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ABEL ABRAHAM

OBJECTIVE

Hard-working university student with a strong work ethic and experience seeking opportunities to gain customer develop new skills

SKILLS

- Strong interpersonal skills
- Comfortable in fast-paced environments
- Able to multitask and adapt to new situations
- Experienced in sales positions
- Experienced cashier
- Attentive to detail
- Motivated and goal-oriented
- Proficient in Microsoft Office and Adobe Creative Cloud
- Fluent in English and Malayalam

EDUCATION

- *Undergraduate BA*, Simon Fraser University, Burnaby, BC: Sept. 2015 - present
- *High School Diploma*, North Surrey Secondary School, Surrey, BC: Sept. 2012 - June 2013

WORK EXPERIENCE

Personal Banker, HSBC Canada, Yaletown, BC: October 2014 - present

- Assisted customers with banking transactions and inquiries while providing great service
- Investigated, resolved and escalated customer complaints
- Provided individualized banking solutions and product recommendations to customers
- Processing, sorting and filing account maintenance forms and paperwork

Team Member, Teavana, Surrey, BC: May 2014 - March 2015

- Educated customers in the culture of tea, flavours and proper preparation practices
- Investigated their lifestyles to provide appropriate tea recommendations
- Responsible for stocking merchandise and maintaining visual displays

Sales Associate, Showcase - As Seen On TV, Surrey, BC: August 2013 - August 2014

- Responsible for stocking merchandise, front-facing displays and conducting product demos

Sales Associate, Future Shop, Vancouver, BC: September 2013 - January 2014

- Worked in a fast-paced sales environment to meet daily and weekly sales targets
- Developed strong product knowledge to provide individualized computer solutions

Sales Associate, SEARS Canada, Vancouver, BC: August 2012 - October 2012

- Sold showroom fixtures and display items to individual and commercial customers
- Processed sales paperwork, order shipping, and inventory