Appendix C

Answers to the "Do I Know This Already?" Quizzes

- 1. C. The IEEE 802.3 standard defines Ethernet, while 802.11 defines Wi-Fi.
- **2.** B. WLANs require half-duplex operation because all stations must contend for use of a channel to transmit frames.
- **3.** C. An AP offers a basic service set (BSS). BSA is incorrect because it is a basic service area, or the cell footprint of a BSS. BSD is incorrect because it does not pertain to wireless at all. IBSS is incorrect because it is an independent BSS, or an ad hoc network, where an AP or BSS is not needed at all.
- **4.** B. The AP at the heart of a BSS or cell identifies itself (and the BSS) with a Basic Service Set Identifier (BSSID). It also uses an SSID to identify the wireless network, but that is not unique to the AP or BSS. Finally, the radio MAC address is used as the basis for the BSSID value, but the value can be altered to form the BSSID for each SSID that the AP supports. The Ethernet MAC address is usually unique, but it is associated with the wired portion of the AP and does not identify the AP and its BSS.

- **5.** B. A workgroup bridge acts as a wireless client but bridges traffic to and from a wired device connected to it.
- **6.** B. In a mesh network, each mesh AP builds a standalone BSS. The APs relay client traffic to each other over wireless backhaul links, rather than wired Ethernet. Therefore, Ethernet cabling to each AP is not required.
- 7. D and E. Wi-Fi commonly uses the 2.5- and 5-GHz bands.
- **8.** C and D. In the 2.4-GHz band, consecutively numbered channels are too wide to not overlap. Only channels 1, 6, and 11 are spaced far enough apart to avoid overlapping each other. In the 5-GHz band, all channels are considered to be nonoverlapping. (Note that 5-GHz channels are numbered as multiples of four, which gives sufficient spacing to avoid overlap.)

- **1.** A. An autonomous AP can operate independently without the need for a centralized wireless LAN controller.
- **2.** B. The Cisco Meraki APs are autonomous APs that are managed through a centralized platform in the Meraki cloud.
- **3.** C. On a lightweight AP, the MAC function is divided between the AP hardware and the WLC. Therefore, the architecture is known as split-MAC.
- **4.** B. An AP builds a CAPWAP tunnel with a WLC.
- 5. A. A trunk link carrying three VLANs is not needed at all. A Cisco AP in local mode needs only an access link with a single VLAN; everything else is carried over the CAPWAP tunnel to a WLC. The WLC will need to be connected to three VLANs so that it can work with the AP to bind them to the three SSIDs.
- **6.** C. A centralized WLC deployment model is based around locating the WLC in a central location, to support a very large number of APs.

- 7. A. The local mode is the default mode, where the AP provides at least one functional BSS that wireless clients can join to connect to the network. Normal and client modes are not valid modes. Monitor mode is used to turn the AP into a dedicated wireless sensor.
- **8.** D. The SE-Connect mode is used for spectrum analysis. "SE" denotes the Cisco Spectrum Expert software. Otherwise, an AP can operate in only one mode at a time. The local mode is the default mode.

- **1.** D. For effective security, you should leverage authentication, MIC, and encryption.
- 2. C. A message integrity check (MIC) is an effective way to protect against data tampering. WIPS is not correct because it provides intrusion protection functions. WEP is not correct because it does not provide data integrity along with its weak encryption. EAP is not correct because it defines the framework for authentication.
- **3.** D. WEP is known to have a number of weaknesses and has been compromised. Therefore, it has been officially deprecated and should not be used in a wireless network. AES is not a correct answer because it is the current recommended encryption method. WPA is not correct because it defines a suite of security methods. EAP is not correct because it defines a framework for authentication.
- **4.** C. EAP works with 802.1x to authenticate a client and enable access for it. Open authentication and WEP cannot be correct because both define a specific authentication method. WPA is not correct because it defines a suite of security methods in addition to authentication.
- **5.** A. The TKIP method was deprecated when the 802.11 standard was updated in 2012. CCMP and GCMP are still valid methods. EAP is an authentication framework and is not related to data encryption and integrity.
- **6.** C. WPA2 uses CCMP only. WEP has been deprecated and is not used in any of the WPA versions. TKIP has been deprecated but can be

- used in WPA only. WPA is not a correct answer because it is an earlier version of WPA2.
- 7. B. The Wi-Fi Alliance offers the WPA, WPA2, and WPA3 certifications for wireless security. WEP, AES, and 802.11 are not certifications designed and awarded by the Wi-Fi Alliance.
- **8.** A and C. The personal mode for WPA, WPA2, and WPA3 is used to require a pre-shared key authentication. Enterprise mode uses 802.1x instead.

- **1.** A. A Cisco AP requires connectivity to only a single VLAN so that it can build CAPWAP tunnels to a controller, so access mode is used.
- **2.** B. An autonomous AP must connect to each of the VLANs it will extend to wireless LANs. Therefore, its link should be configured as a trunk.
- **3.** D. You can use HTTP and HTTPS to access the GUI of a wireless LAN controller, as well as SSH to access its CLI. While HTTP is a valid management protocol on a WLC, it is usually disabled to make the WLC more secure.
- **4.** C. Controllers use a link aggregation group (LAG) to bundle multiple ports together.
- **5.** D. A dynamic interface makes a logical connection between a WLAN and a VLAN, all internal to the AireOS controller.
- **6.** A and D. A WLAN binds a wireless SSID to a wired VLAN through an internal controller interface.
- 7. C. You can configure a maximum of 512 WLANs on a controller. However, a maximum of only 16 of them can be configured on an AP.
- **8.** A and C. A WLAN profile and a Policy profile are the only items from the list that are necessary. A channel number is not because it is supplied automatically or by more advanced AP configuration. A

BSSID is not because it is the address that identifies the BSS supplied by an AP. An IP subnet is used on the VLAN and WLAN that are bound, but not for WLAN configuration.

