

Internship Evaluation & Reporting

Thank you for taking the time to complete this form, this evaluation will be used to assess the student's participation in the internship program.

Supervisors, using the form below please evaluate the student who interned with your organization, institution, or business. You can fill out this form electronically or you can fill it manually but eventually it must be signed and stamped from the company's side.

Please note that part I & III should be completed by the intern, part II should be completed by the direct supervisor in the company.

Part I. GENERAL INFORMATION – STUDENT'S INPUT

Student Info:

Student Name: Mahmoud Ahmed Abdelwahab ___ GUC Student ID No.: 43-13997 _____

Faculty: Media Engineering and technology_ Major: MET _____

Student Mobile No.: +20 102 228 5622 _____

Internship Info:

Company Name: WorkOS _____

Core Industry/Business: SaaS _____ Country: United States (Remote) _____

Supervisor Name: Zeno Rocha _____ Supervisor Job Title: VP of Developer Experience _____

Supervisor Tel. No.: N/A _____ Supervisor Mobile No.: N/A _____

Supervisor E-mail: zeno@workos.com _____ Training Department(s): Developer Experience _____

Source of internships: (1) SCAD office (2) on my own (3) Referrals from GUC TA/Dr. (4) Recruitment website (5) others:

Work Place: (1) Organization (2) Head Office (3) Branch (4) Factory (5) Site (6) Others: Remote company

Part II. EVALUATION AND COMMENTS – DIRECT SUPERVISOR'S INPUT

Period of Internship (dd/mm/yyyy)

From: 1___/1___/2022 _____

(dd/mm/yyyy)

To: 31___/3___/2022 _____

Internship nature (Enrollment Status)

€ Part time Please specify, no. of Days per week: 5 _____ hours per day: 4 _____

€ Full time Please specify, no. of Days per week: _____ hours per day : _____

Company Stamp

For SCAD internal use only

Serial no.	SCAD Comment	Academic Reviewer Comment	Academic Reviewer Signature
			<input type="checkbox"/> Accepted <input type="checkbox"/> Rejected Reason of rejection: Signature:

Please evaluate student's performance by marking the appropriate box:

For each of the following aspects, please mark the box in the rating scale that most closely corresponds to your evaluation of the profile of the student during the internship period. Please also feel free to offer comments and suggestions for changes and improvements in the space provided at the end of the form.

1=Unsatisfactory 2=Below Average 3=Satisfactory 4=Above Average 5=Excellent

	1	2	3	4	5	NA
Skills & Professional Attributes						
Ability to adapt to change					X	
Analytical skills					X	
Collecting data/ research data skills			X			
Creativity					X	
Follow up skills					X	
Interpersonal skills with peers, supervisors, and clients					X	
Problem solving					X	
Punctuality					X	
Reporting skills					X	
Responsibility and accountability					X	
Stress handling					X	
Taking initiatives					X	
Teamwork					X	
Time management			X			
Other:						
Technical Background						
Technical Knowledge					X	
Compatibility of technical skills with the job					X	
Other:						
Command of Languages						
Arabic						X
English					X	
German						X
Other:						

1=Unsatisfactory 2=Below Average 3=Satisfactory 4=Above Average 5=Excellent

	1	2	3	4	5	NA
Computer Programs & Databases						
Please use space below in specifying the program/software used during the internship and evaluate student's performance accordingly						
Node.js				X		
Next.js				X		
APIs				X		

Overall Evaluation of Student's performance and profile					
Unsatisfactory	Improvement needed	Meets expectations	Exceeds expectations	Exceptional	NA
			X		

General Comments & Recommendations: (kindly mention intern potentials, areas of further development or technical constraints encountered during the internship period)

Mahmoud has a lot of potential when it comes to building software and educating people. I believe he will add a lot of value to the WorkOS team

	Yes	No	Maybe
Do you think similar candidates would fit in the Organization culture and qualify for job needs?	€	€	€

Student Signature:

Mahmoud Abdelwahab

Supervisor Signature:

Zeno Rocha

Date:

30-6-2022 _____

Date:

30-6-2022 _____

Part III. INTERNSHIP REPORT – STUDENT’S INPUT

- This report has to be prepared by the student, it must be prepared and written in a **computerized** format, submitting the report in hand written format will not be accepted.
- Kindly refer to the Internship Report writing Guidelines on the GUC intranet – SCAD office folder.
- This report will be reviewed and evaluated from internal faculty members.

