

SecuGen Pro 20 Driver Installation.

✓ SecuGen® USB Fingerprint Reader Installation important Step:

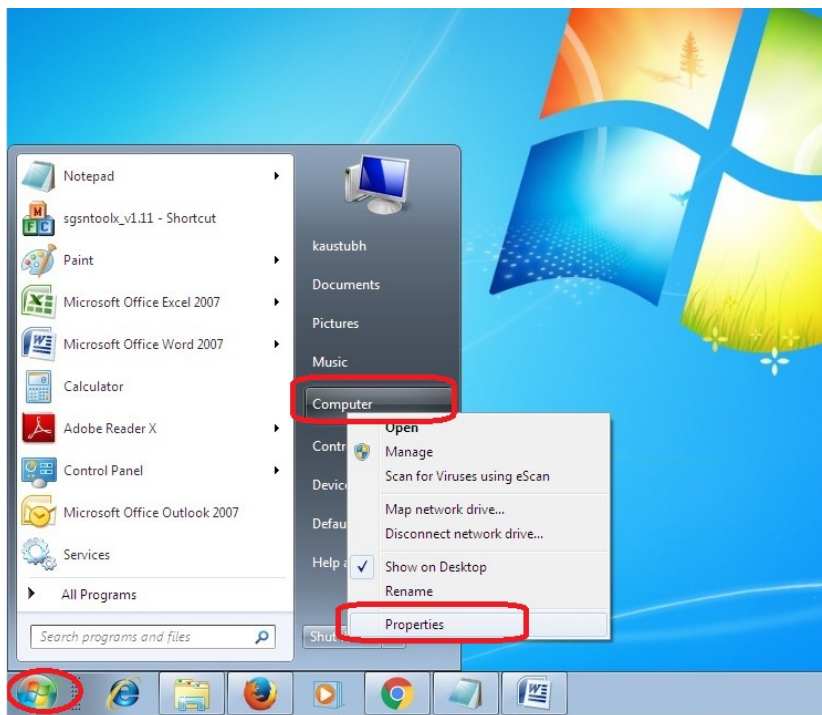
1) **Do not connect your Device first.**

2) Extract **Hamster_Pro20_Driver_x86_X64.zip**

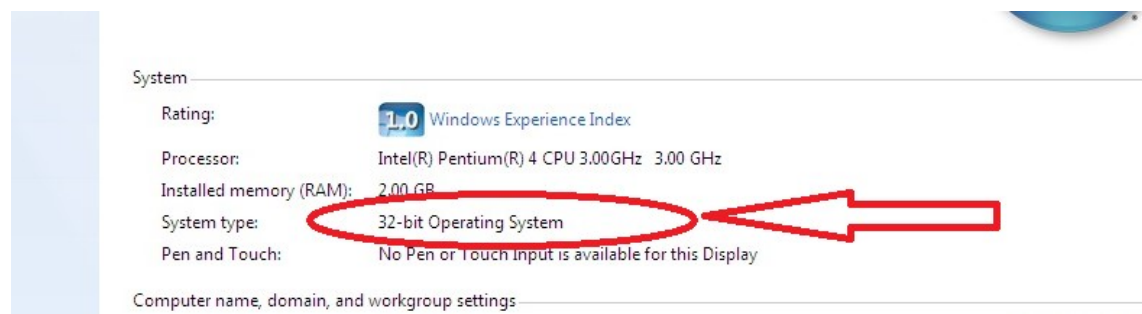
➤ **Now first Check your Operating system Version**

How to check your operating system Version like 32 bit or 64 bit.

