

Kickback

Work together Earn together



Seller User_ Bug tracking

Web application: <https://kickback-leads.com/>

Admin Panel: <https://app.kickback-leads.com/>

Figma: URL

SQA-Engineer: Md. Tajwar Ali

Frontend Developer: Saima

Backend Developer: Mainur Rahaman Omayer

Bug ID	Features	Bug Title	Priority	Description	Severity	Issue Lables	Bug Type	Expected Result	Actual Result	Screenshot or video	Dev_status	Comments of the devs	Resolution Date	Date Repor
Bug_SK_B_0_1	Signup	Selecting terms and conditions issue	High	We could move to the OTP page without even selecting terms & conditions page	Major	Bug	Functional	Should not be able to go to the next page which is OTP	Found as expected	terms_issue.mp4	Closed		@October 19,	
Bug_SK_B_0_2	Signup	Links are not directing	Low	The links are not directing users to the specific pages, and also there is a spelling mistake	Minor	Bug	Functional	Should be able to navigate to the proper page	Not Found as expected	https://prnt.sc/9Jnifc6fCAo	Open		@October 21,	
Bug_SK_B_0_3	Signup	OTP resend time issue	High	OTP resent time count is not functional its stuck in 25 sec	Major	Bug	Functional	Should be able to see the countdown timing	Found as expected	.mp4	Closed		@October 19,	
Bug_SK_B_0_4	Signup	Invalid OTP issue	High	After receiving an OTP When we enter it after 5-6 mins it still verifies the user	Major	Bug	Functional	Should get an error message displaying "The provided OTP is expired or timeout or invalid"	Not Found as expected		Open	This problem is still not fixed	@October 19,	
Bug_SK_B_0_5	Signup	Text for mat issue	Average	The password fields are displaying broken text format	Minor	Bug	UI	The text format should not break	Found as expected	.mp4	Closed	The fields are displaying different font size	@October 19,	

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Bug_SK_B_0_4	Signup	Password error msg not being displayed	Medium	when we entered Different passwords it didnt show us any error pop up message	Minor	Bug	Functional	Should be able to see "Passwords didn't match" popup message	Found as expected	No error msg displaying.mp4	Closed		@October 19,	
Bug_SK_B_0_5	Signup	Unable to use Forgot password	High	The forgot password option is not functional and it displays error popup message	Critical	Bug	Functional	Should be able to change the forgot password	Found as expected	Forgot pass issue.mp4	Closed		@October 19,	
Bug_SK_B_0_6	Signup	Social account sign in issue	Medium	When we try to signup using google mail it blocks the users	Major	Bug	Functional	Should be able to Signup using gmail or social signup option	Found as expected	Not found.mp4	Closed		@October 19,	
Bug_SK_B_0_7	Signup	Social account sign in with Apple fails	Medium	When we try to signup using Apple mail it blocks the users	Major	Bug	Functional	Should be able to signup using APple account	Not Found as expected	Not found.mp4	won't Fixed	This feature should get removed!	@October 19,	
Bug_SK_B_0_8	Signup	Text issue	Low	Client has provided some changes in this text, but its still not changed in the real build, it should be like the requirements	Average	💡 Need Improvement	UI	Should be able to see the proper text as per requirements	Not Found as expected	https://prnt.sc/Z6r0Bz.apALrj	Fixed	The text still seems to be different	@October 19,	
Untitled	Log out	Pop up message error	Medium	When we logout after login in with valid credentials , there are 2 pop up messages displayed	Minor	Bug	Functional	Should be able to see only the msg "Logout successfully"	Found as expected	https://prnt.sc/jNLZSbjg-czD	Closed		@October 21,	
Untitled	Sign in	invalid error message issue	Average	No error messages are being displayed when I enter invalid credentials	Average	Bug	Functional	Should be able to see invalid error pop up text	Found as expected	https://prnt.sc/jNLZSbjg-czD	Closed		@October 21,	
Untitled	Forget pass	Invalid mail present in the field	High	There is already an invalid email present in the forgot password section which can not be removed	Critical	Bug	Functional	Should be able to change the password	Found as expected	https://go.screenpal.com/watch/cT60QYnbJP1	Closed		@October 23,	
Untitled	Signup	Directs users to the login pag	Medium	After i creating a user when i try to register and create another user it firstly	Major	Bug	Functional	Should direct us to the Signup page at first	Found as expected	https://sompup.com/cT60Qm96hG	Closed		@October 23,	

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		on the first page when we register the user		directs me to the login page then we have to press back, it directs us to the OTP page and then the regi page.										
Bug_SK_B_09	Overview	checkbox required issue	High	The checkboxes present below the leads form are not functional, users can create a lead without even selecting the checkboxes., Further more there is a // mark in the picture section	Major	Bug	Functional	Should not be able to create a lead without even selecting the checkbox	Found as expected	https://prnt.sc/52-P8yX_mDuy	Closed		@October 19,	
Bug_SK_B_10	My lead	The filter and search options are not working	High	The filter options and the searchbar are not working in the Leads module	Major	💡 Need Improvement	Functional	Should be able to search the leads	Found as expected	https://go.screenpal.com/watch/cT6qQXnbzOW	Closed		@October 19,	
Bug_SK_B_11	Back button	Backend Design	Average	The design differs from actual requirements	Average	💡 Need Improvement	UI	Should be able to see the button just like the requirements	Not Found as expected	https://prnt.sc/HJe_G8MI_RZ	won't Fixed		@October 19,	
Bug_SK_B_12	Random	Unknown issue occurring	Average	The screen is getting stucked and issues are getting displayed	Minor	Bug	Functional	Should be able to move through modules	Found as expected	https://go.screenpal.com/watch/cT6qQXnbzOW	Closed		@October 19,	
Untitled	Contact Support admin	Contact support message not displaying	High	The API get request fetches the messages but there is no Section for displaying the message in the admin panel dashboard	Critical	Bug	Functional	Should be able to see the users messages through the dashboard	Not found as expected	https://prnt.sc/9gawuyyINZ	Open		@October 21,	
Bug_SK_B_13	Profile	Profile section is not functional	Medium	The profile option present in the overview section is not directing me to the actual profile section	Major	Bug	Functional	Should direct users to the specific option when the button is clicked	Not found as expected	https://prnt.sc/OKIGTXLePQN	won't Fixed	This format is accepted	@October 19,	
Bug_SK_B_14	Edit Profile	The service area is a issue	Medium	When we set the service area its not being saved and also no pop up messages	Major	Bug	Functional	Should be able to save the service area	Found as expected	https://sompup.com/cT6q6e9nCk	Closed		@October 19,	

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				are being displayed										
Untitled	Password	password text issue	Average	The text password is not written correctly	Average	Bug	Functional	The text should be written properly	Not found as expected	https://prnt.sc/zzDMR7EmjEsQ	Closed		@October 21,	