

# ABEL TEKLEMARIAM

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- Portfolio website - <https://abel-t.herokuapp.com/>
- LinkedIn - <https://www.linkedin.com/in/abel-tm/>

## Professional Summary

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As a motivated and detail-oriented individual, I am eager to apply and enhance my technical skills and learn from industry professionals. My relevant skills include proficiency in programming languages such as Java, C++, and Python, as well as experience coursework in software engineering principles has provided me with a strong foundation. In addition to my software skills, I have a strong understanding of computer hardware components and their functionalities.

## Skills

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- Strong problem-solving skills with attention to detail
- Ability to work collaboratively in a team environment
- Excellent verbal and written communication skills

## Technical Skills

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- Programming languages and Libraries: Java, C#, C++, HTML/CSS, JavaScript, Node.js
- Database Systems and Operating Systems: Windows, MySQL
- Other tools: Git, GitHub, Microsoft Azure, Microsoft Office, Oracle

## Education

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### Centennial college of applied arts and technology – Toronto, CA

Advanced diploma in software engineering technology | September 2021 – May 2024

### Adama science and technology University – Adama, Ethiopia

Construction technology and management, September 2015 – January 2019

## Projects

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### Pizza delivery application

- Developed a Java-based desktop application for managing employee records using C#
- Implemented data validation and error handling

### Personal portfolio website

- Built a website utilizing ExpressJS, Node.js, HTML, and CSS
- Designed and implemented a user-friendly graphical user interface

### GUI Java application with data access capabilities

- Created a Java application that will allow users to submit information
- Utilized SQL Developer to create database in Oracle server
- Provided the necessary JavaFX components to allow the user enter and display data

### Consultancy website

- Focused on creating a website that is easy to navigate and use, utilizing JS, HTML and CSS
- <https://apex-consultancy.herokuapp.com/>

## **Job Experience**

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### **IT Support**

**World One Import Inc.** – Toronto, CA, May 2022 to December 2022

- Provide technical support and troubleshooting for hardware, software, and network issues
- Worked with other IT team members to resolve complex issues
- Respond to and resolve service requests and incident tickets in a timely manner
- Install, configure, and maintain computer hardware, software, and peripherals
- Assisted in maintaining the company's IT infrastructure
- Assisted in developing front end pages for clients
- Documented and tracked technical issues using a ticketing system

### **Graphic Printing**

**Print Geek** - Toronto, CA, Date – September 2020 to December 2021

- Operated on different graphic printing machines
- Quickly learned new skills and applied them to daily tasks, improving efficiency and productivity.
- Designed new graphic contents

### **Showroom coordinator, Customers representative**

**Leon's Furniture** - Toronto, Date – June 2019 to August 2020

- Provided exceptional customer service including answering inquiries, and assisting with product selection.
- Assisted with inventory management, including receiving and processing shipments
- Respond and resolve service requests from customers

### **IT support, Data entry**

**Adera Foundation** – Addis Ababa, Ethiopia | Date – January 2017 to January 2019

- Managed the organization's Active Directory, including creating, modifying, and deleting user accounts, groups, and permissions.
- Provide technical support and troubleshooting for hardware, software, and network issues
- Ensured that security policies were followed and that user access was appropriately managed.
- Participated in the development and implementation of IT policies and procedures.

## **References**

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Available upon request