ABDULGAFAR YUSUF

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PROFESSIONAL EXPERIENCE:

OPERATIONS ENGINEER (IMPLEMENTATION CONSULTANT)

INTERSWITCH GROUP LIMITED | October 2023 – Present

Responsibilities:

- Subject Matter Expert on five revenue grossing products.
- Led pilot implementation of Batched-credit solution for agency-banking merchants, sourcing a new revenue stream for the

company.

APPLICATION IMPLEMENTATION ENGINEER

INTERSWITCH GROUP LIMITED - Lagos, Nigeria | September 2021 - August 2023

Key Achievements:

• Multiple **MVP** of the month recognition for closing the **most projects** in the Operational Value Stream (OVS) in 2022 and

2023.

- Led implementation of Card issuing projects that contributed to 10% of business line revenue.
- Led implementation of Transfer Service projects that facilitated instant inter-bank transfers and boosted transaction figures, and

revenue by 15%.

• Led implementation of salary lending and value-financing projects for merchants on Interswitch Lending Service platforms that contributed to business revenue by 5%.

Responsibilities:

- Provided API integration support to client developers using tools such as Postman, SQL etc. through UAT, Production setup and pilot tests to onboard them to Interswitch services.
 - Deployment and configuration management of applications using API management solutions like ESB, Kubernetes etc.
 - Management and resolution of incidents on production services.

BACKBONE INTERN

INTERSWITCH GROUP LIMITED - Lagos, Nigeria | March 2021 - September 2021.

Responsibilities:

- Facilitated Process support using technologies such as SQL, Docker, Kubernetes etc. and monitoring tools such as Grafana, Kafka etc. across Group Service delivery, Core Operations and Shared Technology teams.
- Delivered process documentation of functions across Group service delivery, core operations and shared technology for record purposes.

SOFTWARE ENGINEERING INTERN

HNG INTERNSHIP | May 2020 - June 2020

Responsibilities:

- Led a team of interns to build a software project using tools such as Clubhouse.io, Github, Html, CSS etc.
- Engaged in brainstorming sessions with team members to come up with creative solutions.

IT SUPPORT ENGINEER

JKK ONEWARE LIMITED – Lagos | May 2018 – October 2018

Responsibilities:

- Led the team that successfully set up the workspace environment for over 1000 candidates who used the JKK facilities for a computer-based test.
 - Performed server-side networking activities and stress tests
 - Carried out diagnosis and troubleshooting of workstations.
 - Supported IT needs for thin client users during sessions.

EDUCATION:

M.Sc. COMPUTER SCIENCE

University of Eastern Finland, Joensuu. Finland.

2023 - 2025

B.Sc. COMPUTER SCIENCE

University of Ilorin, Ilorin. Nigeria.

2015 - 2019

Key achievements

- Named among 50 Most Reputable Students by Communication and Information Sciences Students' Association (CISSA)
- Awarded Sportsman of the year by National Association of Computer Science Students (NACOSS)
- Led the department football team to three gold medals in the 2018/19 academic session

COMPETENCIES AND SKILLS:

DevOps Tools: Kubernetes | Linux | Git | Docker | Jenkins | Ansible | Terraform | CI/CD | ELK stack | Prometheus | Grafana

 $Programming \ and \ scripting: \ \ JavaScript \ | \ PHP \ | \ NodeJs \ | \ Java \ | \ Shell \ | \ Bash \ | \ Python$

Databases: SQL | MongoDB

API Testing and Integration: Swagger | Postman

Cloud: AWS | Microsoft Azure

Web: HTML | CSS | WordPress

Other Technical Skills: Infrastructure orchestration | Network Protocols | Automation | Testing | Infrastructure as code | Observability
Soft Skills: Communication and collaboration | Self-organization | Customer-focused approach | Mentorship | Commitment
Others: AI | ML | Network and Cloud security | Microsoft Office Suite | Agile Scrum methodology | Electronic Funds Transfer

Operations | Postilion suite

CERTIFICATIONS:

ITIL v4 Foundations Certification | Lean Six Sigma, Yellow Belt (ICYB) Certified | Certified Network Security Specialist (ICSI UK) | Amazon Web Services Certified Cloud Practitioner | Amazon Web Services Elastic Container Service | Technical Support Fundamentals (Google)