

Cpp Assistance Services Pvt Ltd  
M/s . Cpp Assistance Services Pvt Ltd  
Golf View Corporate Tower, Tower ??? A, Ground Floor Next To E&Y Office  
Golf Course Road Sector 42 Gurgaon ??? 122002

Gurgaon  
Haryana 122002

landmark:



13610237 651723116

Ship To State Code: 06

GST/UID No.: 06AADCC2489H1ZM

PAN No.: AADCC2489H

registered alt no: 9717065533

registered email id: aditi.kapoor@cppindia.com

circuit id 012440939  
relationship no : 13610237  
bill no : 651723116  
bill date : 06-Nov-2017  
billing period : 05-Oct-2017 to 04-Nov-2017  
pay by date देय तिथि 25-Nov-2017

to get your monthly bills on your email id SMS STARBILLFL <email id> <stdcode+fixedline no> on 121 from your registered airtel mobile or 9650096500 from non airtel no.  
your account summary

previous balance	payments	adjustments	this month's charges	amount due on or before 25-Nov-2017	amount due after 25-Nov-2017
30,715.38	30,715.00	0.00	12,524.89	12,525.27	12,775.78
पिछले बकाया	भुगतान	समायोजन	इस महीने की देय राशि	राशि देय, तिथि	राशि देय, तिथि उपरान्त

### this month's charges ( इस महीने की देय राशि )

monthly charges	मासिक शुल्क	10,000.00
call and vas charges	कॉल एवं वी ए एस शुल्क	10,584.64
dsl usage charges	डी एस एल इस्तेमाल शुल्क	0.00
other charges	अन्य शुल्क	0.00
late fee	विलम्ब शुल्क	614.31
gross charges	शुल्क	21,198.95
less total discounts	कुल छूट	-10,584.64
net charges	कुल शुल्क	10,614.31
taxes	कर	1,910.58



**GET 10 GB/MONTH FREE**  
**BROADBAND DATA WITH EVERY AIRTEL POSTPAID & DTH CONNECTION**

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this month's charges इस महीने की कुल देय राशि 12,524.89

In words : Twelve Thousand Five Hundred Twenty Four rupees Eighty Nine Paise.

e. & o.e.

Late fee - 614.31  
11,910.58

As per the Government directive, effective 1-July-17, existing service tax of 15% has been replaced with 18% GST.

For Legal Entity

*Varun Saini*

Varun Saini, General Manager

*De. Dhruv 20/11*  
*AK*  
*AK*

#### Pay on the go

- \* Pay using my airtel app. Text MYAIRTEL to 54321
- \* Pay instantly using Airtel Money app. Download from Play Store / App Store
- \* Log onto [www.airtel.in](http://www.airtel.in) and click on 'pay my bills'

#### airtel Showrooms

m14 gf dlf qutub plaza phase 1 gurgaon 122002  
s45 ground floor sahara mall mg road gurgaon 122002  
u 16 56 gf dlf phase 3 gurgaon 122002

bill no : 651723116 relationship no : 13610237



amount due : 12,525.27

to make payments, kindly make crossed cheque/dd/pay order in favour of "airtel relationship no 13610237"

cheque/dd/payorder no \_\_\_\_\_ bank / branch \_\_\_\_\_ amount ₹ \_\_\_\_\_ pay by date \_\_\_\_\_

cash received \_\_\_\_\_ airtel outlet \_\_\_\_\_ signature & stamp \_\_\_\_\_

This is an electronically generated statement and does not require any signature.