Internship Title: Developer Advocate -----

Company / Organization Name: WorkOS -----

Introduction: (Not less than 100 words) (should depict the main purpose of the report, covering the objective out of performing this internship in this industry/company specifically then cover the outline for the report’s structure)

Company / Organization Description: (Not less than 100 words)

WorkOS is a platform for developers which enables them to make their apps enterprise-ready. This is done by providing pre-built features and APIs. Currently, the platform supports the following APIs:

- Single-Sign-On: allowing users to authenticate using an Identity Provider i.e Okta, Google, Azure, etc.)
- Directory Sync: allowing users to link a directory of employees and have real-time changes
- Multi-factor Authentication (MFA): API that makes it easy to set up multiple authentication factors. Such as SMS verification, WebAuthn, and Time-based one-time password (TOTP)
- Audit trail: allows IT admins to view real-time changes as they happen in an application

All of these features are essential to support enterprise customers and for making apps more secure.

Internship Performed Tasks: (Not less than 100 words)

During the three months I worked on the following tasks:

- Familiarizing myself with WorkOS APIs and learning how to use them to add Single Sign-On, Directory Sync, and MFA
- Creating educational content that raises awareness about the product. This includes videos and blog posts.
- Contribute to WorkOS' quarterly customer event. During this event, the company shares updates about the latest new features that are being added to the platform.
- Help with raising awareness on different social media platforms and speak at events geared towards developers.
- Improve the user experience by doing frequent audits and reporting feedback to engineers
- Contribute to the Developer Documentation and make sure it 's up to date and easy to follow

Internship Evaluation: (Not less than 100 words) (This section should answer the following questions in the form of a paragraph)

What skills do you think that you have gained from the internship? Did the internship meet your expectations? If not, please explain why? How do you think the internship will influence your future career plans? How do you think the internship activities that you carried out are correlated with your studies? Which of the academic courses that you have taken in GUC were the most related to your internship?

During these 3 months, I learned how to define the scope of a project, how to effectively communicate with other developers, how to use a project management tool (Linear) and how to write clear documentation. Furthermore, I became a better developer because I worked with other developers who were more experienced than I am. The experience made me sure that I'd like to pursue a career in developer education. I believe that this is a field with a lot of demand and potential. I would definitely say that the experience exceeded my expectations, I was surrounded by great developers, designers, and managers who were very helpful.

The work experience is somewhat related to my studies; however, courses focus on the theoretical aspect of software development more than the practical one.

Conclusion: (Not less than 100 words) (A summary of key conclusions derived from the internship experience. general observations about the sector in which your internship company/institution operates)

Knowing how to collaborate and communicate effectively is key to one's success. Also, having a sense of ownership is very important! Treating the product as if it's my own makes working on it much more fun because now I care about how it's performing, and I want to make it the best version possible.

The company operates in the Software as a Service business (SaaS), they offer a subscription-based model when you want to use their Software. What's very interesting about the business model is that grows with customers. So more successful a customer becomes, the more money the company makes. I am definitely planning on working at WorkOS after graduating because I want to see how much it can grow as a company.

Please rate your satisfaction with the internship experience.

☒ Very satisfied ☐ Somehow satisfied ☐ Neutral ☐ Somehow dissatisfied ☐ Very dissatisfied

Would you recommend this internship to other colleagues?

☒ Yes ☐ No ☐ Maybe

References: (If any external sources are used, provide references for any information quoted)

Appendices: (Upon availability, charts, pictures, etc.)

Disclosure / Confidentiality Agreement

This agreement is to acknowledge that the information provided by any company /organization during the internship is unique to this business and confidential.

Therefore, anyone reading this agreement agrees not to disclose any of the information provided during the internship without notifying & taking the employer's / supervisor's approval.