

## Input and Output devices

Input are actions received from user and output are the signals that sent back to user by system. It acts as a medium between computer and user. Some of the examples of input and output devices are as follows.

### Input devices

Keyboard

Mouse

Light pen

Microphone

Bar code reader

### Output Devices

Monitor

Television

Printer

Speakers

Headphones

### Interaction Styles

**Command Line :** It is one of the oldest interaction style present today. But it is not user friendly because user needs to learn so many commands. Each task or work have it's own command, you have to be expert or proficient in writing these commands.

**Graphic user interface :** It is one of the popular interaction style available today. Operating systems like Windows and macOS are the best style of GUI, where user can provide input with the help of mouse and keyboard.

**Natural Language :** It is one step ahead of GUI. We can interact with system by the help of languages that we are using in our day to day life. Alexa, Siri, Google voice are the best example of voice assistant that uses natural language.

**Q/A (Question and Answer) :** The best example of this interaction style are chatbots. Every application whether it is web or mobile application has chatbot now a days. But chatbots are always domain specific not universal.

## Prototyping in Human-Computer Interaction(HCI)

Prototyping is a fundamental practice in Human-Computer Interaction (HCI) that plays a crucial role in the design and development of digital products and systems. It involves creating early, scaled-down versions of a product to explore design ideas, test functionality, and gather feedback from users

### What is Prototyping in Human-Computer Interaction(HCI)?

Prototyping in Human-Computer Interaction (HCI) refers to the process of creating a simplified, preliminary version of a digital product or system to gather feedback and test design concepts. Prototyping is an essential step in the iterative design process, allowing designers and developers to quickly explore ideas, refine interactions, and validate design decisions before investing in full-scale development.

### Objectives of Prototyping in Human-Computer Interaction(HCI)

The main objectives of prototyping in Human-Computer Interaction (HCI) are:

**Gather Feedback:** Obtain early and continuous feedback from users to improve the design.

**Test Design Concepts:** Evaluate different design ideas and interactions to identify strengths and weaknesses.

**Refine Interaction Design:** Iterate on the design to enhance usability, functionality, and user satisfaction.

**Validate Design Decisions:** Confirm that the design meets user needs and aligns with project goals.

**Improve Communication:** Facilitate communication between stakeholders, designers, and developers by visualizing design concepts.

**Reduce Development Risks:** Identify and address potential issues early in the design process to minimize risks during development.



## Types of Prototyping in Human-Computer Interaction(HCI)

In Human-Computer Interaction (HCI), there are several types of prototyping, including low-fidelity, medium-fidelity, and high-fidelity prototypes. Each type offers a different level of detail and functionality, allowing designers to explore, test, and refine their design ideas at various stages of the design process.

### 1. Low-Fidelity Prototyping in Human-Computer Interaction(HCI)

Low-fidelity prototypes are quick and easy to create, often using simple tools like paper, markers, or digital wireframing software.

These prototypes focus on conveying basic design concepts and interactions without getting into detailed visuals or functionality.

Low-fidelity prototypes are ideal for early-stage ideation, allowing designers to quickly explore and iterate on ideas, gather feedback from users, and test basic interactions.

They are cost-effective and accessible to both designers and non-designers, making them a valuable tool for brainstorming and concept validation.

For example:

A paper sketch of the app's main screens, showing basic layout and navigation.

#### When to use Low-Fidelity Prototyping?

Use when exploring and brainstorming initial design concepts.

Use to gather quick feedback and validate basic ideas.

Use in the early stages of the design process to iterate rapidly and explore different design directions.

Use when time and resources are limited.

### 2. Medium-Fidelity Prototyping in Human-Computer Interaction(HCI)

Medium-fidelity prototypes are more detailed than low-fidelity prototypes but less polished than high-fidelity prototypes.

It's not as basic as a simple drawing, but it's also not as fancy as a fully finished product.

Medium-fidelity prototypes are used to test more complex interactions, gather more detailed feedback from users, and validate design decisions.

They offer a balance between detail and speed, allowing designers to explore design ideas in more depth without investing too much time or resources

For example:

More detailed screens with basic interactive elements like buttons and links, but without actual content or graphics.

#### When to use Medium-Fidelity Prototyping?

Use when you need to test more detailed interactions and user flows.

Use to refine the layout, navigation, and visual hierarchy of your design.

