

Abhay Raj Dwivedi

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Professional Summary

Customer-focused Computer Science student with strong communication, interpersonal abilities, and a natural talent for understanding user needs. Experienced in explaining technical concepts simply through visual storytelling and clear articulation. Skilled in problem-solving, adaptability, and multitasking with a strong inclination toward building trust, resolving issues, and delivering a smooth customer experience. Seeking a Customer Success Executive role to bridge customer expectations with business solutions.

Technical Skills

- **Languages:** Python, Java, C++, HTML5, CSS3
- **Developer Tools:** Git, GitHub, VS Code, Docker, Postman, RESTful APIs
- **Additional Skills:** Technical Documentation, Project Management, Public Speaking, Content Creation, Photography

Education

Maharana Pratap Engineering College	[2022] – [2026]
<i>B-Tech in Computer Science (Data Science)</i>	CGPA: 7.0/10.0
Mother Teresa Mission Higher Secondary School	[2020]
<i>[ISC- Board] Intermediate (12th)</i>	72%
Mother Teresa Mission Higher Secondary School	[2018]
<i>[ICSE- Board] High School (10th)</i>	72%

Projects

[Speech Emotion Recognition]

[Tech Stack - Python, Librosa, LSTM, Git/Github, Google Colab]

- Led the core development of the model, including feature extraction and LSTM implementation.
- Enhanced model accuracy through systematic experimentation and iterative refinement.
- Coordinated team tasks effectively to ensure smooth collaboration and project execution.

[Movie Recommendation System]

[Tech Stack - HTML, CSS, JavaScript, Figma (UI Design), Python (concepts), Git/GitHub]

- Designed the website's UI and frontend layout to ensure a clean, intuitive, and user-friendly experience.
- Created the project synopsis and documentation, leveraging GPT-4 to structure and refine the overall presentation.
- Collaborated closely with the team to align UI components with backend workflows and maintain a cohesive project flow.

Achievements

- Qualified Internal SIH 2023
- Winner at Reel Making Competition
- Directed a Short Film

Soft Skills

- Leadership Skills
- Quick Learner
- Adaptable
- Analytical Problem Solving
- Effective Communication

Co-Curricular Activities

- Secretary at Shutter Society(Photography Club)
- Organised Short-Film Making Competition for Fresher
- Cooperated in hosting multiple college events(Science Exhibition, Orientation Program, Internal SIH)