- 1. D and E. Many headers include a field that identifies the next header that follows inside a message. Ethernet uses the Ethernet Type field, and the IP header uses the Protocol field. The TCP and UDP headers identify the application that should receive the data that follows the TCP or UDP header by using the port number field in the TCP and UDP headers, respectively.
- **2.** A, B, C, and F. IP, not TCP, defines routing. Many other protocols define encryption, but TCP does not. The correct answers simply list various TCP features.
- **3.** C. TCP, not UDP, performs windowing, error recovery, and ordered data transfer. Neither performs routing or encryption.
- **4.** C and F. The terms *segment* and *L4PDU* refer to the header and data encapsulated by the transport layer protocol. The terms *packet* and *L3PDU* refer to the header plus data encapsulated by Layer 3. *Frame* and *L2PDU* refer to the header (and trailer), plus the data encapsulated by Layer 2.
- **5.** B. Note that the hostname is all the text between the // and the /. The text before the // identifies the application layer protocol, and the text after the / represents the name of the web page.
- **6.** C and D. Web traffic uses TCP as the transport protocol, with HTTP as the application protocol. As a result, the web server typically uses well-known TCP port 80, which is the well-known port for HTTP traffic. Messages flowing to the web server would have a destination TCP port of 80, and messages flowing from the server would have a source TCP port of 80.

- 1. A and C. Standard ACLs check the source IP address. An ACL can match the address range 10.1.1.1–10.1.1.4, but it requires multiple access-list commands. Matching all hosts in Barney's subnet can be accomplished with the access-list 1 permit 10.1.1.0 0.0.0.255 command.
- **2.** A and D. The range of valid ACL numbers for standard numbered IP ACLs is 1–99 and 1300–1999, inclusive.
- **3.** D. The 0.0.0.255 wildcard mask matches all packets that have the same first three octets as the address in the ACL command. This mask is useful when you want to match a subnet in which the subnet part comprises the first three octets, as would be the case with a 255.255.255.0 subnet mask.
- **4.** E. The 0.0.15.255 wildcard mask matches all packets with the same first 20 bits. This mask is useful when you want to match a subnet in which the subnet part comprises the first 20 bits, as in a subnet that uses the 255.255.240.0 subnet mask.
- **5.** A. The router always searches the ACL statements in order and stops after making a match. In other words, it uses first-match logic. A packet with source IP address 1.1.1.1 would match any of the three explicitly configured commands described in the question; however, the first statement will be used.
- **6.** B. The correct answer matches the range of addresses 172.16.4.0–172.16.5.255, which is the range of addresses in the listed subnets. Using the **access-list** command, you can add the address and wildcard mask to get 172.16.5.255 (the ending number in the range).
 - One wrong answer, with wildcard mask 0.0.255.0, matches all packets that begin with 172.16, with a 5 in the last octet. Another wrong answer matches only specific IP address 172.16.5.0. A third wrong answer uses a wildcard mask of 0.0.0.127, which matches addresses 172.16.5.0 through 172.16.5.127.

- 1. C. Named standard ACLs begin with the **ip access-list standard** name global command. It moves the user into ACL configuration mode, which supports the configuration of **permit** and **deny** commands. Those commands match using the same options as numbered ACLs with the **access-list** global command. And while you enable the named ACL with an interface subcommand, the matching logic is configured in ACL configuration mode.
- 2. C. Two incorrect answers use incorrect syntax that begins with **permit** followed by a line number. The two answers that begin with a line number followed by **permit** use correct syntax.
 - The question states that the named ACL was just created, with no line numbers used in that configuration. As a result, IOS assigns the three ACEs line numbers 10, 20, and 30, respectively. To insert another **permit** or **deny** command between the second and third ACEs, the new command must use a line number from 21 to 29 inclusive. Of the two syntactically correct answers, the correct answer uses a line number in the correct range.
- **3.** E and F. Extended ACLs can look at the Layer 3 (IP) and Layer 4 (TCP, UDP) headers and a few others, but not any application layer information. Named extended ACLs can look for the same fields as numbered extended ACLs.
- **4.** A and E. The correct range of ACL numbers for extended IP access lists is 100 to 199 and 2000 to 2699. The answers that list the **eq www** parameter after 10.1.1.1 match the source port number, and the packets go toward the web server, not away from it.
- **5.** E. Because the packet is going toward any web client, you need to check for the web server's port number as a source port. The question does not specify client IP address ranges, but it does specify server address ranges; the source address beginning with 172.16.5 is the correct answer.
- **6.** C. The question states that the output comes from a command in a router so that you can rely on the access control entries (ACEs)

having correct syntax. You can also expect that for the address and wildcard pairs, the address represents the lowest number in a range, with the highest number found by adding the address and wildcard mask. For instance, 10.22.33.0 + 0.0.0.63, added octet by octet, gives you 10.22.33.63. That makes the question stem's 10.22.33.99 address not match the source address field in line 10, but it is within the source address range for lines 20 and 30 (10.22.33.0-10.22.33.127) and line 40 (10.22.33.0-10.22.33.255).

Analyzing the destination address fields, all four ACL lines include destination address 10.33.22.22. The ranges include 10.33.22.0–10.33.22.127, 10.33.22.0–10.33.22.63, and 10.33.22.31.

So far, that analysis rules out only line 10.

Line 20 matches the source port, not the destination port, so its logic cannot match packets destined to an SSH server. SSH uses port 22, not 24, so the lines that use port number 24 (lines 20 and 40) cannot match SSH. Those facts rule out lines 20 and 40.

Line 30 works because it matches the source and destination addresses per the question and also matches SSH as the destination port, port 22.

- 1. E. The question lists a command that enables the ACL for outbound packets. Routers do not apply ACL logic to packets created by that router, so the OSPF messages sent by the router will not drive ACL matching and will not match an ACE, therefore not incrementing ACE matching counters. All the incorrect answers imply that the router applied the ACL to outgoing OSPF packets created by the router, which is not true.
- 2. A and E. The DHCP messages per this question use
 - UDP
 - Source address 172.16.2.1 (server S1)
 - Source UDP port 67 (bootps)

Destination IP address 172.16.1.1 (the address of the router R1 interface with the ip helper-address command configured)

Two answers use the **ip** protocol keyword, so those ACEs match all DHCP messages, which use IP and UDP. Of those two answers, the one correct answer also matches the source address of the server's 172.16.2.1 IP address along with matching any destination address. The incorrect answer reverses the source and destination address fields and would match packets sent to the server rather than those coming from the server.

Of the three ACEs that refer to the **udp** protocol keyword, one lists the wrong source port keyword (**bootpc**, which implies port 68, instead of keyword **bootps**, which implies port 67). Another ACE lists the incorrect destination IP address (0.0.0.0). The one correct answer among those three matches the UDP protocol source address 172.16.2.1, source port bootps, and any destination address.

