FinalProject

2023-04-11

Attributes of Billed Health Insurance Costs

Logistic Regression Classifier and kNN Model

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Introduction

The dataset is known as US Health Insurance Dataset retrieved from Kaggle at:

https://www.kaggle.com/datasets/teertha/ushealthinsurancedataset (https://www.kaggle.com/datasets/teertha/ushealthinsurancedataset)

Within this dataset the insurance charge is listed and given with other attributes Age, Sex, BMI, Number of Children, Smoker and Region with a total of 1338 patients as observations.

Through the creation of classification and prediction models we expected there to be attributes of more significance that directly effect the effectiveness of the models produced. The biggest predictors are expected to be Age, BMI, Children and Smoker Status each being positively related. These stronger correlations are expected to aid in the best classification models being produced from this exploration.

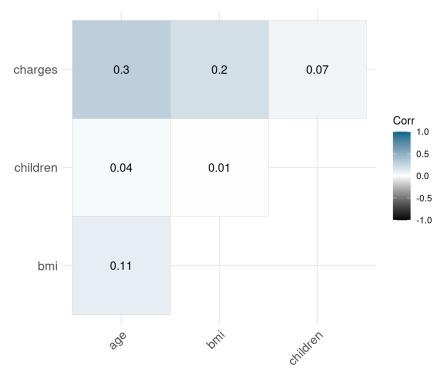
The Research Questions to be addressed are:

Are the age and body mass index of a primary beneficiary member significant predictors of the individual medical costs billed by health insurance companies?

Is smoking status, regional area, and number of children of the beneficiary member on an insurance plan effective classifiers for the medical costs billed by the health insurance companies?

Exploratory Data Analysis

Creating a Correlation Matrix

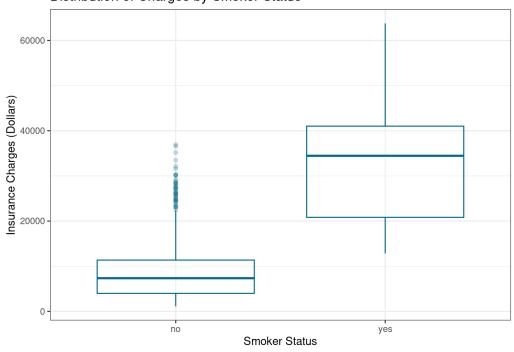


Investigation of Variables Through Visualization

```
#investigation of smoking effect on total insurance charges
insurance %>%

ggplot(aes(x = smoker, y = charges)) +
 geom_boxplot(color="deepskyblue4", fill="white", alpha=0.2) +
 theme_bw() +
 labs(x = 'Smoker Status', y = 'Insurance Charges (Dollars)', title = 'Distribution of Charges by Smoker Status')
```

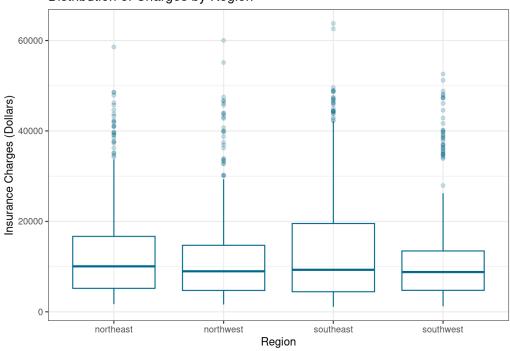
Distribution of Charges by Smoker Status



```
#investigation of region effect on total insurance charge
insurance %>%

ggplot(aes(x = region, y = charges)) +
geom_boxplot(color="deepskyblue4", fill="white", alpha=0.2)+
theme_bw() +
labs(x = 'Region', y = 'Insurance Charges (Dollars)', title = 'Distribution of Charges by Region')
```

Distribution of Charges by Region

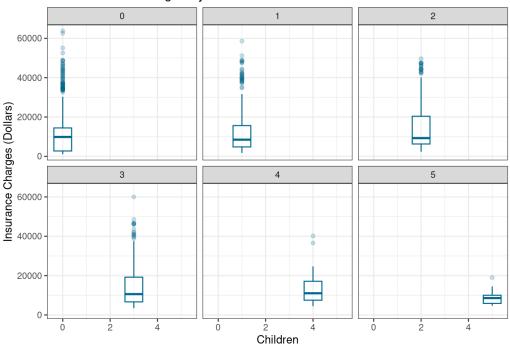


```
#investigation of children effect on total insurance charge
insurance %>%

ggplot(aes(x = children, y = charges)) +
geom_boxplot(color="deepskyblue4", fill="white", alpha=0.2)+
theme_bw() +
labs(x = 'Children', y = 'Insurance Charges (Dollars)', title = 'Distribution of Charges by Number of Childre
n') +
facet_wrap(~children)
```

```
## Warning: Continuous x aesthetic
## i did you forget `aes(group = ...)`?
```