- Fig.1.1 (Start → Right Click On My computer → Properties)

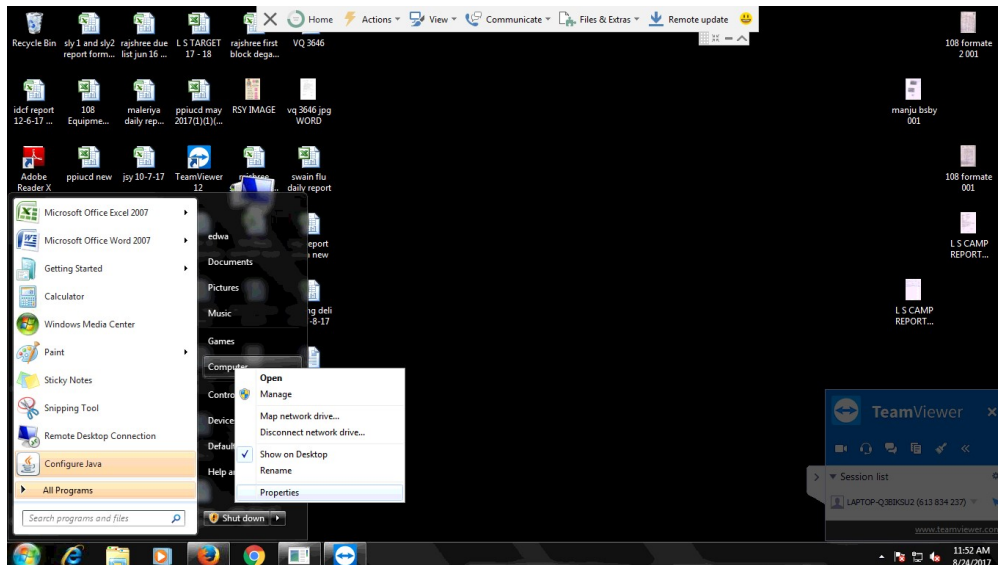


- Fig.1.2



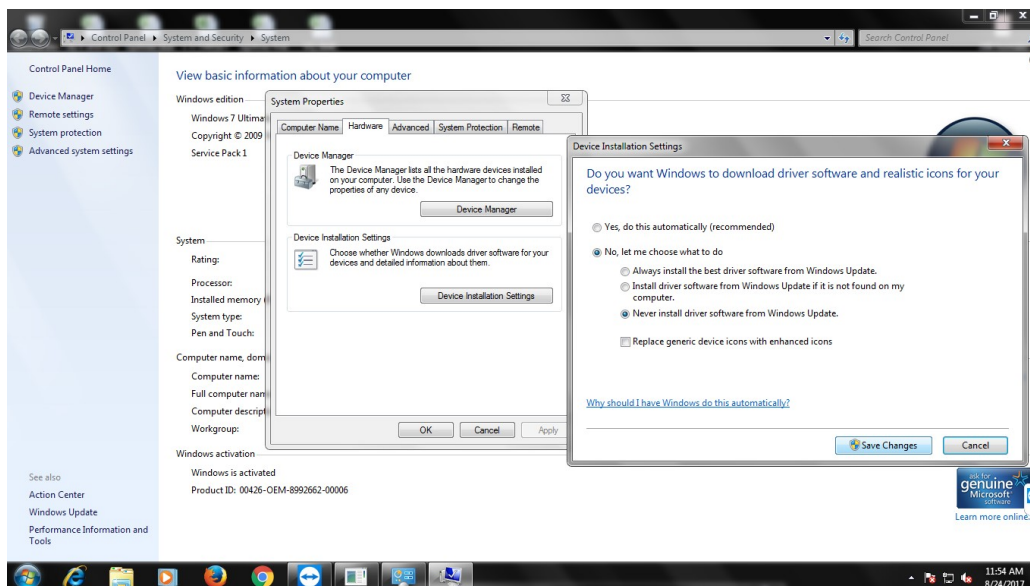
❖ DRIVER INSTALLATION :