- **3.** A. IOS supports enabling a standard ACL to filter inbound attempts to Telnet and SSH into the router. The enabled standard ACL checks the source IP address of the incoming packets. However, because IOS applies the filters for packets that attempt to log in to the router, it uses a different command and mode to enable the ACL: the **access-class** name number in command in vty mode as listed in the correct answer.
- 4. B. In this scenario, the packets have these important protocol facts:
 - Protocol: IP followed by TCP
 - Source addresses: Subnet 172.16.1.0/24
 - Source port: dynamic (above 49,151)
 - Destination address: 172.16.12.1
 - Destination port: 22 (SSH well-known port)

Given these facts, the two ACEs that match with the **udp** keyword will not match the packets. Of the other two, both match the details listed above. IOS uses first-match logic when processing ACLs, so the router will match the packets with the ACE at line 20.

- 5. C. Cisco IOS has long supported one IP ACL, per interface, per direction (in or out). For example, the ip access-group acl_01 out and ip access-group acl_02 in commands can coexist on an interface. However, if at that point you also configured the ip access-group acl_03 out command, it would replace the ip access-group 1 out command as the only outbound IP ACL on the interface.
- **6.** B. IOS supports a command to resequence an ACL's sequence numbers, defining the starting and increment numbers. Using 50 as the starting number, with 20 as the increment, will renumber the first four ACEs to 50, 70, 90, and 110. Of the three commands that use the term **resequence** and the parameters **50 20**, the correct answer is the only one with the correct syntax and mode. There is no **resequence** subcommand in ACL mode.

The other two incorrect answers would change the ACL to use the correct sequence numbers but would require several more commands to accomplish the task rather than the single command needed for the correct answer.

- **1.** B. A vulnerability is a weakness that can be exploited. Attack is not correct because it is a threat that is taking place. The term *exploit* refers to a tool that can be used to exploit a specific vulnerability.
- **2.** D. When a vulnerability can be exploited, a threat is possible.
- **3.** A and B. Attackers usually spoof the source IP address in packets they send in order to disguise themselves and make the actual IP address owner into a victim of the attack. MAC addresses can also be spoofed in ARP replies to confuse other hosts and routers on the local network. Destination IP addresses are not normally spoofed because packets used in the attack would go to unknown or nonexistent hosts. Finally, ARP address is not correct because it is not a legitimate term.
- **4.** D. A denial-of-service attack is likely occurring because the attacker is trying to exhaust the target's TCP connection table with embryonic or incomplete TCP connections.

- **5.** C. In a reflection attack, the goal is to force one host (the reflector) to reflect the packets toward a victim. Therefore, the spoofed source address contains the address of the victim and not the reflector.
- **6.** A and C. Once an attacker is in position in a man-in-the-middle attack, traffic between hosts can be passively inspected and actively modified. This type of attack does not lend itself to inducing buffer overflows or using sweeps and scans.
- 7. B. In a brute-force attack, an attacker's software tries every combination of letters, numbers, and special characters to eventually find a string that matches a user's password.
- **8.** D. The Cisco ISE platform provides the AAA services needed for authentication, authorization, and accounting. DHCP does not perform AAA but leases IP addresses to hosts instead. DNS resolves hostnames to IP addresses. SNMP is used for network management functions.
- **9.** C. Physical access control is a necessary element of a security program that keeps sensitive locations like data centers and network closets locked and inaccessible, except to authorized personnel.

- **1.** B. If both commands are configured, IOS accepts only the password as configured in the **enable secret** command
- 2. A. The service password-encryption command encrypts passwords on a router or switch that would otherwise be shown in clear text. While a great idea in concept, the algorithm can be easily broken using websites found on the Internet. Cisco long ago provided replacements for commands that store passwords as clear text, instead using hashes—commands like enable secret and username secret. These commands are preferred in part because they avoid the issues of clear-text passwords and easily decrypted passwords.
- **3.** B. The **enable secret** command stores an MD5 hash of the password. It is unaffected by the **service password-encryption** command. The router does not unhash the value back to the clear-text password.

Instead, when the user types a clear-text password, the router also hashes that password and compares that hashed value with the hashed value as listed in the configuration.

- **4.** B. The **username secret** command in the question stem shows a type of 8. Type 8 refers to the SHA256 hash type, configured with the **algorithm-type sha256** parameters. The other incorrect answers mention type 9 (Scrypt) and type 5 (MD5). Also, the one answer that omits the algorithm type has a different default based on whether using IOS (MD5) or IOS XE (Scrypt). So that answer would result in either type 5 or type 9, but not type 8.
- 5. B. Traditional and next-generation firewalls can check TCP and UDP port numbers, but next-generation firewalls are generally characterized as being able to also check application data beyond the Transport layer header. An NGFW would look into the application data, identifying messages that contain data structures used by Telnet, instead of matching with port numbers. This matching can catch attacks that seek to use port numbers that the firewall allows while using those ports to send data from applications that do not normally use those ports.

For the other answers, a traditional firewall would likely match based on destination port 23, which is the well-known port for Telnet. IP protocol number has nothing to do with Telnet.

6. A and D. Both traditional and next-generation IPSs (NGIPSs) use a signature database, with each signature listing details of what fields would be in a series of messages to identify those messages as part of some exploit. They both also generate events for review by the security team.

NGIPS devices add features that go beyond using a signature database, including gathering contextual information from hosts, like the OS used, currently running apps, open ports, and so on, so that the NGIPS does not have to log events if the hosts could not possibly be affected. Additionally, an NGIPS can use a list of reputation scores about IP addresses, domain names, and URIs of known bad actors,

filtering traffic for sources that have a configured poor reputation level.

Chapter 11

- 1. B. The setting for the maximum number of MAC addresses has a default of 1, so the **switchport port-security maximum** command does not have to be configured. With sticky learning, you do not need to predefine the specific MAC addresses either. However, you must enable port security, which requires the **switchport port-security** interface subcommand.
- 2. B and D. First, about the sticky parameter: this command causes the switch to learn the source MAC and to add it to a **switchport port-security mac-address** address interface subcommand. However, port security adds that command to the running-config file; the network engineer must also issue a **copy running-config startup-config** EXEC command to save that configuration.

About the other correct answer, users can connect a switch to the end of the cable, with multiple devices connected to that switch. That happens in real networks when users decide they need more ports at their desk. However, the default setting of **switchport port-security maximum 1** means that a frame from the second unique source MAC address would cause a violation, and with the default violation action, to err-disable the port.

For the other incorrect answer, the configuration does not prevent unknown MAC addresses from accessing the port because the configuration does not predefine any MAC address.