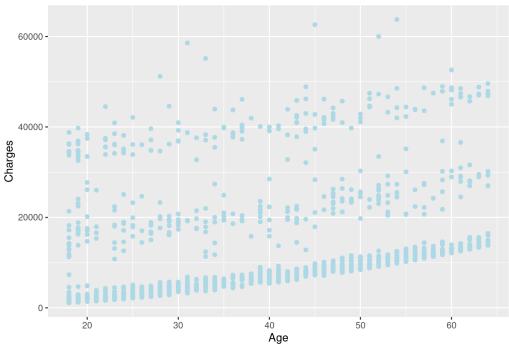
Distribution of Charges by Number of Children



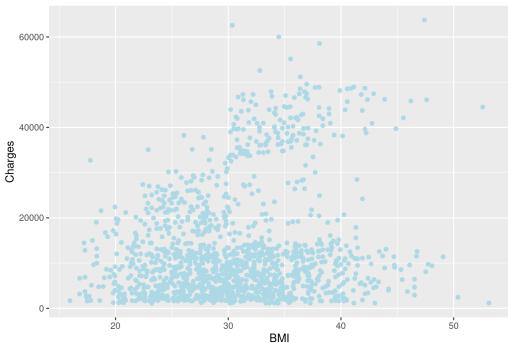
Through a box plot visualization of distribution, the effect of smoking appears to be a significant factor is the predicted insurance charges. This was to be expected as those with longer history of smoking have more health related risk and conditions that contribute to more frequent health complication resulting in higher insurance billings. The distribution of insurance charges remain in fairly the same ranges despite the region of the country in which the patient was billed. The region with the widest distribution is the southeast with it still being right skewed. After accounting for cost of living among the respective regions of the country, it is reasonable that the difference among the regions do not have significant impact. Looking at the distribution of insurance charges and the number of children by the beneficiary, there is a noticeable trend where as the number of children increase, the range of billed insurance charges decrease. Despite this trend the median of each children number group remain fairly the same. This pattern makes sense as those with larger families often have better coverage deals and plans provided by the insurance to have the burden of cost be less while still widening the customer space.

```
#exploring relationship of charge based on age
insurance %>%
  ggplot(aes(x = age, y = charges)) +
  geom_point(color = "light blue") +
  labs(title = "Relationship of charge based on Age Fig 1.1",
        x = "Age",
        y = "Charges")
```

Relationship of charge based on Age Fig 1.1



Relationship of charge based on Age Fig 1.2



Based upon our second research question's aim to explore the relationship between Age, BMI, and their influence on insurance price charges, it was vital to create a visualization. As a result of two numeric variables, a scatter plot was generated to explore the relationships between Age, BMI, and Charges. Principally, the first scatter plot explores the relationship between Age and Charges, showcasing that there is somewhat of a positive relationship between these two variables. In addition to this, the relationship between BMI and charges appears to be not as apparent.