1. Go to **Start** → Right Click on **Computer** → Go to **Properties**



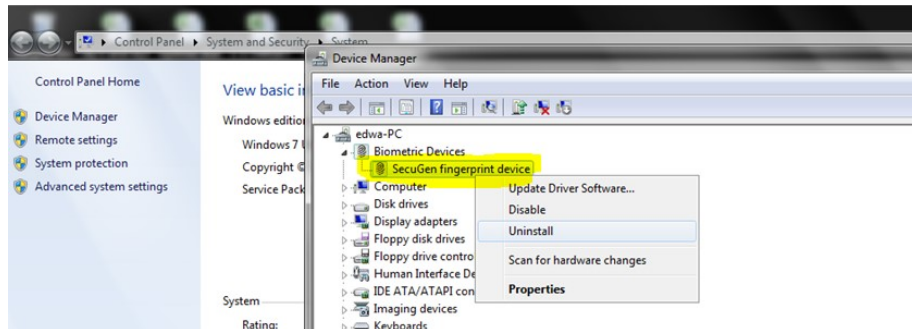
2.

- Click on **Advanced System Setting** →
- Go to **Hardware Tab** →
- **Device installation Setting** →
- Select **No, let me choose what to do** →
- Then Select **Never install driver software from windows update**
- **Save Changes.**

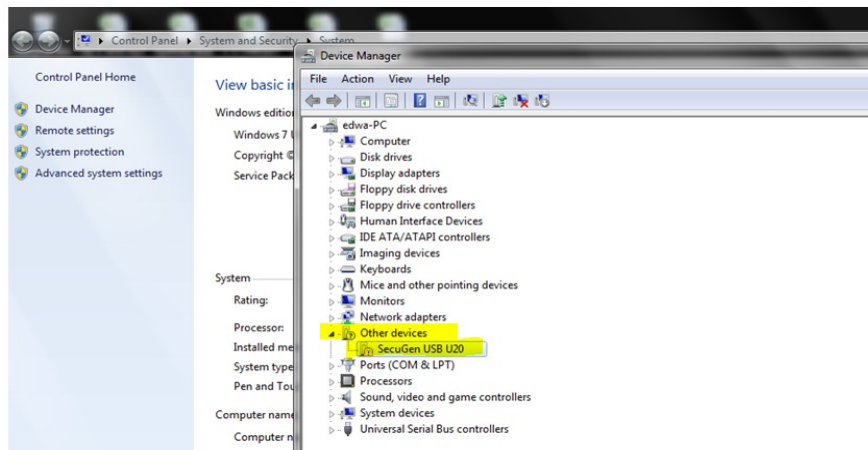


3. Now go to Device Manager → Check for connected biometric Device

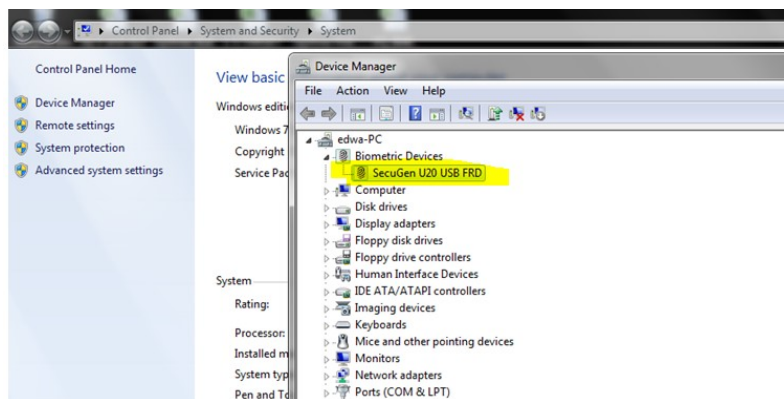
- If Biometric Device Shows Secugen Fingereprint Device
- ✓ Go to Step 4 for installation



