ART BEATTE IV

http://artbeatte.com/

EMPLOYMENT

Mobile Software Engineer

DocuSign

December 2012 - Present

- Mobile development of the DocuSign Android application with over 500,000 installs.
- Tabby Award winning application (2014 and 2015).
- Establish and maintain in-house localization framework.
- Maintain proper version control involving 3+ developers, 10+ branches, and 5+ sub-modules.
- Integrate with Android applications such as Drive and Evernote.
- · Development of DocuSign for Google Glass.
- · Admin Web Console

Business Data Specialist, tier II

AT&T Mobility

August 2011 - December 2012

- Act as tier-two on-line support for Business Data Support representatives.
- Responsible for maintaining high level of knowledge of systems and devices.
- Responsible for filing tickets and cases to the network level.
- Provide floor support and manager relieve to representatives in a call center environment.

Business Data Specialist, eChat

AT&T Mobility

December 2010 - August 2011

- Provide on-line support to 600+ monthly customers.
- Educate customers on products and troubleshooting as well as answering any device based questions.
- Act as a first point of contact for on-line customers and device manufacturers and advanced level representatives.
- · Assist other team members in reaching resolution and accessing correct troubleshooting tools.
- · Act as the eChat Share point administrator in keeping recourses up to date and available.

EDUCATION

Bothell, WA

University of Washington

September 2012 - Present

- Graduate Certificate in Software Development and Design, June 2013. GPA: 3.8
- · Graduate Coursework: Data structures; SDLC, Software modeling, Systems programming, Testing and QA.

Seattle, WA

North Seattle Community College

September 2011 - August 2012

- · A.S. with emphasis in Computer Science, August 2012. GPA: 3.72
- · Undergraduate Coursework: OOP; Modularity; Python; Java; JUnit Testing; GUI.

Pullman, WA

Washington State University

August 2008 – December 2009

- B.A. in Sociology with Minor in Psychology, December 2009. GPA: 3.61
- Undergraduate Coursework: Statistics; Demography; Personality; Deviance; Criminal Justice; Social Grouping.

PROJECTS

- DocuSign Android Mobile App: https://play.google.com/store/apps/details?id=com.docusign.ink
- SmartScale Android Mobile App: https://play.google.com/store/apps/details?id=com.art.smartScale

Languages and Technologies

- · Android; Ruby; Rails; REST; C++; Java; Python; C#;
- · Android Studio; IntelliJ IDEA; WebStorm; Visual Studio; Eclipse;
- · Git Version Control;
- · SourceTree; JIRA; Bugzilla; Confluence;
- · Agile Methodologies; Scrum;