

ABEL WATSON

SKILLS & CERTIFICATES

- Food ServSafe Cert.
- Microsoft Office
- Create and Execute Programs and Events
- 1st Degree Black Belt

EXPERIENCE

2015 – Present Starbucks Indianapolis, Noblesville, Anderson, Indiana

Assistant Store Manager

Leading a team of store partners to create and maintain the Starbucks Experience for our customers and partners. The store manager is required to regularly and customarily exercise discretion in managing the overall operation of the store. In particular, a majority of time is spent supervising and directing the workforce, making staffing decisions (i.e., hiring, training, evaluating, disciplining, discharging, staffing and scheduling), ensuring customer satisfaction and product quality, managing the store's financial performance, and managing safety and security within the store. The incumbent is responsible for modeling and acting in accordance with Starbucks guiding principles

Supervisor

Assisting the store manager in executing store operations during scheduled shifts. This job deploys partners and delegates tasks so that partners can create and maintain the Starbucks Experience for our customers. The incumbent is responsible for modeling and acting in accordance with Starbucks guiding principles.

Barista

Providing legendary customer service to all customers. Creates prompt service, quality beverages and products, and maintaining a clean and comfortable store environment. Models and acts with integrity, honesty and knowledge that promote culture, values and the mission of Starbucks.

2010 – 2015 AMC Traders Point 12 Indianapolis, IN

Supervisor

- Ensure delivery of the best possible out-of-home experience.
- Assist Managers with floor operations.
- Resolve guest questions, issues, and concerns.
- Effectively coach Film Crew to achieve results.
- Pull and count cash, cash equivalents, and coupons.

2013 - 2014 Indianapolis Student Government Indianapolis, IN

Vice President

- Voice of the Students; Liaison between Students and Faculty/Staff.
- Successfully Accomplished Projects as an Organization for UIndy.
- Received “Student Organization of the Year” for 2013-2014.

2012 - 2013 Campus Program Board Indianapolis, IN

Event Coordinator

- Create and Execute Programs and Events.
- Lead UIndy’s largest volunteer event for 2013.

EDUCATION

2021 - Present Eleven-Fifty Academy Indianapolis, IN

2011 - 2015 University of Indianapolis Indianapolis, IN

- Did not obtain degree. Was studying Theatre Education
 - UIndy’s Emerging Leader Award 2011-2012

AWARDS

- Starbucks Partner of the Quarter Oct ’15 - Dec ’15
- Senior Class President of my Graduating Class
- AMC Guest Connection Associate of the Month for:
 - July 2012
 - February 2013
 - August 2013