## **Sales Dashboard Requirements**

The purpose of the sales dashboard is to present an overview of the sales metrics and trends in order to analyze year-over-year sales performance and understand sales trends.

#### **Key Requirements:**

#### 1. KPI Overview:

- Display a summary of total sales, profits, and quantity for the current year and the previous year.

#### 2. Sales Trends:

- Present the data for each KPI on a monthly basis for both the current year and the previous year.
  - Identify months with the highest and lowest sales and make them easy to recognize.

### 3. Product Subcategory Comparison:

- Compare sales performance by different product subcategories for the current year and the previous year.
  - Include a comparison of sales with profit.

#### 4. Weekly Trends for Sales & Profit:

- Present weekly sales and profit data for the current year.
- Display the average weekly values.
- Highlight weeks that are above and below the average to draw attention to sales & profit performance.

# **Customer Dashboard Requirements**

The customer dashboard aims to provide an overview of customer data, trends, and behaviors. It will help marketing teams and management to understand customer segments and improve customer satisfaction.

### **Key Requirements:**

#### 1. KPI Overview:

- Display a summary of total number of customers, total sales per customer, and total number of orders for the current year and the previous year.

#### 2. Customer Trends:

- Present the data for each KPI on a monthly basis for both the current year and the

#### previous year.

- Identify months with the highest and lowest sales and make them easy to recognize.
- 3. Customer Distribution by Number of Orders:
- Represent the distribution of customers based on the number of orders they have placed to provide insights into customer behavior, loyalty, and engagement.
- 4. Top 10 Customers By Profit:
  - Present the top 10 customers who have generated the highest profits for the company.
- Show additional information like rank, number of orders, current sales, current profit, and the last order date.

#### **Dashboard Creation Process**

- 1. Analyse Requirements:
- Collect Requirements
- Choose the Right Charts
- Draw Mockups
- Choose Colors
- 2. Build The Data Source:
- Connect Data
- Create Data Model
- Rename Fields/Tables
- Check Data Types
- Understand Data
- 3. Building Charts:
  - Create Calculated Fields & Test
  - Build Chart
  - Format:
    - \* Remove Lines & Grids
    - \* Clean up Axis & Headers
    - \* Coloring
    - \* Tooltip
- 4. Building Dashboard:
  - Draw Mockups for Containers
  - Build Container Structure
  - Put all Charts together
  - Format:

- \* Distribute Content "Evenly"
- \* Format Colors, Sizes, etc.
- \* Fit "Entire View"
- \* Add Legends
- \* Add Spaces (Inner/Outer Padding)
- Add Filters & Make them Dynamic
- Add Icons

# **KPI**

- Above Below
- **▲** 0.00%; **▼** -0.00%;

## Colors

#ff5500

#b8b8b8

#1da2d0

#5f5f5f