- **3.** B and C. IOS adds MAC addresses configured by the port security feature as static MAC addresses, so they do not show up in the output of the **show mac address-table dynamic** command. **show mac address-table port-security** is not a valid command.
- **4.** B. The question states that the port security status is secure-shutdown. This state is used only by the shutdown port security mode, and when used, it means that the interface has been placed into an err-disabled

state. Those facts explain why the correct answer is correct, and two of the incorrect answers are incorrect.

The incorrect answer that mentions the violation counter is incorrect because in shutdown mode, the violation counter no longer increments after the switch places the interface into secure-shutdown mode.

5. B and C. First, about the two incorrect answers: In restrict mode, the arrival of a frame that violates the port security policy does not cause the switch to put the interface into err-disabled state. It does cause the switch to discard any frames that violate the policy, but it leaves the interface up and does not discard frames that do not violate the security policy, like the second frame that arrives.

Regarding the two correct answers, a port in port security restrict does cause the switch to issue log messages for a violating frame, send SNMP traps about that same event (if SNMP is configured), and increment the counter of violating frames.

- 1. A and C. DHCP Snooping must be implemented on a device that performs Layer 2 switching. The DHCP Snooping function needs to examine DHCP messages that flow between devices within the same broadcast domain (VLAN). Layer 2 switches, as well as multilayer switches, perform that function. Because a router performs only Layer 3 forwarding (that is, routing) and does not forward messages between devices in the same VLAN, a router does not provide a good platform to implement DHCP Snooping (and is not even a feature of Cisco IOS on routers). End-user devices would be a poor choice as a platform for DHCP Snooping because they would not receive all the DHCP messages, nor would they be able to prevent frames from flowing should an attack occur.
- **2.** B and C. Switch ports connected to IT-controlled devices from which DHCP server messages may be received should be trusted by the DHCP Snooping function. Those devices include IT-controlled DHCP servers and IT-controlled routers and switches. All devices that are

expected to be DHCP client devices (like PCs) are then treated as untrusted, because DHCP Snooping cannot know beforehand from which ports a DHCP-based attack will be launched. In this case, the ports connected to all three PCs will be treated as untrusted by DHCP Snooping.

3. C and D. Because of a default setting of untrusted, the switch does not need any configuration commands to cause a port to be untrusted. Of the two (incorrect) answers that relate to the trust state, **no ip dhcp snooping trust**, in interface config mode, would revert from a trust configuration state to an untrusted state. The other answer, **ip dhcp snooping untrusted**, is not a valid command.

The two correct answers list a pair of configuration commands that both must be included to enable DHCP Snooping (**ip dhcp snooping**) and to specify the VLAN list on which DHCP Snooping should operate (**ip dhcp snooping vlan 5**).

- **4.** A. All the answers list commands with correct syntax that are useful for DHCP Snooping. However, the correct answer, **no ip dhcp snooping information option**, disables DHCP Snooping's feature of adding DHCP Option 82 fields to DHCP messages. This setting is useful if the switch does not act as a DHCP relay agent. The opposite setting (without the **no** to begin the command) works when the multilayer switch acts as a DHCP relay agent.
- 5. B. DAI always uses a core function that examines incoming ARP messages, specifically the ARP message sender hardware and sender IP address fields, versus tables of data in the switch about correct pairs of MAC and IP addresses. DAI on a switch can use DHCP Snooping's binding table as the table of data with valid MAC/IP address pairs, or use the logic in configured ARP ACLs. The question stem states that DAI uses DHCP Snooping, so the correct answer notes that the switch will compare the ARP message's sender hardware address to the switch's DHCP Snooping binding table.

One incorrect answer mentions a comparison of the message's ARP sender MAC (hardware) address with the message's Ethernet source MAC address. DAI can perform that check, but that feature can be

- configured to be enabled or disabled, so DAI would not always perform this comparison. The other incorrect answers list logic never performed by DAI.
- **6.** B and D. Because of a default setting of untrusted, the switch must be configured so DAI trusts that one port. To add that configuration, the switch needs the **ip arp inspection trust** command in interface config mode. The similar (incorrect) answer of **no ip arp inspection untrust** is not a valid command.
 - To enable DAI for operation on a VLAN, the configuration needs one command: the **ip arp inspection vlan 6** command. This command both enables DAI and does so specifically for VLAN 6 alone. The answer **ip arp inspection** shows a command that would be rejected by the switch as needing more parameters.
- 7. C and D. With DAI, you can set a limit on the number of received ARP messages with a default burst interval of 1 second, or you can configure the burst interval. Once configured, DAI allows the configured number of ARP messages over the burst interval number of seconds. With the two correct answers, one shows 16 ARP messages, with a 4-second interval, for an average of 4 per second. The other correct answer shows a limit of 4, with the default burst interval of 1 second, for an average of 4. The two incorrect answers result in averages of 2 per second and 5 per second.

- 1. D. By default, all message levels are logged to the console on a Cisco device. To do so, IOS uses logging level 7 (debugging), which causes IOS to send severity level 7, and levels below 7, to the console. All the incorrect answers list levels below level 7.
- **2.** C. The **logging trap 4** command limits those messages sent to a syslog server (configured with the **logging host** *ip-address* command) to levels 4 and below, thus 0 through 4.
- **3.** A. NTP uses protocol messages between clients and servers so that the clients can adjust their time-of-day clock to match the server. NTP

- is totally unrelated to interface speeds for Ethernet and serial interfaces. It also does not count CPU cycles, instead relying on messages from the NTP server. Also, the client defines the IP address of the server and does not have to be in the same subnet.
- **4.** C. The **ntp server 10.1.1.1** command tells the router to be both an NTP server and client. However, the router first acts as an NTP client to synchronize its time with NTP server 10.1.1.1. Once synchronized, R1 knows the time to supply and can act as an NTP server.
- **5.** E and F. CDP discovers information about neighbors. The **show cdp command** gives you several options that display more or less information, depending on the parameters used.
- **6.** E and F. LLDP lists the neighbors' enabled capabilities in the output of the **show lldp neighbors** command, and both the enabled and possible (system) capabilities in the output of the **show lldp entry** *hostname* command.

- 1. B and E. RFC 1918 identifies private network numbers. It includes Class A network 10.0.0.0, Class B networks 172.16.0.0 through 172.31.0.0, and Class C networks 192.168.0.0 through 192.168.255.0.
- 2. C. With static NAT for source addresses (inside source NAT), the NAT router uses static entries defined by the **ip nat inside source** command. Because the question mentions translation for inside addresses, the command needs the **inside** keyword. Other NAT features not discussed in the chapter use the **outside** keyword.
 - As for the other two answers, they both suggest triggering dynamic NAT table entries, which do not occur with static NAT.
- 3. A. With dynamic NAT, the entries are created due to the first packet flow from the inside network. Packets entering an outside interface do not trigger the creation of a NAT table entry. Dynamic NAT does not predefine NAT table entries, so the two answers that list configuration commands are incorrect.