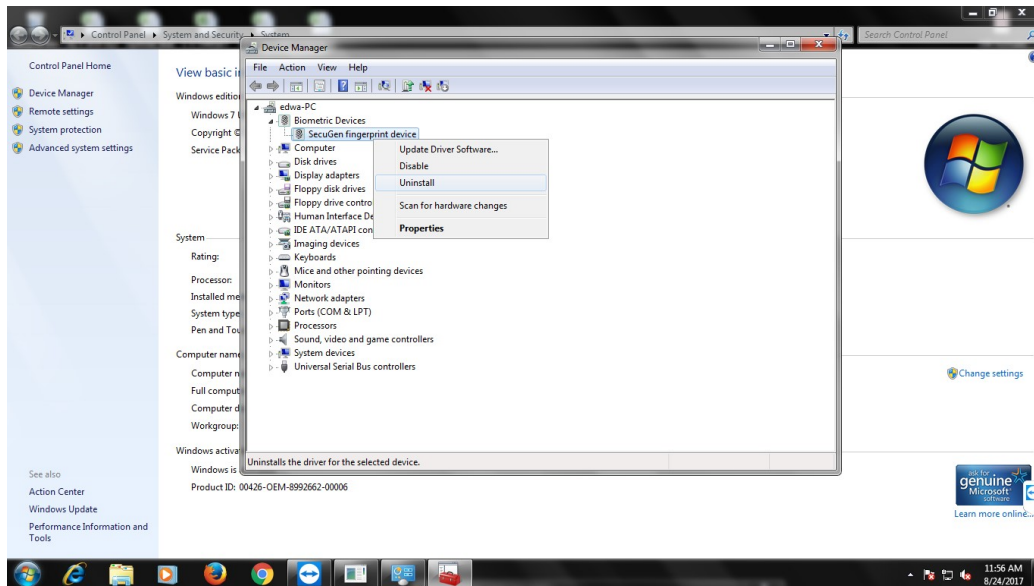
- If Biometric Device Shows In Other Devices With Yellow mark then install drivers
- ✓ Go to Step 8



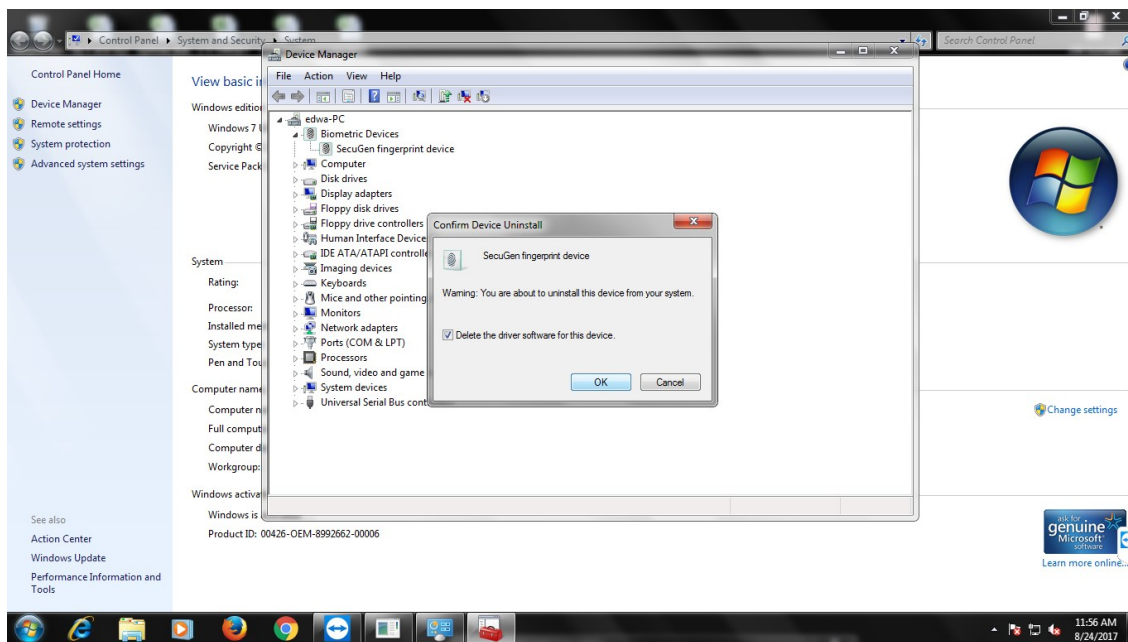
- If Biometric Device Shows propriety drivers Then skip the driver installation.
- ✓ Skip the driver installation.



