

## Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Jignesh Lathigra	Gretex Share Broking Private Limited Office No. 13, 1st Floor, New Bansilal Building, Raja Bahadur Mansion, 9-15, Homi Modi Street, Fort,Mumbai, Mumbai City-400023	022-62390753/54	support@gretexbroking.com
Head of Customer care	Ashish Merchant	Gretex Share Broking Private Limited Office No. 13, 1st Floor, New Bansilal Building, Raja Bahadur Mansion, 9-15, Homi Modi Street, Fort,Mumbai, Mumbai City-400023	022-62390753/54	institution@gretexbroking.com
Compliance Officer	Mr. Meenu Walia	Gretex Share Broking Private Limited Office No. 13, 1st Floor, New Bansilal Building, Raja Bahadur Mansion, 9-15, Homi Modi Street, Fort,Mumbai, Mumbai City-400023	022-62390753/54	compliance@gretexbroking.com
CEO	Mr. Sumeet Harlalka	Gretex Share Broking Private Limited Office No. 13, 1st Floor, New Bansilal Building, Raja Bahadur Mansion, 9-15, Homi Modi Street, Fort,Mumbai, Mumbai City-400023	91-9830777401	sumeet@gretexbroking.com

Note: Monday to Friday Timing 10:00 AM to 06:00 PM.

**In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>.**

**Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.**