ART BEATTE IV

EMPLOYMENT

Mobile Software Engineer   **DocuSign**   **December 2012 - Present**
- Mobile development of the DocuSign Android Application with over 500,000 installs.
- 2014 Tabby Award winner.
- Establish and maintain in-house localization framework.
- Maintaining proper version control involving 3+ developers, 10+ branches, 5+ sub-modules,
- Integrating with Android applications such as Drive and Evernote.
- Development of DocuSign for Google Glass.

Advanced Support Rep, tier II   **AT&T Mobility**   **August 2011 – December 2012**
- Acts as tier-two on-line support for Business Data Support representatives.
- Responsible for maintaining high level of knowledge of systems and devices.
- Responsible for filing tickets and cases to the network level.
- Provided floor support and manager relieve to representatives in a call center environment.

Business Data Specialist, eChat   **AT&T Mobility**   **December 2010 – August 2011**
- Provides on-line support to 600+ monthly customers.
- Educates customers on products and troubleshooting as well as answering any device based questions.
- Acts as a first point of contact for on-line customers and device manufacturers and advanced level representatives.
- Assists other team members in reaching resolution and accessing correct troubleshooting tools.
- Acts as the eChat Share point administrator in keeping recourses up to date and available.

EDUCATION

Bothell, WA   **University of Washington**   **September 2012 – June 2013**
- Graduate Certificate in Software Development and Design, June 2013. GPA: 3.8
- Graduate Coursework: Data structures; SDLC, Software modeling, Systems programming, Testing and QA.

Seattle, WA   **North Seattle Community College**   **September 2011 – August 2012**
- A.S. with emphasis in Computer Science, August 2012. GPA: 3.72
- Undergraduate Coursework: OOP; Modularity; Python; Java; JUnit Testing; GUI.

Pullman, WA   **Washington State University**   **August 2008 – December 2009**
- B.A. in Sociology with Minor in Psychology, December 2009. GPA: 3.61
- Undergraduate Coursework: Statistics; Demography; Personality; Deviance; Criminal Justice; Social Grouping.

PROJECTS

- **DocuSign Android Mobile App:** https://play.google.com/store/apps/details?id=com.docusign.ink
- **SmartScale Android Mobile App:** https://play.google.com/store/apps/details?id=com.art.smartScale&hl=en

Languages and Technologies

- Android; Ruby; REST; C++; Java; Python; C#.
- Android Studio; Eclipse; Visual Studio; Blue J; IDLE.
- Git Version Control;
- SourceTree; JIRA; Bugzilla; Confluence;
- Agile Methodologies;