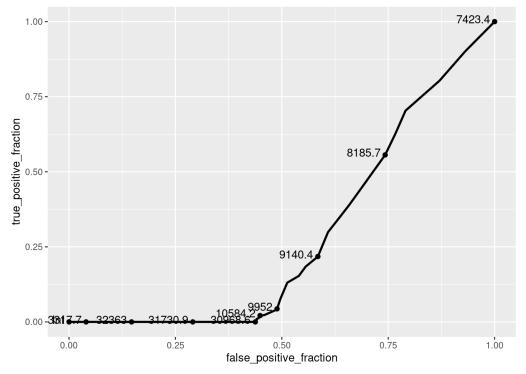
Prediction and Cross-Validation

Classification Model

```
#log regression model
insurance_class <- insurance %>% mutate(charges_class = ifelse(charges < 10000, 'low', 'high'))
insurance_log <- glm(charges ~ children + region + smoker, data = insurance_class)
summary(insurance_log)</pre>
```

```
##
## Call:
## qlm(formula = charges ~ children + region + smoker, data = insurance class)
##
## Deviance Residuals:
##
   Min
         1Q Median
                         30
                                Max
## -19856 -4978 -1144
                         3919
                               32040
##
## Coefficients:
                Estimate Std. Error t value Pr(>|t|)
##
             7876.0 460.9 17.087 < 2e-16 ***
## (Intercept)
                           168.9
                                  3.744 0.000189 ***
## children
                 632.2
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
##
  (Dispersion parameter for gaussian family taken to be 55309060)
##
      Null deviance: 1.9607e+11 on 1337 degrees of freedom
##
## Residual deviance: 7.3672e+10 on 1332 degrees of freedom
## AIC: 27660
##
## Number of Fisher Scoring iterations: 2
```

```
#ROC curve for log regression classification
log_ROC <- insurance_class %>%
   mutate(predictions = predict(insurance_log, type = "response"), class_predict = ifelse(predictions < 10000, 'lo
w', 'high')) %>%
   ggplot() +
   geom_roc(aes(d = charges_class, m = predictions), n.cuts = 10) +
   labs(xlab = 'ROC Curve for Insurance Dataset Log Regression Model')
log_ROC
```



```
#AUC of log regression model calc_auc(log_ROC)$AUC
```

```
## [1] 0.2863463
```

The logistic regression model was used to classify the charges build into two categories low or high based on the 10,000 threshold in which it an AUC of ~0.28 was produced. Although the best approximate choice for threshold was utilized, this regression classification model is not significantly effective at utilizing the logistic equation to predict the outcome charges and correctly classifying them for new observations.

```
#logistic regression model
summary(insurance_log)
```

```
##
## Call:
  glm(formula = charges ~ children + region + smoker, data = insurance_class)
##
  Deviance Residuals:
##
##
      Min
              1Q Median
                               3Q
                                      Max
##
  -19856
           -4978
                   -1144
                             3919
                                    32040
##
##
  Coefficients:
##
                   Estimate Std. Error t value Pr(>|t|)
##
  (Intercept)
                    7876.0
                                460.9 17.087 < 2e-16 ***
  children
                     632.2
                                168.9
                                        3.744 0.000189 ***
  regionnorthwest
                    -385.9
                                584.3
                                       -0.660 0.509064
  regionsoutheast
                     309.6
                                        0.545 0.586031
                                568.4
  regionsouthwest
                    -452.7
                                584.3 -0.775 0.438624
##
  smokeryes
                   23545.2
                                505.2 46.602 < 2e-16 ***
##
  Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1
##
##
##
   (Dispersion parameter for gaussian family taken to be 55309060)
##
##
       Null deviance: 1.9607e+11 on 1337 degrees of freedom
##
  Residual deviance: 7.3672e+10 on 1332 degrees of freedom
##
  AIC: 27660
##
## Number of Fisher Scoring iterations: 2
```

```
#RMSE
insurance_RMSE <- insurance_class %>%
  mutate(predictions = predict(insurance_log, type = "response"))
sqrt(mean((insurance_RMSE$charges - insurance_RMSE$predictions)^2))
```

```
## [1] 7420.312
```

The equation created by the logisitic regression model of the variables smoker status, region, and number of children to predict the insurance cost is:

```
\ln\frac{p}{1-\hat{p}} = 7876.0 + 632.2 * children - 385.9 * regionnorthwest + 309.6 * regions outheast - 452.7 * regions outhwest + 23545.2 * smokery +
```

After utilizing the equation to make these predictions, the root mean square estimate is used to average error by the model based on residuals which was found to be 7420.312 dollars billed by health insurance companies.