4. A. The **ip nat inside source list alice pool barney** command enables inside source NAT. That means the router monitors packets that enter interfaces enabled for NAT with the **ip nat inside** interface subcommand. The router must also match and permit the packet with the referenced ACL (in this case, Alice) to trigger the translation. Those facts support the one correct answer.

One incorrect answer suggests that the ACL should deny packets instead of permitting them to trigger NAT. Instead, the ACL should permit the packet.

Two incorrect answers mention the NAT pool. When performing NAT and changing the source address, NAT uses an address from a defined pool (in this case, Barney). The packet that arrives in the inside interface does not list an address from the NAT pool at that point (before translation by NAT). Instead, the NAT pool includes public IP addresses representing the inside host. Those public addresses do not need to match anything in the NAT configuration.

- **5.** A and C. The configuration lacks the **overload** keyword in the **ip nat inside source** command. Without this keyword, the router would perform dynamic NAT but not PAT, so it could not support more than one TCP or UDP connection or flow per inside global IP address. Also, each NAT outside interface needs the **ip nat outside** interface subcommand. The configuration lists interface G0/0/1 as its link connected to the Internet, with a public address, and it is missing this configuration command.
- 6. B. Regarding the correct answer: The last line in the output mentions that the pool has seven addresses, with all seven allocated, with the misses counter close to 1000—meaning that the router rejected roughly 1000 new flows because of insufficient space in the NAT pool. For the incorrect answers, NAT allows standard and extended ACLs, so NAT can use standard ACL 1. You can rule out the other two incorrect answers because the root cause, per the correct answer, can be found in the command output.

- 1. A, B, and E. QoS tools manage bandwidth, delay, jitter, and loss.
- 2. B and C. The IP Precedence (IPP) and Differentiated Services Code Point (DSCP) fields exist in the IP header and would flow from source host to destination host. The Class of Service (CoS) field exists in the 802.1Q header, so it would be used only on trunks, and it would be stripped of the incoming data-link header by any router in the path. The MPLS EXP bits exist as the packet crosses the MPLS network only.
- **3.** A, B, and C. In general, matching a packet with DiffServ relies on a comparison to something inside the message itself. The 802.1p CoS field exists in the data-link header on VLAN trunks; the IP DSCP field exists in the IP header; and extended ACLs check fields in message headers. The SNMP Location variable does not flow inside individual packets but is a value that can be requested from a device.
- 4. B and C. Low Latency Queuing (LLQ) applies priority queue scheduling, always taking the next packet from the LLQ if a packet is in that queue. To prevent queue starvation of the other queues, IOS also applies policing to the LLQ. However, applying shaping to an LLQ slows the traffic, which makes no sense with the presence of a policing function already. The answer that refers to round-robin scheduling is incorrect because LLQ instead uses priority queue scheduling.
- **5.** A and D. With a shaper enabled on R1 at a rate of 200 Mbps while R1 attempts to send 300 Mbps out that interface, R1 begins queuing packets. R1 then allows data transmission, so the transmission rate is 200 Mbps over time.
 - As for the policing function on ISP1, with a configured rate of 250 Mbps, the policer will measure the rate and see that the incoming rate (200 Mbps because of R1's shaping) does not exceed the policing rate.
- **6.** C and D. Drop management relies on the behavior of TCP, in that TCP connections slow down sending packets due to the TCP

congestion window calculation. Voice traffic uses UDP, and the question states that queue 1 uses UDP. So, queues 2 and 3 are reasonable candidates for using a congestion management tool.

Chapter 16

- 1. D. With this design but no FHRP, host A can send packets off-subnet as long as connectivity exists from host A to R1. Similarly, host B can send packets off-subnet as long as host B has connectivity to router R2. Both routers can attach to the same LAN subnet and ignore each other concerning their roles as default routers because they do not use an FHRP option. When either router fails, the hosts using the failed router as the default router have no means to fail over.
- 2. C. The use of an FHRP in this design purposefully allows either router to fail and still support off-subnet traffic from all hosts in the subnet. Both routers can attach to the same LAN subnet per IPv4 addressing rules.
- 3. C. HSRP uses a virtual IP address. The virtual IP address comes from the same subnet as the routers' LAN interfaces but is a different IP address than the router addresses configured with the **ip address** interface subcommand. As a result, the hosts will not point to 10.1.19.1 or 10.1.19.2 as their default gateway in this design. The other wrong answer lists an idea of using the Domain Name System (DNS) to direct hosts to the right default router. Although an interesting idea, it is not a part of any of the three FHRP protocols.
- **4.** B. Two answers mention load balancing the traffic hosts send in the subnet. Those hosts send traffic based on their default router setting, with HSRP creating redundancy for that function across routers R1, R2, and R3. HSRP provides active/standby load balancing, so all traffic flows through the currently active router (R2). Those facts identify one correct and one incorrect answer.

As for the answer about ARP Requests, only the active router replies to the ARP Request. The standby routers sit silently, other than sending HSRP messages in anticipation of taking over as active one day.

As for the answer about the virtual MAC, the end of the virtual MAC uses the three-digit hex equivalent of the decimal HSRP group number. The question lists a decimal HSRP group number of 16. Converted to hex, that gives you 10, or as a three-digit hex number, 010. So the correct virtual MAC address, 0000.0C9F.F010, ends in 010, not 016.

5. A and C. The answers to this question come in pairs, with one correct and one incorrect. In one pair, the answers ask if the VIP (virtual IP address) may be 10.1.1.3 or if it must be 10.1.1.3. R3's IP address, per the question stem, is 10.1.1.3. VRRP allows use of an interface IP address as the VIP but does not require it. (Note that HSRP and GLBP do not allow the use of an interface IP address as the VIP.) So, the answer stating that the VIP may be 10.1.1.3 is correct.

The pair of answers mentioning the multicast address used by VRRP requires you to recall the address. VRRP uses 224.0.0.18 (the correct answer), HSRPv1 uses 224.0.0.2 (the incorrect answer), and HSRPv2 uses 224.0.0.102.

6. D. GLBP makes each router in the group active, meaning each can act as the default router by using a unique GLBP virtual MAC address per router. All endpoint hosts have the same default router setting as normal. One GLBP router (the AVG) sends an ARP Reply in reaction to ARP Requests for the VIP IP address. The AVG's ARP Reply messages list different routers' virtual MAC addresses so that some hosts forward packets to one router and some to others.

