

Failure Cases 1- 7

- A service request is displayed but does not have the correct information.
- Request is accepted/declined but resolved the opposite way.
- Request is accepted/declined but is still displayed.
- A notification is not sent to the requestor.
- A notification is sent to the requestor, but with the wrong results.
- All service requests are not displayed.
- All service requests are displayed, but with wrong information

**Solution: If preconditions are met this should not occur. If it does the user will be given an option contact/email an administrator for assistance**

