

# Beatriz Costa

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## Personal Statement

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After 7 years of experience as a Clinical Physiologist in the NHS, I am now looking to transition into a career as a Data Analyst. Over the past year, I've successfully balanced my clinical work with online courses focused on data cleaning, visualization, manipulation, and analysis. My Bachelor of Science degree has provided me with a solid foundation in mathematics, statistics, and linear algebra, which I've expanded by developing technical skills in tools like MySQL, Excel, Power BI, and Tableau. I'm currently building a portfolio of projects using these tools, as well as Python and R. I am excited to continue expanding my expertise and contribute to impactful data-driven projects.

## Skills

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### Technical

Descriptive statistics • Hypothesis testing • Regression analysis • Excel • MySQL • Power BI • Tableau • Google Analytics • Python • R • AWS Quicksight

### Soft

Organisation • Time management • Analytical • Critical thinking • Creative • Excellent communication • Adept learner • Bilingual

## Employment History

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### Freelance Interpreter/Linguist (Portuguese) - DA Languages

September 2024 - Present

- Conversion of spoken language into a target language, including specialized terminology in fields such as healthcare, law, business, and government.
- Communication via telephone or video conference, ensuring strict adherence to professional standards of confidentiality and impartiality.

### Respiratory Physiologist - Newcastle Hospitals NHS Foundation Trust

May 2017 – October 2024

- Collection and secure handling of pulmonary function data via diagnostic testing.
- Production of accurate reports to support clinical decision-making.
- Analysis and interpretation of data on CPAP treatment efficacy and compliance.
- Data-driven therapy optimisation for improved comfort and adherence to Sleep Apnoea treatment.
- Adaption of communication style to convey complex scientific findings simply.
- Clarity in explaining technical concepts to various audiences.
- Respect for diverse views and perspectives from both staff and patients in the NHS.
- Efficient management high volumes of work and large datasets.
- Task prioritising and goal setting to meet deadlines using strong time management.
- Effective task delegation, considering colleagues' skills and experience to share the workload.

### Customer Service Operator – EPAL (Water Supplier)

May 2016 – February 2017

- Provided support to customers via telephone and email-answering questions, providing information, and resolving issues regarding their water bill.

## **Customer Service Operator – Medis (Health Insurance)**

October 2015 – March 2016

-Provided support to health insurance clients via telephone-answering questions, providing information, and resolving issues regarding their insurance claims.

## **Education**

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### **JustIT – Level 3 Data Technician Bootcamp Graduate**

January 2024-March 2024

Online training

### **Bachelor of Science in Cardiopulmonology**

September 2011- July 2015

Lisbon, Portugal

### **A-Levels equivalence in Science and Technology**

September 2008- July 2011

Viseu, Portugal

## **Languages**

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**Portuguese** Native • **English** Fluent (CEFR level C2) • **Spanish** Advanced (CEFR level C1)

## **Hobbies**

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Guitar and keyboard playing • Music Production • Photography • Cooking and Baking • Traveling