Aatif Hassan

PROFILE

Dedicated and the hardworking candidate with a good academic background and professionally qualified in IT. Looking for an organization with which I can grow my career as a software developer by working on the real-time and live project.

CONTACT

PHONE NUMBER:
+91 8444036741

EMAIL ADDRESS:
aatifhassan786@gmail.com

BIRTH DATE

15th September, 1996

HOBBIES

Traveling
Swimming
Internet Surfing
Photography

ADDRESS

AT: Sasaram, Po: Sasaram, Dist.: Rohtas, State : Bihar-821115

LANGUAGE

English, Hindi, Urdu and Bangla.

ACADEMIC QUALIFICATIONS

B.TECH (Computer Science and Engineering)
Aliah University
2014 to 2018
CGPA/PR - 74.06%

HS(Science)(BSEB)
2011 to 2013
CGPA/PR - 65%

SSC(BSEB)
2011
CGPA/PR - 63.08%

TECHNICAL SKILLS

Java Technology	: Java, Jdbc, Servlet, Jsp
Database	: Oracle (12c)
WEB/APP SERVERS	: Apache Tomcat
UI Technologies	: HTML,CSS, JavaScript
IDE	: Eclipse, Webstorm
TOOLS	: Maven

WORK EXPERIENCE

✦ Wipro Limited   April-2019 - Present

Designation   **:** HP Technical Support Executive

Key work responsibilities

- Diagnose malfunctions of laptops and desktop computers.
- Troubleshooting proficiency, analyze, resolve and log the details of technical error occurring with the systems and hardware used by the customer.
- Order hardware replacement part for machines and provide some software driver support.
- Provide remote technical support.
- Resolved customer complaints and concerns with strong verbal and negotiation skills.
- Displayed courtesy and strong interpersonal skills with all customer interaction.
- Maintained a calm, professional demeanor when faced with high demands, high volume workloads.

MINOR PROJECT

✦ Online Book Store

Technology   **:** Core Java, Servlet, Jsp, Jdbc and HTML.
Web Server   **:** Tomcat 9
Database   **:** Oracle 12c
IDE/Environment : Eclipse Windows 7
Team Size   **:** Two
Duration   : Jan 2019 to Feb 2019.

DECLARATION

I hear by declared that the above information furnished by me is true to the best of my knowledge and will present original document whenever asked for.