Investigating with kNN method

```
## high low

## 1 0.6 0.4

## 2 0.4 0.6

## 3 0.2 0.8

## 4 0.6 0.4

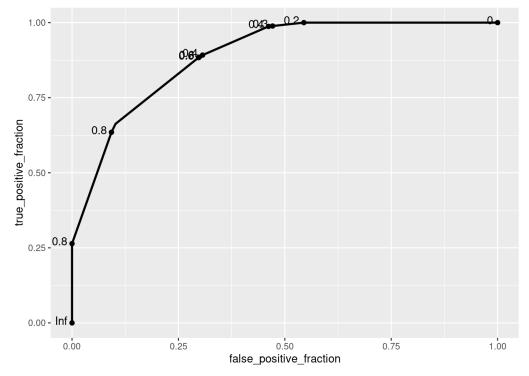
## 5 0.4 0.6

## 6 0.2 0.8
```

```
insurance %>%
mutate(predictions = predict(insurance_kNN, insurance_class)[,2], # keep column 2
predicted = ifelse(predictions > 1000, "high", "low"))
```

```
## # A tibble: 1,338 × 9
##
       age sex
                   bmi children smoker region
                                                  charges predictions predicted
##
     <dbl> <chr> <dbl> <chr> <dbl> <chr> <dbl> <chr> <
                                                   <dbl>
                                                             <dbl> <chr>
        19 female 27.9
##
                               0 yes
                                        southwest 16885.
                                                                  0.4 low
##
        18 male
                   33.8
                               1 no
                                        southeast
                                                   1726.
                                                                  0.6 low
##
   3
        28 male
                   33
                               3 no
                                        southeast
                                                    4449.
                                                                  0.8 low
##
        33 male
                   22.7
                                0 no
                                        northwest 21984.
                                                                  0.4 low
##
        32 male
                   28.9
                                0 no
                                        northwest
                                                    3867.
                                                                  0.6 low
##
        31 female 25.7
                                0 no
                                                    3757.
                                                                  0.8 low
                                        southeast
##
   7
        46 female 33.4
                               1 no
                                        southeast
                                                    8241.
                                                                  0.8 low
        37 female 27.7
                                3 no
                                        northwest
                                                    7282.
                                                                  1 low
##
   9
        37 male
                   29.8
                                2 no
                                        northeast
                                                    6406.
                                                                  0.6 low
## 10
        60 female 25.8
                                0 no
                                        northwest 28923.
                                                                      low
## # ... with 1,328 more rows
```

```
ROC <- ggplot(insurance_class) +
  geom_roc(aes(d = charges_class, m = predict(insurance_kNN, insurance_class)[,2]), n.cuts = 10)
ROC</pre>
```



```
calc_auc(ROC)

## PANEL group AUC
```

Using our suite of classification tools, I decided to perform a K- Nearest Neighbors algorithm to explore our data. This algorithm bases the class of a data point on the majority voting principle. If k we make equal to 5, the classes of 5 closest points are checked and the prediction is done according to the majority class. After setting up our classifier to create predictions based on two categories, high and low based on the charge amount, we then visualized the prediction model using a ROC curve. By means of calculating, we got an AUC of ~0.89 showcasing that the kNN algorithm is an adequate method of classification for this dataset.

Based on the AUC values of each model, the kNN model utilizing age and BMI is significantly more effective than the logistic regression model utilizing smoking status, region, and number of children.

Cross-Validation

Logistic Cross-Validation

```
# Choose number of folds
k = 10
# Randomly order rows in the dataset
data <- insurance_class[sample(nrow(insurance_class)), ]</pre>
# Create k folds from the dataset
folds <- cut(seq(1:nrow(data)), breaks = k, labels = FALSE)</pre>
perf_k_insurance <- NULL
# Use a for loop to get diagnostics for each test set
for(i in 1:k){
  # Create train and test sets
 train_not_i <- data[folds != i, ] # all observations except in fold i</pre>
  test_i <- data[folds == i, ] # observations in fold i</pre>
  # Train model on train set (all but fold i)
  insurance_log <- glm(charges ~ children + region + smoker, data = train_not_i %>%
                          mutate(charges_class = ifelse(charges < 10000, 'low', 'high')))</pre>
  # Test model on test set (fold i)
  predict_i <- data.frame(</pre>
    predictions = predict(insurance_log, newdata = test_i, type = "response"),
    charges_class = test_i$charges_class)
  # Consider the ROC curve for the test dataset
  ROC <- ggplot(predict i) +</pre>
    geom_roc(aes(d = charges_class, m = predictions))
  # Get diagnostics for fold i (AUC)
  perf_k_insurance[i] <- calc_auc(ROC)$AUC</pre>
}
```

```
mean(perf_k_insurance)
```

```
## [1] 0.2879215
```

Although the model it self is not significantly effective at the objective, it is very reproducible. Through the cross validation process an AUC of approximately the same value was reproduced on the test data, limiting the idea of over fitting issues with the model.

kNN Cross-Validation

```
# Choose number of folds
k = 10
# Randomly order rows in the dataset
data <- insurance_class[sample(nrow(insurance_class)),]</pre>
# Create k folds from the dataset
folds <- cut(seq(1:nrow(data)), breaks = k, labels = FALSE)</pre>
perf k insurance <- NULL
# Use a for loop to get diagnostics for each test set
for(i in 1:k){
  # Create train and test sets
  train <- data[folds != i, ] # all observations except in fold i</pre>
  test <- data[folds == i, ] # observations in fold i</pre>
  # Train model on train set (all but fold i)
  insurance_kNN <- knn3(charges_class ~ bmi + age,</pre>
                 data = train,
                 k = 5)
  # Test model on test set (fold i)
  df <- data.frame(</pre>
    predictions = predict(insurance kNN, test)[,2],
    charges class = test$charges class)
  # Consider the ROC curve for the test dataset
  ROC <- ggplot(df) +
    geom roc(aes(d = charges class, m = predictions))
  # Get diagnostics for fold i (AUC)
  perf_k_insurance[i] <- calc_auc(ROC)$AUC</pre>
}
```

```
# Average performance
mean(perf_k_insurance)
```

```
## [1] 0.7602736
```

