

JONATHAN BASS

Agile Program Manager

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📍 Brooklyn, NY

🌐 [LinkedIn](#)

WORK EXPERIENCE

Agile Program Manager

Centric Consulting

📅 January 2018 - current

📍 New York NY

- Managed a portfolio of projects, ensuring coordination of shared resources, common activities, and other dependencies across projects, leading to revenue of \$11M
- Created and implemented PMO best practices, processes, and procedures, ensuring alignment with SDLC and business processes, using an Agile methodology
- Developed and managed program financials, including forecasting, profitability, **invoicing, and expense management, resulting in annual savings of \$550,000 by allocating funding**
- Participated in sales and marketing initiatives, answering RFP responses, client presentations, and executing Statements of Work totaling \$5M in incremental new business

Program Manager

HersheyCareers

📅 January 2017 - January 2018

📍 Hershey, PA

- Worked with business partners, data scientists, technical engineers, data architects, and project managers to ensure training and support standards adhered to best practices
- Ensured efficient training of 7 new team members while interfacing with the business and optimizing overall impact throughout the project
- Created 12 project plans and communicated with 3 senior leaders on status, risks, and process/communication changes
- Updated training content, both technical and business, resulting in a **20% improvement in productivity**

Program Manager

PureRED

📅 April 2015 - January 2017

📍 Washington DC

- Managed the product backlog, working with 7 Agile engineering teams and designers to prioritize, define, and develop features, user stories, and requirements
- Led the onboarding process for new clients and new projects to **ensure quick adaptation, resulting in an improvement in new feature engagement rate of 31%**
- Spearheaded projects with stakeholders while delivering on 100% of agreed-upon timelines

EDUCATION

B.S.

Computer Science

University of Pittsburgh

📅 September 2011 - April 2015

📍 Pittsburgh, PA

SKILLS

- Agile Certified Practitioner (ACP)
- Microsoft Excel, Project
- Agile
- Jira
- Problem-solving
- Public speaking
- Analysis