4. Right click & Click on **Uninstall**

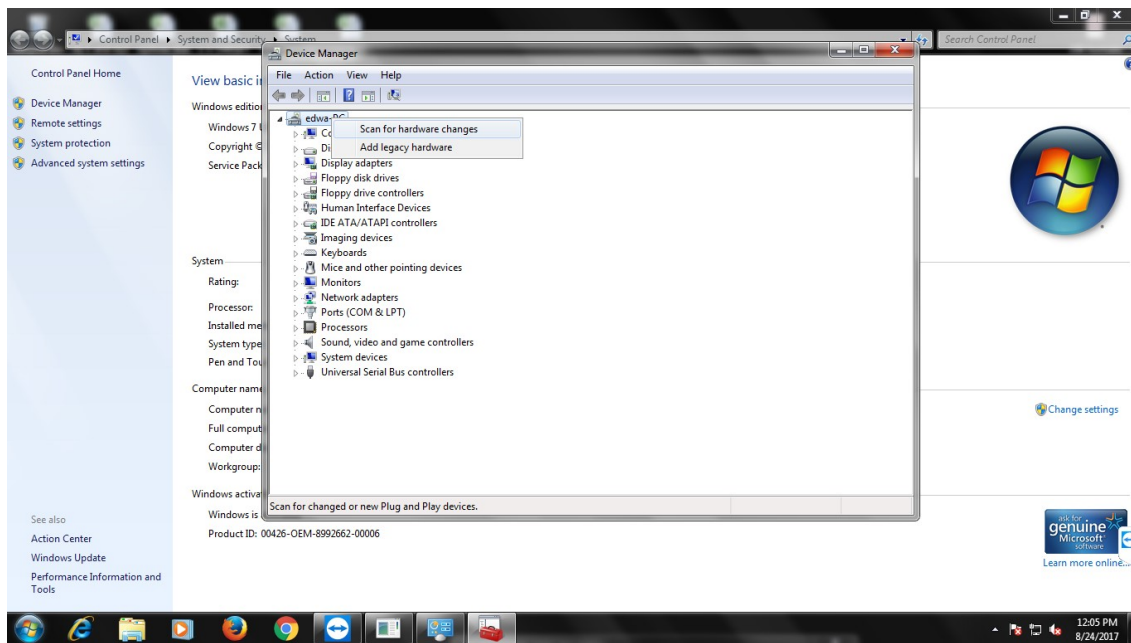


5. Select the check mark **Delete the drivers** & Click **Ok** .

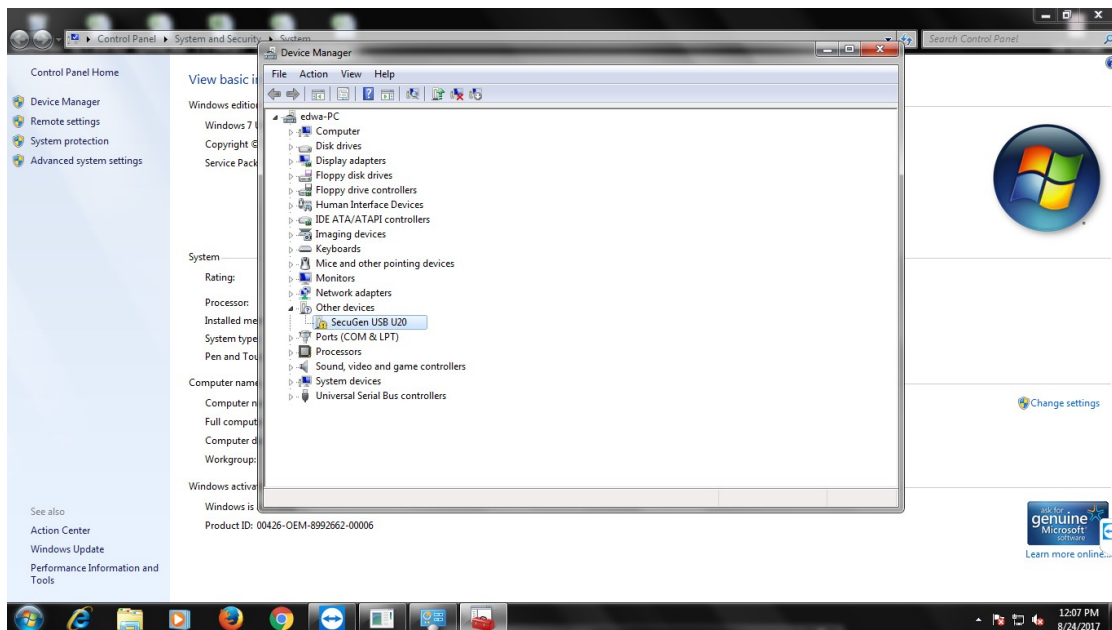


6. Restart System & reconnect Biometric device .

7. Open **Device Manger** again , Then go to **Computer name** & right click on **computer name** →Then click on **scan for hardware changes**