# your bill in detail

circuit id						012440939
pilot number						012440939
your bill plan hr - 10000 pra plan						
voice call rates	airtel fixed line	other fixed line	airtel mobile	other mobile	airtel cug	wll
outgoing - local (₹ /sec)	1.2/180	1.2/180	1.2/60	1.2/60	1.2/180	1.2/60
outgoing - std (intra circle) (₹ /sec)	1.2/60	1.2/60			1.2/60	1.2/60
outgoing - std (outside circle) (₹ /sec)	1.2/30	1.2/30	1.2/30	1.2/30	1.2/30	1.2/30
outgoing - isd (₹ /sec)	"for country specific tariff,visit www.airtel.in"					
monthly charges-type	SAC code		period			amount(₹)
		from		to		
scheme charges -isdn	9984	05-oct-2017		04-nov-2017		10000.00
total monthly charges(a)						10000.00
call & vas charges-type of call	SAC code	usage	units			
local call	9984	258	pulse			
std outside-circle	9984	537	pulse			
wll - local	9984	108	pulse			
wll - outside circle	9984	76	pulse			
local call - bharti	9984	257	pulse			
call to airtel mobile (local)	9984	537	pulse			
call to non airtel mobile (local)	9984	921	pulse			
call to airtel mobile (outside circle)	9984	140	pulse			
call to non airtel mobile (outside circle)	9984	1265	pulse			
gross pulses		4099	pulse			
outgoing usage charges	SAC code	usage	units			amount(₹ )
		4099	pulse			4918.80
intra-circle	9984	5	minute			6.00
isd call charges	9984	672	minute			5659.84
total call & vas charges (b)						10584.64
benefits-type						amount(₹)
slab discount for call rate 1.10						-410.40
free usage discount						-10174.24
total benefits(c)						-10584.64
late payment charges	SAC Code					amount(₹)
late payment penalty fee	9984					614.31
total						614.31
taxes-type	SAC Code	taxable value	rate			amount(₹)
cgst	9984	10614.31	9%			955.29
sgst	9984	10614.31	9%			955.29
total(d)						1910.58
total current charges (a+b+c+d)						₹.11,910.58

please detach this slip and return with payment

## Reach Us

- 1.) for query, call 121
- 2.) for complaints, call 198
- 3.) email at 121@in.airtel.com
- 4.) website at www.airtel.in/airtelpresence. you can also dial 011-44444198/011-44444121 from non airtel number. if dissatisfied with the response received at any of the above channels, please contact our appellate authority (mon to fri, 9:30am to 6:30pm) at 011 41614690,

email id - appellate.haryana@in.airtel.com.

## Complaints and service requests

1. Log a complaint: visit [www.airtel.in/airtelpresence](http://www.airtel.in/airtelpresence), select service & enquiry type and fill the required details.
2. Status of complaint: visit [www.airtel.in/airtelpresence](http://www.airtel.in/airtelpresence) or click the "Need Help" tab on home page of [www.airtel.in](http://www.airtel.in)

## Charges

1. Itemised Bill (local calls): Rs50/Bill
2. Duplicate Bill: Rs50/Bill (Free for last 2 months)
3. Cheque/ECS/SI decline: Rs200
4. Late fee (Bill > Rs300): Rs100 or 2% of whichever is higher
5. As per the Government directive, effective 1-July-17, 18% GST is applicable on Late Fee Charges

## NDNC(Avoid unwanted telemarketing SMS)

1. Call 1909.
2. Turn around time for activation is 7 days

## Quick help (SMS to 121)

1. For update email: UPDATEEMAILFL <EMAIL ID>
2. Need eBill: STARTEBILLFL <EMAIL ID>
3. Need paper bill: STOPEBILLFL

## Other information

Tariff Plan: Increase in any tariff line item not permitted (except ISD) till 6 months from plan enrolment date. airtel reserves the right to revise the terms and conditions applicable to tariff plans from any. For details, visit [www.airtel.in](http://www.airtel.in)  
 Disconnection: In case of permanent disconnection, security deposit will be refunded within 60 days of disconnection, failing which you shall be paid an interest @10% p.a. Pulses will be rounded off to the nearest pulse. e.g. if the billing plan is on a 30 sec/pulse, then 31 seconds call duration shall be billed in 2 pulses.  
 Billing: Any disagreement in the statement should be informed within 60 days of its receipt, failing which all charges will be considered as valid. Address Change: Carry your Identity & Address proof to nearest outlet. Outstation cheque(s) are not accepted.