Use when you want to involve stakeholders in more detailed design discussions.

Use when you have more time and resources to create a more polished prototype.

### 3. High-Fidelity Prototyping in Human-Computer Interaction(HCI)

#### Prototyping in Human-Computer Interaction(HCI)

Prototyping is a fundamental practice in Human-Computer Interaction (HCI) that plays a crucial role in the design and development of digital products and systems. It involves creating early, scaled-down versions of a product to explore design ideas, test functionality, and gather feedback from users

S/N	Aspect	Low-Fidelity	High-Fidelity
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		Prototyping	Prototyping
1	Fidelity	Simple, basic representations (e.g., sketches, wireframes)	Detailed, realistic representations (e.g., interactive prototypes with graphics)
2	Cost	Low cost, as they can be created quickly and with minimal resources	Higher cost, as they require more time and resources to create
3	Speed	Quick to create and iterate on	Slower to create and iterate on
4	Usability testing	Suitable for early -stage testing and feedback gathering	Suitable for detailed usability testing and validation
5	Realism	Less realistic, focusing on concept exploration	More realistic, resembling the final product
6	Functionality	Limited functionality, primarily focusing on key interactions	May include more functionality to mimic the final product
7	Stake holder Engagement	Effective for early stakeholder communication and idea validation	More engaging for stakeholders and clients due to realistic representation
8	Development guidance	Provides a general direction for development	Offers more specific guidance for development



## Differences between Medium-Fidelity and High-Fidelity Prototyping in HCI

Below are the differences between Medium and High-fidelity prototyping in Human Computer Interaction(HCI):

S/N	Aspect	Medium-Fidelity Prototyping High-Fidelity	High-Fidelity Prototyping High-Fidelity
1	Fidelity	More detailed than low-fidelity, but less polished than high-fidelity	Very detailed, closely resembling the final product
2	Cost	Moderate cost, as they require more time and resources than low-fidelity	Higher cost, as they require more time and resources to create
3	Speed	Moderate speed, more time needed for details and refinement	Slower, more time-consuming due to detailed design elements
4	Usability testing	More suitable for detailed usability testing and feedback	Ideal for realistic usability testing and user engagement
5	Realism	Includes some visual and interactive elements	Includes detailed visual and interactive elements
6	Stakeholder engagement	Suitable for presenting to stakeholders and refining design ideas	Ideal for presentations and demonstrations to stakeholders
7	Iteration	Allows for some iteration and changes based on feedback	Slower iteration due to complexity of design elements



## What is Interaction Design Process?

User-centric digital experiences are built on interaction design, which facilitates smooth interactions between people and technology. Designers unearth user demands and behaviors through painstaking research and analysis, which paves the way for intuitive interface design. In order to create interfaces that feel intuitive and natural, designers must anticipate user actions and preferences, which requires a high degree of empathy. Iterative testing and prototyping improve designs, guaranteeing their efficacy and usability. AI and AR are examples of emerging technologies that open up new interface design possibilities. Empirical instances demonstrate how careful design affects user happiness and corporate performance. Everyday digital encounters are shaped by interaction design, from smart devices to smartphone apps. Being an expert in interface design is crucial to producing engaging user experiences in a cutthroat market. Come explore the ideas and methods underlying this revolutionary discipline with us.

### Interaction Design Process

#### The 5 Stages of the Interaction Design Process

A better understanding of these steps can lead to the development of products that are easier to use and more intuitive. The five steps that are often included in the interaction design process are as follows:

##### 1.)Comprehend:

During this stage of research, designers aim to comprehend the requirements, incentives, and actions of users. It entails getting information by means of surveys, observations, interviews, and data analysis on previously collected information. The objective is to uncover design possibilities or difficulties and to feel empathy for the users.

##### 2.)Identify:

At this phase, designers combine the study results to identify the main issues that need to be resolved. In order to illustrate the essential characteristics of the target audience and their context, personas, user stories, and scenarios are frequently created. It is easier to concentrate design efforts on the aspects that are most important to users when the challenge is well defined.

##### 3.)Ideate:

During the ideation phase, designers generate a wide range of innovative ideas after having a firm grasp of the user requirements and identified difficulties. Methods like thought mapping, wireframing, drawing, and prototyping are employed to investigate various ideas and strategies. The goal is to provide a wide range of concepts that may be honed and focused on later.