8. Now the **SecuGen USB U20 biometric device will appears in **Other devices****

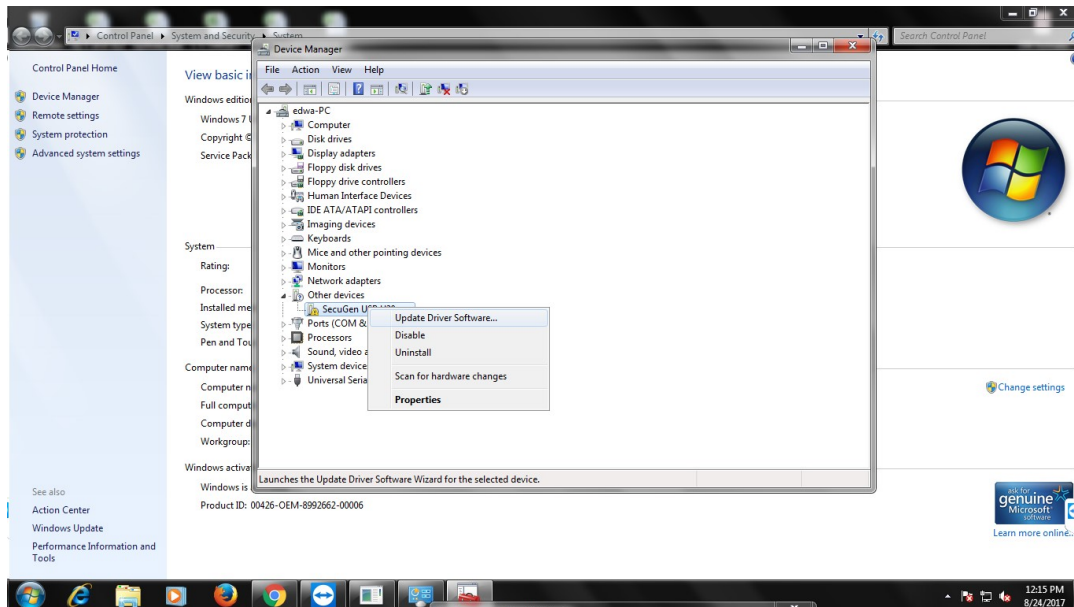


9. Extract the Drivers from Downloaded zip .(Downloaded from Google Drive)

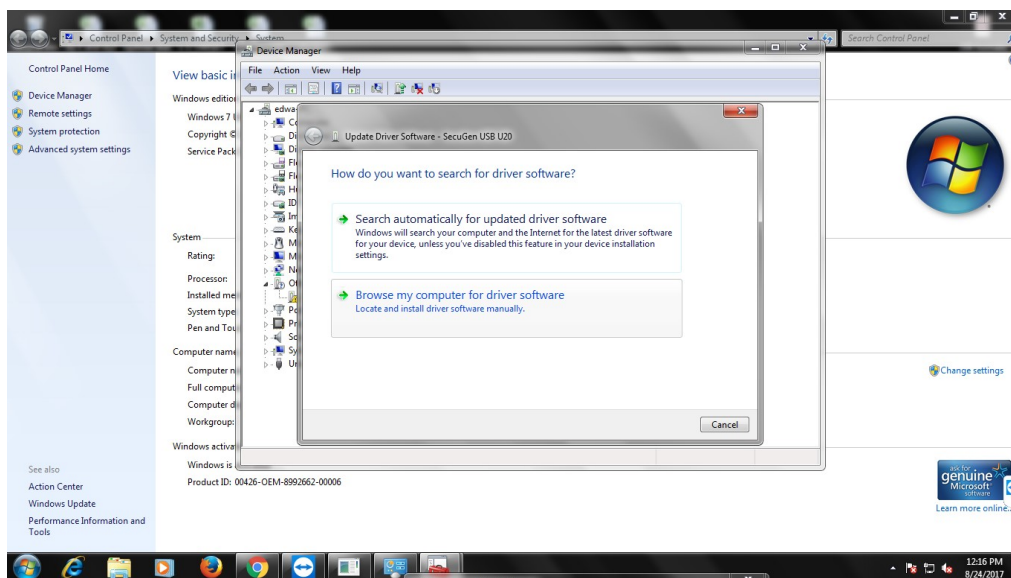
- Hamster_Pro20_Driver_x86_X64.zip

10.After extracting the zip :

- ❖ Then again go to Device Manager
- ❖ Right click on SecuGen USB U20
- ❖ Then click on Update Driver Software