In addition to the kNN Algorithm a cross validation test was performed to showcase how well our model would work on new data with some slight over fitting issues. As a result, our model exhibits an average performance of 0.76 signifying it's ability to work well on new data, but work best on the original train data. Overall our model is pretty accurate and should be used to explore how different variables would perform on this data set.

Dimension Reduction

```
insurance_class_scaled <- insurance_class %>%
  select_if(is.numeric)%>%
  scale%>%
  as.data.frame()

head(insurance_class_scaled)
```

```
## age bmi children charges

## 1 -1.4382265 -0.4531506 -0.90827406 0.2984722

## 2 -1.5094011 0.5094306 -0.07873775 -0.9533327

## 3 -0.7976553 0.3831636 1.58033487 -0.7284023

## 4 -0.4417824 -1.3050431 -0.90827406 0.7195739

## 5 -0.5129570 -0.2924471 -0.90827406 -0.7765118

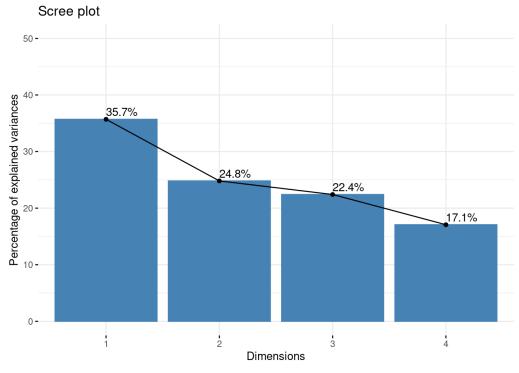
## 6 -0.5841316 -0.8073542 -0.90827406 -0.7856145
```

```
pca <- insurance_class_scaled %>%
  prcomp
names(pca)
```

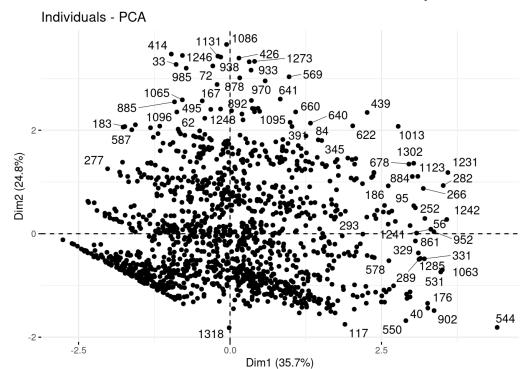
```
## [1] "sdev" "rotation" "center" "scale" "x"
```

pca\$x %>% as.data.frame

```
fviz_eig(pca, addlabels = TRUE, ylim = c(0, 50))
```



Warning: ggrepel: 1273 unlabeled data points (too many overlaps). Consider
increasing max.overlaps



get_pca_var(pca)\$coord %>% as.data.frame

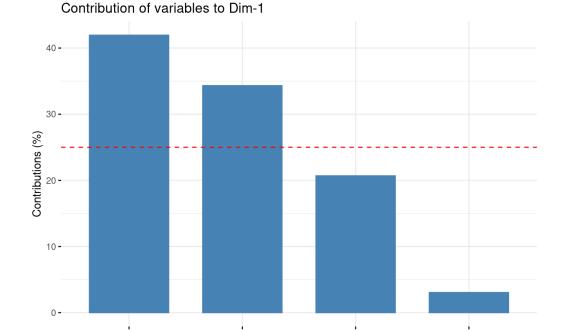
```
## age 0.7000654 -0.03202662 -0.5061502 0.5026874

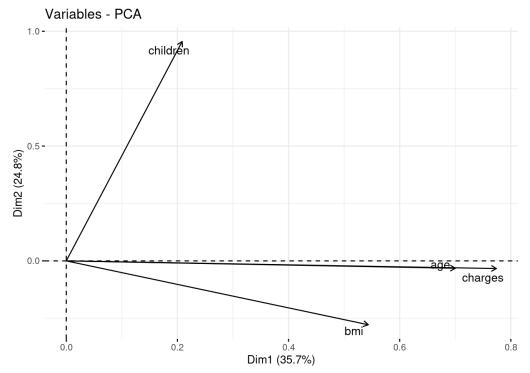
## bmi 0.5435330 -0.27804918 0.7632993 0.2112693

## children 0.2085990 0.95553550 0.2005366 0.0567753

## charges 0.7739741 -0.03330106 -0.1322677 -0.6183529
```

```
fviz_contrib(pca, choice = "var", axes = 1, top = 4)
```