As for the incorrect answers, the answer about using a different VIP per router in the same group is not allowed. Also, using a separate GLBP group per router means that the routers are not providing redundancy to each other.

Finally, one incorrect answer suggests using a VIP that is the same as one of the routers' interface IP addresses, which is not allowed with GLBP.

- 1. B. SNMPv1 and SNMPv2c use community strings to authenticate Get and Set messages from an NMS. The agent defines a read-only community and can define a read-write community as well. Get requests, which read information, will be accepted if the NMS sends either the read-only or the read-write community with those requests.
- 2. A and C. SNMP agents reside on a device being managed. When an event happens about which the device wants to inform the SNMP manager, the agent sends either an SNMP Trap or SNMP Inform to the SNMP manager. The SNMP manager normally sends an SNMP Get Request message to an agent to retrieve MIB variables or an SNMP Set Request to change an MIB variable on the agent. The agent responds with a Get Reply message.
- **3.** A. GetNext allows for an improvement in efficiency for retrieving lists of MIB variables. However, SNMP Version 1 defines Get and GetNext, making both answers incorrect. GetBulk, which further improves efficiency of retrieving lists of variables, was added with SNMP Version 2, making that answer correct. Inform, also defined by SNMP Version 2, does not retrieve MIB variable data.
- **4.** A. FTP uses both a control connection and a data connection. The FTP client initiates the control connection. However, in active mode, the FTP server initiates the data connection.
- **5.** B and D. TFTP supports fewer functions than FTP as a protocol. For instance, the client cannot change the current directory on the server, add directories, remove directories, or list the files in the directory. Both TFTP and FTP support the ability to transfer files in either direction.
- **6.** B and C. The **show** *filesystem*: EXEC command lists all files in the filesystem, whether in the root directory of the filesystem or in subdirectories. It returns a potentially long list of file and directory names. The **dir** EXEC command lists the files and directories in the filesystem and directory per the present working directory (**pwd**) command. In this case, it is set to the root of the file system,

bootflash:. As a result, the **dir** command lists all files in the root of the file system, and directory names, but not files held within those directories.

- 1. B and D. The access layer switches connect to the endpoint devices, whether end-user devices or servers. Then, from the access to the distribution layer, each access layer connects to two distribution switches typically, but with no direct connections between access layer switches, creating a mesh (but a partial mesh). A two-tier design, called a collapsed core, does not use core switches.
- 2. A and C. The access layer switches, not the distribution layer switches, connect to the endpoint devices, whether end-user devices or servers. Then, from the access to the distribution layer, each access layer connects to two distribution switches typically, but with no direct connections between access layer switches, creating a mesh (but a partial mesh). A three-tier design, also called a core design, does use core switches, with a partial mesh of links between the distribution and core switches. Each distribution switch connects to multiple core switches but often does not connect directly to other distribution switches.
- **3.** D. The access layer uses access switches, which connect to endpoint devices. A single access switch with its endpoint devices looks like a star topology, with a centralized node connected to each other node.
 - A full mesh connects each node to every other node, with a partial mesh being any subset of a full mesh. Hybrid topologies refer to more complex topologies, including subsets that use a star, full mesh, or partial mesh design.
- **4.** B and C. The three answers with *CAT* refer to UTP cabling standards defined by TIA and ANSI. The answers with *OM*, meaning Optical Multimode, refer to ISO standards for multimode fiber. The question asks about 1000BASE-T, a standard that calls for UTP cabling, making the two answers that begin with *OM* incorrect.

Of the three answers that begin with *CAT*, the 1000BASE-T standard requires CAT 5E cable quality, or better, to support distances up to 100 meters. That makes CAT 5E and CAT 6 correct among the available answers.

- **5.** A and C. With a SOHO LAN, one integrated device typically supplies all the necessary functions, including routing, switching, wireless access point (AP), and firewall. The AP uses standalone mode, without a wireless LAN controller (WLC), and without a need to encapsulate frames in CAPWAP.
- **6.** A. PoE switch ports begin with power detection (PD) to determine whether the attached device needs to receive power. The question stem tells us that the power detection process has been completed, and the device needs power.
 - The PoE switch port begins power classification, first with a Layer 1 process, followed by a Layer 2 process, which dictates how much power the switch supplies. The first phase, the Layer 1 process, has the switch supply a standard low-voltage signal (which identifies the correct answer). It can then use CDP or LLDP messages to classify the power further, often after the device has powered up with enough function to reply to CDP/LLDP messages. The switch does not apply power based on any configured setting until after completing the Layer 1 power detection phase.
- 7. B and D. Universal Power over Ethernet (UPoE) and the enhanced UPoE Plus (UPoE+) supply power over all four cable pairs. Note that 1000BASE-T and faster UTP-based Ethernet standards often require four pairs, whereas earlier/slower standards did not, and UPoE/UPoE+ take advantage of the existence of four pairs to supply power over all four pairs. Power over Ethernet (PoE) and PoE+ use two pairs for power and therefore work with Ethernet standards like 10BASE-T and 100BASE-T that use two pairs only.

Chapter 19

1. B and C. A Metro Ethernet E-Tree service uses a rooted point-to-multipoint Ethernet Virtual Connection (EVC), which means that one

site connected to the service (the root) can communicate directly with each of the remote (leaf) sites. However, the leaf sites cannot send frames directly to each other; they can only send frames to the root site. Topology designs that allow a subset of all pairs in the group to communicate directly are called a partial mesh, or hub and spoke, or in some cases, a multipoint or point-to-multipoint topology.

Of the incorrect answers, the *full mesh* term refers to topology designs in which each pair in the group can send data directly to each other, which is typical of a MetroE E-LAN service. The term *point-to-point* refers to topologies with only two nodes in the design, and they can send directly to each other, typical of a MetroE E-Line service.

2. A. Metro Ethernet uses Ethernet access links of various types. Time-division multiplexing (TDM) links, such as serial links, and even higher-speed links like T3 and E3, do not use Ethernet protocols and are less likely to be used. MPLS is a WAN technology that creates a Layer 3 service.

Two answers refer to Ethernet standards usable as the physical access link for a Metro Ethernet service. However, 100BASE-T supports cable lengths of only 100 meters, so it is less likely to be used as a Metro Ethernet access link than 100BASE-LX10, which supports lengths of 10 km.

