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Mardan, 23200

### ABOUT ME

Motivated Computer Science undergraduate and certified Salesforce Administrator with a strong foundation in software development, databases, and cloud computing. Experienced in configuring and customizing Salesforce to streamline business processes and enhance user experience. Skilled in automation tools like Flows and Process Builder, with hands-on project experience including custom apps for service and management systems. Quick learner with a passion for solving problems and delivering efficient, scalable solutions.

### SKILLS

Salesforce Administrator

Developer

LANGUAGES

English

Urdu

Pashto

# ABDUR RAUF

SALESFORCE ADMINISTRATOR

#### **WORK EXPERIENCE**

# Salesforce Adminstrtor Salesforce/Mardan/Sep 2022-Present

Certified Salesforce Administrator with hands-on experience in customizing Salesforce environments, automating business processes, and managing users. Skilled in Sales Cloud, Service Cloud, reports & dashboards, security models, and data management. Passionate about leveraging Salesforce to improve business efficiency and customer satisfaction.

### **EDUCATION**

## Bachelor of Science Awkum/Mardan/2025

**Bachelor of Science in Computer Science** Abdul Wali Khan University Mardan (AWKUM) Expected Graduation: [2021]

- Core courses: Data Structures & Algorithms, Object-Oriented Programming, Database Systems, Software Engineering, Operating Systems, Web Development, Computer Networks, Artificial Intelligence
- Final Year Project: Ecommerce websites
- Learned multiple programming languages including Java, C++, Python, and JavaScript
- Hands-on experience with web development, database design, and software project lifecycle
- Participated in tech workshops and coding competitions

### HOBBIES

Sports. Travel, Music

### PERSONAL DETAILS

Date of birth 28 Jun 2002

**Visa status** Approved Nationality pakistan

Marital status

Single

COURSE

Computer Science AWKUM/Sep 2021-Present