A PCA, further known as a Principal Component Analysis, functions by preparing our insurance data through scaling, performing a PCA, making a scree plot, and lastly considering the PC Score. In relation to our dataset, our scree plots showcase 4 main principle components in which the top 3 showcase an 82.9% majority of our variation. Along with the scree plot, a visualization was created in order to visualize which 3 variables mainly contribute to the dimensions showcased in our plot. As a result, it is evident that the charges and age contribute mostly to our dimensions whereas BMI and Children do not. To further explain scoring high on the first two PCs showcases not only the variation but also the possible significance of each associated variable within our data set.

Clustering

KMeans Clustering

```
# Keep two variables and scale them
insurance_scaled <- insurance_class %>%
    select_if(is.numeric) %>%
    scale

# Use the function kmeans() to find clusters
kmeans_results <- insurance_scaled %>%
    kmeans(centers = 4) # centers sets the number of clusters to find
kmeans_results$centers
```

```
## age bmi children charges

## 1 -0.98400020 -0.24694467 -0.56576862 -0.65012653

## 2 0.04738105 0.76079694 0.04192208 2.23268973

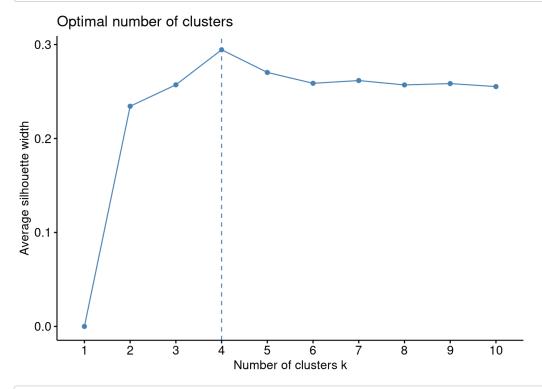
## 3 0.05211979 -0.11479074 1.31900696 -0.21146267

## 4 0.94716854 0.04327431 -0.55450122 -0.05594291
```

```
#Save cluster as its own column
insurance %>%
  mutate(cluster = as.factor(kmeans_results$cluster)) %>%
  head
```

```
bmi children smoker region
                                            charges cluster
          <dbl>
                    <dbl> <chr>
                                               <dbl> <fct>
                        0 yes
                                  southwest
                                             16885. 1
           33.8
                        1 no
                                  southeast
                                              1726. 1
           33
                        3 no
                                  southeast
28 male
33 male
           22.7
                        0 no
                                  northwest
                                             21984. 1
32 male
           28.9
                        0 no
                                  northwest
                                               3867. 1
31 female
           25.7
                        0 no
                                  southeast
                                               3757. 1
```

```
fviz_nbclust(insurance_scaled, kmeans, method = "silhouette")
```



fviz_cluster(kmeans_results, data = insurance_class_scaled)



```
insurance_class_scaled %>%
  select(age, bmi) %>%
  mutate(cluster = as.factor(kmeans_results$cluster)) %>%
  group_by(cluster) %>%
  summarize_if(is.numeric, mean, na.rm = T)
```

```
## # A tibble: 4 × 3
##
     cluster
                  age
##
     <fct>
                <dbl>
                        <dbl>
##
  1 1
             -0.984 -0.247
  2
              0.0474
                       0.761
  3 3
              0.0521 -0.115
## 4 4
              0.947
                       0.0433
```