- **3.** A and D. An E-LAN service is one in which the Metro Ethernet service acts as if the WAN were a single Ethernet switch so that each device can communicate directly with every other device. As a result, the routers sit in the same subnet. With one headquarters router and ten remote sites, each router will have ten OSPF neighbors.
- **4.** B and C. A Layer 3 MPLS VPN creates an IP service with a different subnet on each access link. With one headquarters router and 10 remote sites, 11 access links exist, so 11 subnets are used.

Each enterprise (CE) router has an OSPF neighbor relationship with the MPLS provider edge (PE) router, but the CE routers do not have OSPF neighbor relationships. As a result, each remote site router would have only one OSPF neighbor relationship.

- **5.** D. Architecturally, MPLS allows for a wide variety of access technologies. They include TDM (serial links), Frame Relay, ATM, Metro Ethernet, and traditional Internet access technologies such as DSL and cable.
- **6.** A and B. The term *remote access VPN* refers to a VPN for which one endpoint is a user device, such as a phone, tablet, or PC, with the other as a VPN concentrator, often a firewall or router. The VPN concentrator configuration dictates the protocol the VPN client should use, typically either TLS or IPsec.

Of the incorrect answers, site-to-site VPNs use GRE along with IPsec. FTPS refers to FTP Secure, which uses TLS to secure FTP sessions.

- 1. A, B, and E. The hypervisor will virtualize each VM's RAM, CPU, NICs, and storage. The hypervisor itself is not virtualized but rather does the work of virtualizing other resources. Also, as virtual machines, the VMs do not use power, so the system does not have a concept of virtualized power.
- 2. D. Hypervisors create a virtual equivalent of Ethernet switching and cabling between the VMs and the physical NICs. The VMs use a virtual NIC (vNIC). The hypervisor uses a virtual switch (vSwitch), which includes the concept of a link between a vSwitch port and each VM's vNIC. The vSwitch also connects to both physical NICs. The switch configuration creates VLANs and trunks as needed.
- **3.** B. Platform as a Service (PaaS) supplies one or more virtual machines (VMs) that have a working operating system (OS) as well as a predefined set of software development tools.
 - As for the wrong answers, Software as a Service (SaaS) supplies a predefined software application but typically cannot install your applications later. Infrastructure as a Service (IaaS) delivers one or more working VMs, optionally with an OS installed. It could be used for software development, but the developer would have to install a

variety of development tools, making IaaS less useful for development than a PaaS service. Finally, cloud services offer Server Load Balancing as a Service (SLBaaS). Still, it is not a general service in which customers get access to VMs to install their applications.

- **4.** A. Infrastructure as a Service (IaaS) supplies one or more working virtual machines (VMs), optionally with an OS installed, where you can customize the systems by installing your own applications.
 - Software as a Service (SaaS) supplies a predefined software application, but typically you cannot install your own applications later. Platform as a Service (PaaS) allows you to install your application because PaaS does supply one or more VMs. However, PaaS acts as a software development environment, with VMs that include various useful tools for software development. Finally, cloud services offer Server Load Balancing as a Service (SLBaaS). Still, it is not a general service in which customers get access to VMs to install their applications.
- **5.** A. Both Internet options allow for easier migration because public cloud providers typically provide easy access over the Internet. An intercloud exchange is a purpose-built WAN service connecting enterprises and most public cloud providers, making the migration process more manageable.
 - The one correct answer—the one that creates the most migration problems—is to use a private WAN connection to one cloud provider. While useful in other ways, migrating using this strategy would require installing a new private WAN connection to the new cloud provider.
- **6.** A and C. Private WAN options use technologies like Ethernet WAN and MPLS, which keep data private and include QoS services. An intercloud exchange is a purpose-built WAN service that connects enterprises and most public cloud providers using the same kinds of private WAN technology with those same benefits.
 - For the two incorrect answers, both use the Internet, so both cannot provide QoS services. The Internet VPN option does encrypt the data

- **1.** A. The *data plane* includes all networking device actions related to the receipt, processing, and forwarding of each message, as in the case described in the question. The term *table plane* is not used in networking. The *management plane* and *control plane* are not concerned with the per-message forwarding actions.
- 2. C. The *control plane* includes all networking device actions that create the information used by the data plane when processing messages. The control plane includes functions like IP routing protocols and Spanning Tree Protocol (STP).
 - The term *table plane* is not used in networking. The *management plane* and *data plane* are not concerned with collecting the information that the data plane then uses.
- 3. C. Although many variations of SDN architectures exist, they typically use a centralized controller. That controller may centralize some or even all control plane functions in the controller. However, the data plane function of receiving messages, matching them based on header fields, taking actions (like making a forwarding decision), and forwarding the message still happens on the network elements (switches) and not on the controller.
 - For the incorrect answers, the control plane functions may all happen on the controller, or some may happen on the controller, and some on the switches. The northbound and southbound interfaces are API interfaces on the controller, not on the switches.
- **4.** A. The OpenDaylight Controller uses an Open SDN model with an OpenFlow southbound interface as defined by the Open Networking Foundation (ONF). The ONF SDN model centralizes most control plane functions. The APIC model for data centers partially centralizes control plane functions. The Cisco 9800 Series controller runs a distributed control plane.

- **5.** C and D. ACI uses a spine-leaf topology. With a single-site topology, leaf switches must connect to all spine switches, and leaf switches must not connect to other leaf switches. Additionally, a leaf switch connects to some endpoints, with the endpoints being spread across the ports on all the leaf switches. (In some designs, two or more leaf switches connect to the same endpoints for redundancy and more capacity.)
- 6. A and D. Controller-based networks use a controller that communicates with each network device using a southbound interface (an API and protocol). By gathering network information into one central device, the controller can then allow for different operational models. The models often let the operator think in terms of enabling features in the network, rather than thinking about the particulars of each device and command on each device. The controller then configures the specific commands, resulting in more consistent device configuration.

For the incorrect answers, both the old and new models use forwarding tables on each device. Also, controllers do not add to or remove from the programmatic interfaces on each device, some of which existed before controllers, but rather supply useful and powerful northbound APIs.

- 1. C. The Cisco SD-Access underlay consists of the network devices and connections, along with configuration that allows IP connectivity between the Cisco SD-Access nodes, for the purpose of supporting overlay VXLAN tunnels. The fabric includes both the underlay and overlay, while VXLAN refers to the protocol used to create the tunnels used by the overlay.
- 2. B. The overlay includes the control plane and data plane features to locate the endpoints, decide to which fabric node a VXLAN tunnel should connect, direct the frames into the tunnel, and perform VXLAN tunnel encapsulation and de-encapsulation. The Cisco SD-Access underlay exists as network devices, links, and a separate IP

network to provide connectivity between nodes to support the VXLAN tunnels.

