# U2J Training Program

Week 1

**Careers Exercise** 

**Effective Communication** 

#### Introduction

Effective communication is the foundation of successful teamwork and project delivery. By aligning team members on goals, responsibilities, and collaboration, projects can thrive. This presentation outlines strategies to ensure your team is set up for clear, productive communication.





# **Kick-off Meeting**

Articulate Goals

Clearly communicate the project's goals, timeline, and key milestones to the entire team.

Discuss Roles

Ensure each team member understands their specific responsibilities and how they contribute to the overall project.

\_\_\_\_ Align on Norms

Establish team norms and expectations to promote a productive and collaborative work environment.



# Skill-based Assignments

#### **Assess Capabilities**

Evaluate each team member's skills, experience, and strengths through interviews and skills assessments.

#### **Match Roles**

Assign team members to roles that best utilize their abilities and maximize their contributions.

#### **Expand Skills**

Provide opportunities for skill development and cross-training to expand team capabilities.



# Streamlining Communication

#### **Daily Stand-ups**

Facilitate information sharing and problem-solving through quick daily team meetings.

#### **Progress Updates**

Encourage team members to provide regular updates on their work and flag any blockers.

#### **Shared Repository**

Create a central location for all project documents, files, and communication.



# **Fostering Collaboration**

1 Team-building

Organize activities to promote camaraderie and trust among team members.

Knowledge Sharing

Encourage team members to share their expertise and solve problems collectively.

3 Recognize Efforts

Acknowledge and reward collaborative achievements and team successes.



## **Addressing Lateness**

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#### **Observation**

Address late arrivals directly by observing the behavior and its impact.

Feelings

Express how the tardiness makes you feel and how it affects the team.

Needs

Clearly communicate your need for the team to start and end meetings on time.

Request

Propose a specific solution, such as arriving 5 minutes early to meetings.

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## One-on-One Discussions



#### Listen

Understand the root causes of the tardiness and provide support if needed.



#### **Empathize**

Show compassion and work collaboratively to find a solution.



#### Follow-up

Monitor progress and continue to provide guidance and accountability.

# Conclusion

Overcome Challenges By implementing these strategies, you can help your team overcome communication challenges and work more effectively together.

Improve
Performance

Deliver on Time

These best practices will enable your team to perform at a higher level and maximize their contributions.

Effective
communication
is key to
ensuring your
project is
delivered on
schedule and to
the satisfaction
of all
stakeholders.

