

# LUCIAN DRAPER

## Domino's Assistant Manager

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☎ (123) 456-7890

📍 Las Vegas, NV

🌐 [LinkedIn](#)

## WORK EXPERIENCE

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### Assistant Manager

#### Domino's Pizza

📅 2021 - current 📍 Las Vegas, NV

- Supervised daily operations, leveraging Toast POS to streamline order processing and cut average customer wait times by 18 minutes
- Spearheaded a marketing campaign using Salesforce to boost online orders, generating an additional \$5,649 in monthly revenue
- Implemented new kitchen equipment and procedures, utilizing KitchenCut to reduce prep time by 26 minutes per shift
- Upgraded point-of-sale systems and integrated Slack for team communication, enhancing operational efficiency by 38% and reducing order errors by 11%

### Shift Leader

#### Mellow Mushroom

📅 2019 - 2021 📍 Las Vegas, NV

- Managed nightly cash deposits and reconciliations using QuickBooks, facilitating a 99% accuracy rate for financial records
- Systematized inventory controls with PeachWorks, minimizing spoilage and saving \$3,437 per year
- Drove operational efficiency that yielded a consistent monthly increase of 69 customer transactions with a 96% customer satisfaction score
- Processed and tracked employee payroll through Deputy integration, ensuring timely and accurate compensation and cutting payroll errors by 7%

### Pizza Maker

#### California Pizza Kitchen

📅 2017 - 2019 📍 Las Vegas, NV

- Cataloged customer feedback through Trustpilot, executing strategies that saw the average score climb from 8.1 to 9.2 out of 10
- Created innovative pizza recipes that boosted menu sales, contributing an additional \$2,543 to monthly revenue
- Oversaw food safety procedures and adherence, achieving a 96% compliance rate with health standards
- Led training programs for four new hires using LearnUpon, leading to an 8.4 out of 10 faster ramp-up time and improved team performance

## EDUCATION

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Bachelor of Science  
Hospitality Management  
**University of Nevada**

📅 2013 - 2017  
📍 Las Vegas, NV

## SKILLS

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- Toast POS
- PeachWorks
- Deputy
- Salesforce
- QuickBooks
- LearnUpon
- KitchenCut
- Slack
- Trustpilot