft Purview data security and compliance protections for Microsoft 365 Copilot and other generative Al apps | Microsoft Learn

Join the Microsoft customer connection program aka.ms/JoinCommunity

Deployment guides:

DSPM for AI: aka.ms/DSPMforAI/Deploy

Data Risk assessment: aka.ms/DSPMforAl/Oversharing

Accelerate your Information Protection and Data Loss Prevention deployment:

https://aka.ms/PurviewDeploymentModels/SecureByDefault



Purview for Dataverse resources

- Connect to and manage Microsoft Dataverse in Microsoft Purview | Microsoft Learn
- <u>View sensitivity labels for SharePoint data sources</u> <u>Microsoft Copilot Studio</u> | <u>Microsoft Learn</u>
- Apply sensitivity labels to your data in Microsoft Purview
 Data Map (preview) | Microsoft Learn
- <u>Security in Microsoft Dataverse Power Platform | Microsoft Learn</u>



Thank you

Microsoft Deployment models

Read the detailed guide for this model at aka.ms/PurviewDeploymentModels/SecureM365Agents