##### 4.)Prototype:

In order to test a product with users, simplified versions must be created. These prototypes might be as simple as wireframes or low-fidelity drawings or as complex as interactive models. In order to test and improve design concepts and enable designers to swiftly iterate depending on feedback, prototyping is essential.

##### 5.)Evaluate:

In the last phase, real users test the prototypes and design concepts to get their opinions on usability, efficacy, and overall experience. Surveys, interviews, and usability testing can all be used for this. The product is further refined using the insights gathered from this stage, starting an iteration cycle that lasts until the design satisfies the needs and expectations of the users.

## What are the Uses?

The Interaction Design method has undoubtedly been applied in the following five ways:



#### 1. Website Design and Development:

The concepts of interaction design are essential to the creation of user-friendly, easily navigable websites that improve user experience by directing users to the content or activities they want to do.

#### 2. Mobile Applications:

Interaction design makes sure that apps are made to be intuitive and effective on smaller screens by optimizing them for touch-based navigation.

#### 3. Software Applications:

Through thoughtfully created user interfaces, interaction design for desktop and corporate software streamlines intricate procedures and helps users complete tasks more quickly.

#### 4. Wearable Technology:

A key component of wearable technology is interaction design, which focuses on developing user-friendly interfaces in constrained areas and highlights important data and interactions for users to utilize while on the go.

#### 5. IoT and Smart Home Devices:

In the field of IoT and smart home devices, interaction design makes it easier for users to control complicated systems with basic interactions. These interactions frequently incorporate voice commands, gestures, or simple touch inputs.

#### Benefits of Interaction Design Process

Many advantages that greatly improve user experience and help digital products succeed are provided by the Interaction Design (IxD) approach. The following are some main benefits:

##### 1. Enhanced Usability:

The goal of interaction design is to create user-friendly, intuitive interfaces. Designers may solve usability problems and make goods more user-friendly and accessible by taking into account how consumers interact with them.

##### 2. Enhanced User Satisfaction:

Interaction design makes sure that goods meet or surpass user expectations by putting the needs and preferences of users first. Customers that are happy with a product are more likely to stick with it, refer it to others, and think favorably of the company.

##### 3. Increased User Engagement:

Intelligently created interactions motivate users to delve further into a product's exploration and involvement. Users are more likely to find value in a product through engaging and meaningful interactions, which increases engagement and loyalty.

##### 4. Simplified Development Process:

Iterative testing and feedback loops are used in the Interaction Design process to help find and address design issues early on. This can expedite the development process, saving money and time on post-launch redesigns and adjustments.

##### 5. Competitive Advantage:

A product might stand out in the market if it provides an excellent user experience through clever interface design. Businesses can set their products apart from rivals' offerings, drawing in more customers and obtaining a competitive advantage, by catering to consumer wants in novel and inventive ways.



## Usability

### Principles of Usability:

**Learnability:** The ease with which new users can begin effective interaction and achieve maximal performance

**Flexibility:** The multiplicity of ways the user and system exchange information

**Robustness:** The level of support provided to the user in determining achievement and assessment of goal-directed behavior

### Principles to Support USABILITY

#### 1. Principles of Learnability:

**Predictability:** It determines the effects of future action based on past interaction history.

**Synthesizability:** It determines the effects of past operations on current states. eg.- move file

**Familiarity:** New users can get familiar with the functionality and interaction style of the application.

**Consistency:** It means through the resultant behavior of the system. Every time system gives the same result on the same set of inputs.

**Generalizability:** It requires specific knowledge of the same domain knowledge. eg.- Cut, Copy, etc.

#### 2. Principles of Flexibility:

**Dialog initiative:** All the dialogs are done by a simple request and response system.

**Multithreading:** Single set of code on input can be used by several processes at different stages of execution.

**Task Migratability:** Transfer the execution of the task from the system to the user and decide who is better. eg.- Spell Checker

**Substitutivity:** It allows equivalent values of input and output to be substituted with each other. eg.- Percentages and Grades

**Customizability:** It supports the modifiability of the user interface by a user (adaptability) or system (adaptivity).

#### 3. Principles of Robustness:

**Observability:** The user should be able to evaluate the internal features of a system and give proper feedback.

**Responsiveness:** Real system feedbacks on the user's action.

**Recoverability:** To fix and solve errors and get the correct actions.

**Task Conformance:** The system supports all the requirements of the user and how the user interacts with them.