The fabric includes both the underlay and overlay, while VXLAN refers to the protocol used to create the tunnels used by the overlay.

3. D. The Cisco SD-Access overlay creates VXLAN tunnels between fabric edge nodes. Edge nodes then create a data plane by forwarding frames sent by endpoints over the VXLAN tunnels. LISP plays a role in the overlay as the control plane, which learns the identifiers of each endpoint, matching the endpoint to the fabric node that can teach the endpoint, so that the overlay knows where to create VXLAN tunnels.

For the other incorrect answers, note that while GRE is a tunneling protocol, Cisco SD-Access uses VXLAN for tunneling, and not GRE. Finally, OSPF acts as a control plane routing protocol, rather than a data plane protocol for Cisco SD-Access.

4. A and D. As with any Cisco SD-Access feature, the configuration model is to configure the feature using Cisco Catalyst Center, with Cisco Catalyst Center using southbound APIs to communicate the intent to the devices. The methods to configure the feature using Cisco Catalyst Center include using the GUI or using the northbound REST-based API.

Of the incorrect answers, you would not normally configure any of the Cisco SD-Access devices directly. Also, while Cisco Catalyst Center can use NETCONF as a southbound protocol to communicate with the Cisco SD-Access fabric nodes, it does not use NETCONF as a northbound API for configuration of features.

- **5.** B, C, and D. Cisco Catalyst Center manages traditional network devices with traditional protocols like Telnet, SSH, and SNMP. Cisco Catalyst Center can also use NETCONF and RESTCONF if supported by the device. Note that while useful tools, Ansible and Puppet are not used by Cisco Catalyst Center.
- **6.** A and D. Traditional network management platforms can do a large number of functions related to managing traditional networks and

network devices, including the items listed in the two correct answers. However, when using Cisco's Prime Infrastructure as a traditional network management platform for comparison, it does not support Cisco SD-Access configuration, nor does it find the end-to-end path between two endpoints and analyze the ACLs in the path. Note that the two incorrect answers reference features available in Cisco Catalyst Center.

7. B. Narrow AI is designed for specific tasks, while Generative AI has the capability to learn, make decisions, and potentially mimic human cognition through experiences.

- 1. B and D. The six primary required features of REST-based APIs include three features mentioned in the answers: a client/server architecture, stateless operation, and notation of whether each object is cacheable. Two items from these three REST attributes are the correct answers. Of the incorrect answers, stateful operation is the opposite of the REST-based API feature of stateless operation. For the other incorrect answer, although many REST-based APIs happen to use HTTP, REST APIs do not have to use HTTP.
- 2. B and D. In the CRUD software development acronym, the matching terms (create, read, update, delete) match one or more HTTP verbs. While the HTTP verbs can sometimes be used for multiple CRUD actions, the following are the general rules: create performed by HTTP POST; read by HTTP GET; update by HTTP PATCH, PUT (and sometimes POST); delete by HTTP DELETE.
- **3.** C. The URI for a REST API call uses a format of protocol://hostname/resource?parameters. The API documentation details the resource part of the URI, as well as any optional parameters. For instance, in this case, the resource section is /dna/intent/api/v1/network-device. Additionally, the API documentation for this resource details optional parameters in the query field as listed after the ? in the URI.

- 4. A and D. Of the four answers, two happen to be most commonly used to format and serialize data returned from a REST API: JSON and XML. For the incorrect answers, JavaScript is a programming language that first defined JSON as a data serialization language. YAML is a data serialization/modeling language and can be found most often in configuration management tools like Ansible.
- **5.** A and D. JSON defines variables as key:value pairs, with the key on the left of the colon (:) and always enclosed in double quotation marks, with the value on the right. The value can be a simple value or an object or array with additional complexity. The number of objects is defined by the number of matched curly brackets ({ and }), so this example shows a single JSON object.
 - The one JSON object shown here includes one key and one:, so it has a single key:value pair (making one answer correct). The value in that key:value pair itself is a JSON array (a list in Python) that lists numbers 1, 2, and 3. The fact that the list is enclosed in square brackets defines it as a JSON array.
- **6.** C and D. To interpret this JSON data, first look for the innermost pairing of either curly brackets { }, which denote one object, or square brackets [], which indicate one array. In this case, the content within the inner pair of curly brackets { } shows one JSON object.
 - Inside that one object, four key:value pairs exist, with the key before each colon and the value after each colon. That means "type" is a key, while "ACCESS" and "10.10.22.66" are values.

If you examine the outer pair of curly brackets that begin and end the JSON data, that pair also defines an object. That object has one key of "response" (making that answer incorrect). The "response" key then has a value equal to the entire inner object.

Chapter 24

1. C. Devices with the same role in an enterprise should have a similar configuration. When engineers make unique changes on individual devices—different changes from those made in the majority of

devices with that same role—those devices' configurations become different than the intended ideal configuration for every device with that role. This effect is known as configuration drift. Configuration management tools can monitor a device's configuration versus a file that shows the intended ideal configuration for devices in that role, noting when the device configuration drifts away from that ideal configuration.

2. A and B. The version control system, applied to the centralized text files that contain the device configurations, automatically tracks changes. That means the system can see which user edited the file, when, and exactly what change was made, with the ability to make comparisons between different versions of the files.

The two incorrect answers list useful features of a configuration management tool, but those answers list features typically found in the configuration management tool itself rather than in the version control tool.

3. D. Configuration monitoring (a generic description) refers to a process of checking the device's actual configuration versus the configuration management system's intended configuration for the device. If the actual configuration has moved away from the intended configuration—that is, if configuration drift has occurred—configuration monitoring can either reconfigure the device or notify the engineering staff.

For the other answers, two refer to features of the associated version control software typically used along with the configuration management tool. Version control software will track the identity of each user who changes files and track the differences in files over time. The other incorrect answer is a useful feature of many configuration management tools, in which the tool verifies that the configuration will be accepted when attempted (or not). However, that useful feature is not part of what is called configuration monitoring

4. A and C. Both Ansible and Terraform can use a push model. The Ansible control node decides when to configure a device based on the

instructions in a playbook. Although Ansible uses a push model by default, it can also use a pull model with a program called Ansible-pull.

5. B and C. These files go by the names *Ansible Playbook* and *Terraform Configuration*.