Sharhabeel Morad

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SUMMARY

A motivated professional with 1 year of experience as an IT Technician and 2 years as a Frontend Developer with skills in OS installation, configuration, and web application development and deployment, demonstrating adaptability and expertise in various roles. Strong analytical, and problem-solving skills with a commitment to continuously learning the latest technologies, that can communicate effectively and positively impact the organization.

EDUCATION

- **Google IT Support** — by Google on Coursera - Ongoing
- **Google Cybersecurity** — by Google on Coursera - June 1, 2024
- **Advanced Diploma in System Engineering** — Aptech Qatar Computer Education Centre, Doha, Qatar - June 22, 2017

RELEVANT EXPERIENCE

Frontend Developer (Freelance) — Feb 2022 - March 2024

- Worked closely with the UI/UX to build a company landing page using React and Tailwind and deployed using Vercel
- Improved a company's UI main product website, resulting in a 37% increase in user engagement
- Collaborated with a team to manage projects using GitHub for task management, and version control allowing for efficient development and timely completion of projects
- Trained 2 developers on how to get started with React, enabling them to work with the team's projects

IT Technician, Al-Bayan for Electronics and LED Technologies, Qatar — May 2017 - August 2018

- Maintained workstations, printers, and peripherals by installing and updating OS and drivers
- Installed and configured Microsoft Server to act as a Domain Controller and implemented group policies to manage users and computer configurations
- Conducted training with 3 departments on basic cybersecurity measures to prevent cyberattacks
- Demonstrated basic troubleshooting techniques to executives and staff, which led to improved daily productivity
- Tripled the company's social media engagements by creating infographics and advertisements using Adobe Photoshop

TECH SKILLS

Hard Skills: System Administration, Networking, Troubleshooting, Network Forensics, and Web Development

Tools & Software: Windows 11, Windows Server 2022, Linux, Wireshark, VirusTotal, NetworkMiner, VirtualBox, BurpSuite, VSCode, GitHub, PowerShell, and Bash

Languages & Frameworks: Python, SQL, JavaScript, HTML, CSS, React, NextJS, Tailwind, and SCSS