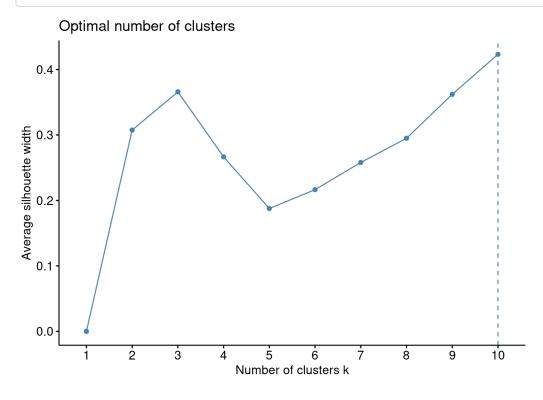
For this dataset a k-means clustering algorithm was performed on all numeric variables within our insurance dataset. When applying the algorithm we find that we have 4 clusters which has sizes of 419,165,346, and 408. First and foremost, our first cluster has a center of -0.98 for age, -0.24 for BMI, and -0.65 for charges. We observe that cluster one typically consists more of negative means. On the other hand, cluster 2 exhibits a a center of 0.04 for age, 0.76 for BMI, and 2.2 for charges. This further explains how cluster 2 individuals who are further along in age and BMI typically showcase higher insurance charges. In terms of cluster 3 a center of 0.052 for age, -0.11 for BMI, and -0.21 for charges. Individuals belonging to cluster 3 are also farther along in age but do not seem to experience higher charges as a result. Last but not least, cluster 4 showcases a mean center of 0.94 for age, -0.02 for charges and a -0.11 for BMI which could point to this cluster representing individuals with a typically lower BMI, who are father along in age experiencing lower charges.. Overall we witness that the average silhouette width seems to point towards having 4 clusters to maximize our average silhouette width.

Gower PAM Clustering

```
#insurance dataset w/o numeric variables
insurance_cat <- insurance %>%
  mutate_if(is.character, as.factor) %>%
  na.omit

#saving insurance in gower matrix
insurance_cat %>%
  daisy(metric = "gower") %>%
  as.matrix -> insurance_gower
```

```
fviz_nbclust(insurance_gower, pam, method = "silhouette")
```



```
insurance_gpam <- pam(insurance_gower, k = 10, diss = TRUE)</pre>
```

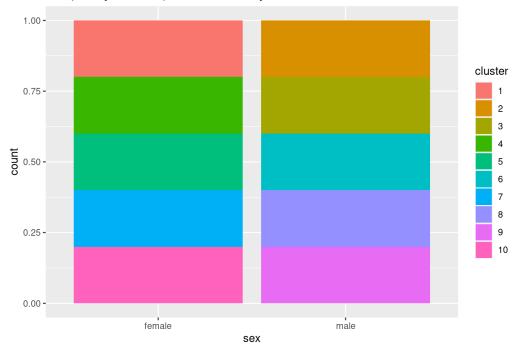
```
#mean of numerical variables by cluster for gower dissimilarity
insurance %>%
  mutate(cluster = as.factor(insurance_gpam$clustering)) %>%
  group_by(cluster) %>%
  summarize_if(is.numeric, mean, na.rm = T)
```

```
## # A tibble: 10 × 5
##
     cluster age bmi children charges
##
     <fct> <dbl> <dbl>
                           <dbl>
                                  <dbl>
   1 1
             39.5 29.7
                           1.13
                                   8874.
   2 2
             38.3 34.1
                           1.05
                                 7609.
   3 3
              38.4 28.7
                           1.10
                                   9707.
   4 4
              39.1 32.8
                           1.08
                                   8440.
   5 5
              39.2 29.1
                           1.16
                                   9916.
   6 6
              38.9 28.5
                           1.10
                                   9952.
   7 7
              41.1 32.9
                           0.919 36834.
   8 8
              39.8 30.6
                           1.18
                                   9026.
   99
              39.3 33.6
                                  38157.
                           1.15
## 10 10
              39.4 28.9
                           1
                                  10757.
```

```
#frequency and proportion of sex by cluster
insurance %>%
  mutate(cluster = as.factor(insurance_gpam$clustering)) %>%
  group_by(cluster, sex) %>%
  summarize(freq = n()) %>%
  ggplot(aes( x = sex, fill = cluster)) +
  geom_bar(position = 'fill') +
  labs(title = 'Frequency and Proportion of Sex by Cluster')
```

```
## `summarise()` has grouped output by 'cluster'. You can override using the
## `.groups` argument.
```

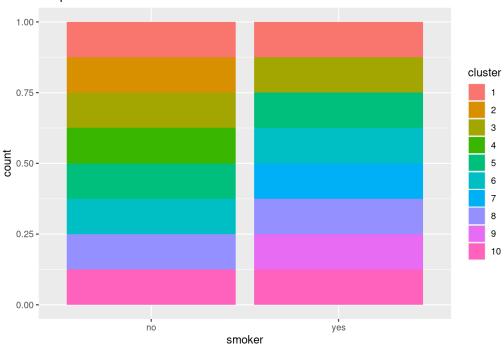
Frequency and Proportion of Sex by Cluster



```
#proportion of smoker or non smokers in each cluster
insurance %>%
  mutate(cluster = as.factor(insurance_gpam$clustering)) %>%
  group_by(cluster, smoker) %>%
  summarize(freq = n()) %>%
  ggplot(aes( x = smoker, fill = cluster)) +
  geom_bar(position = 'fill') +
  labs(title = 'Proportion of Smoker or Non Smokers in each Cluster')
```

