Abraham Siregar 🤊 7 Beaudoin Ct. Rochester, NH 03867 🖊 🌭 6039881081 📗 @ abrahamdsiregar@gmail.com **Profiles** in Abe Siregar LinkedIn **Experience Back Bay Networks** Dec 2022 - Present IT Specialist/Administrator 273 Locust Street Suite 205 Dover, NH 03820 https://bbnnh.com/ 1. Utilize ticketing systems promptly to engage with clients, ensuring timely resolution of their issues and requests. 2. Employ remote access tools to swiftly address minor issues and gain insight into larger issues before scheduling inperson meetings. 3. Configure Chromebooks, MacBooks, and Windows laptops with necessary software and Active Directory settings for deployment within the district. 4. Establish, oversee, and organize Google Workspace and Active Directory accounts and organizational units (OUs). 5. Maintain accurate inventory records of assets to facilitate efficient tracking and allocation. Education **Great Bay Community College** August 2021 - December 2023 **Computer Science** Associate's Degree 3.5 https://www.greatbay.edu/ Proficiency in Web Design using Java, Python, HTML, and CSS Active Directory, Group Policy, and OU Management **Microsoft Office Suite** Windows and MacOS UniFi controller, switch, and AP experience Risk Management within IT industry

Certifications

CCNAv7: Introduction to Networks 25 Oct 2021 Cisco Networking Academy

CCNAv7: Switching, Routing, and Wireless Essentials Cisco Networking Academy

7 Jan 2022

CCNAv7: Enterprise Networking, Security, and Automation

Cisco Networking Academy

12 May 2022

Languages

Bahasa Indonesia