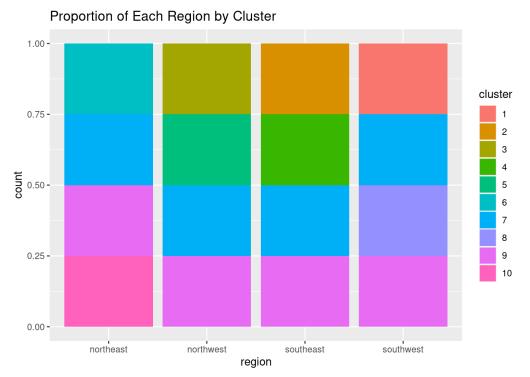
```
## `summarise()` has grouped output by 'cluster'. You can override using the
## `.groups` argument.
```

Proportion of Smoker or Non Smokers in each Cluster



```
#proportion of each region by cluster
insurance %>%
  mutate(cluster = as.factor(insurance_gpam$clustering)) %>%
  group_by(cluster, region) %>%
  summarize(freq = n()) %>%
  ggplot(aes( x = region, fill = cluster)) +
  geom_bar(position = 'fill') +
  labs(title = 'Proportion of Each Region by Cluster')
```

```
## `summarise()` has grouped output by 'cluster'. You can override using the
## `.groups` argument.
```



Utilizing the Gower Pam Clustering techniques the medians of the variables by the ten groups clustered by the function are:

```
#cat and numeric summary of each cluster for pam insurance[insurance_gpam$id.med,]
```

```
##
  # A tibble: 10 \times 7
##
        age sex
                      bmi children smoker region
                                                       charges
##
      <dbl> <chr>
                   <dbl>
                              <dbl> <chr>
                                                         <dbl>
                                            <chr>
##
    1
         42 female 29
                                  1 no
                                                         7051.
                                            southwest
##
                     34.2
                                                         6290.
    2
         41 male
                                  1 no
                                            southeast
##
         40 male
                     29.4
                                                         6394.
    3
                                  1 no
                                            northwest
##
    4
         38 female 30.7
                                                         5977.
                                  1 no
                                            southeast
##
    5
         41 female 28.3
                                                         7154.
                                  1 no
                                            northwest
##
    6
         38 male
                     28.0
                                  1 no
                                            northeast
                                                         6067.
##
    7
         48 female 33.1
                                  0 yes
                                            southeast 40974.
##
    8
         43 male
                     30.1
                                  1 no
                                            southwest
                                                         6849.
##
    9
         36 male
                     35.2
                                  1 yes
                                            southeast
                                                        38709.
##
  10
         38 female 27.3
                                            northeast
                                                         6555.
                                  1 no
```

From these clusters we can see that the highest insurance charges are in a group characterized as 48 year old females that do smoke in the southeast region. The highest factor seeming to affect boundary between low and high classifications of insurance charges is the smoking status as the only two clusters with yes smoking status are significantly different from the other eight clusters at around \$39,000 dollars.

Discussion

Are the age and body mass index of a primary beneficiary member significant predictors of the individual medical costs billed by health insurance companies? By no means was this project easy, however the challenge itself highlighted the importance of good, clean and correlative data. Based upon our research we witness that individuals who are higher in age are at risk of experience higher insurance charges. Our evidence for this can be attributed to Fig 1.1 In which we explore the relationship between Age and Charges and realize that there is an evidence of a relationship. Although it contributes to greatly to our first dimension with a value of 35.1 percent, its evident that is not a good predictor of individual medical costs billed by insurance companies being that there are similar value points between all clusters for Age and BMI exhibits little contribution to the first dimension explaining the variance of our variables with our data.

Is smoking status, regional area, and number of children of the beneficiary member on an insurance plan effective classifiers for the medical costs billed by the health insurance companies? To effectively classify the medical costs utilizing the variables smoker status, region, and number of children on the insurance plan through a logistic regression model has produced less than effective results. Using the root square mean value to discern the error margin a large value of approximately \$7,500 produce, identifying this limitation significantly skewed predicted charges that affect accurate classification. Creating PAM clustering with the categorical variables using Gower's dissimilarities hints this idea of

smoking status being the prime significant effect in classification by the only two 'yes' clusters by having well over average billed health insurance charges. Despite the limitations of the model, some discernment of the effect of the variables can be deciphered knowing that smoking status is significant and number of children having some slight impact while region appears insignificant.

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