11.Then Select → Browse my computer for driver software

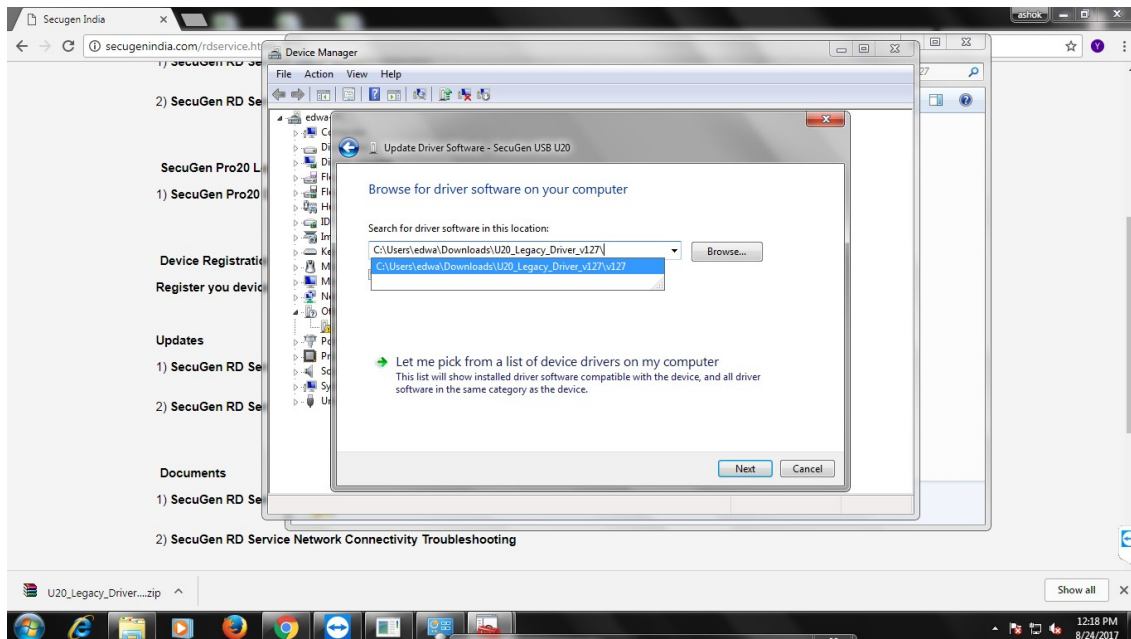


12. Browse the path where you extracted the drivers.

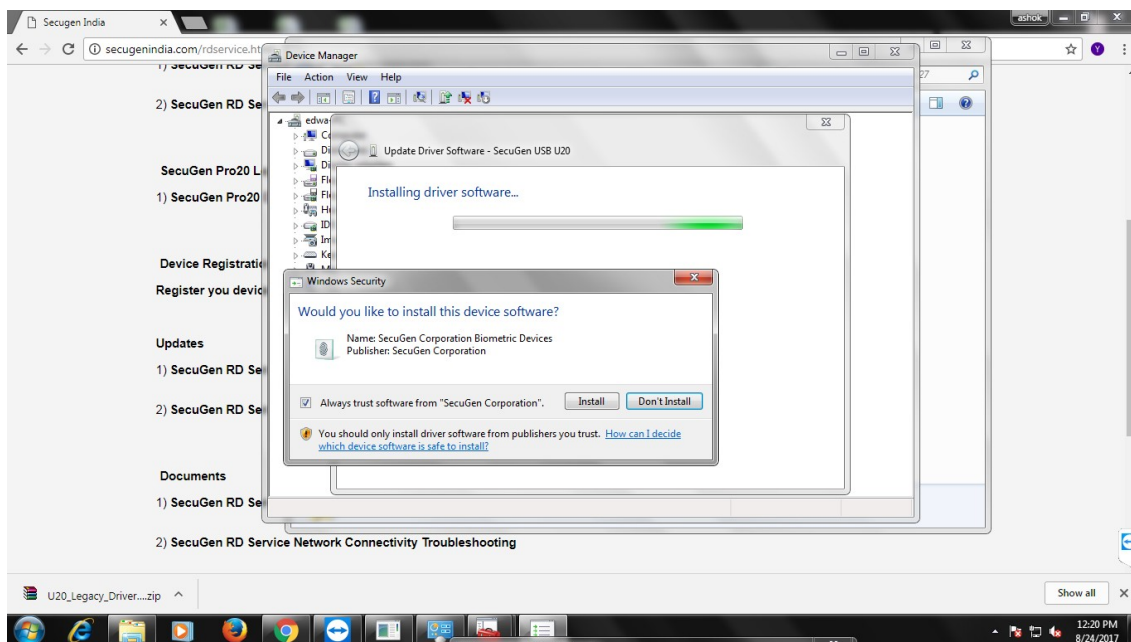
- Select **x86** For (32-bit OS)

Or

- **x64** For (64-bit OS)

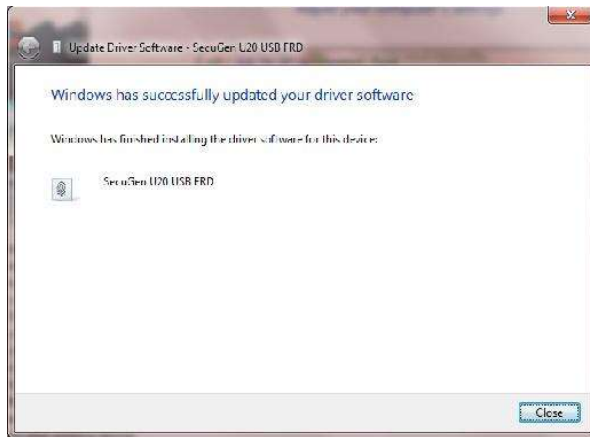


13. Click **next** → then select **check mark** → then click on **install**

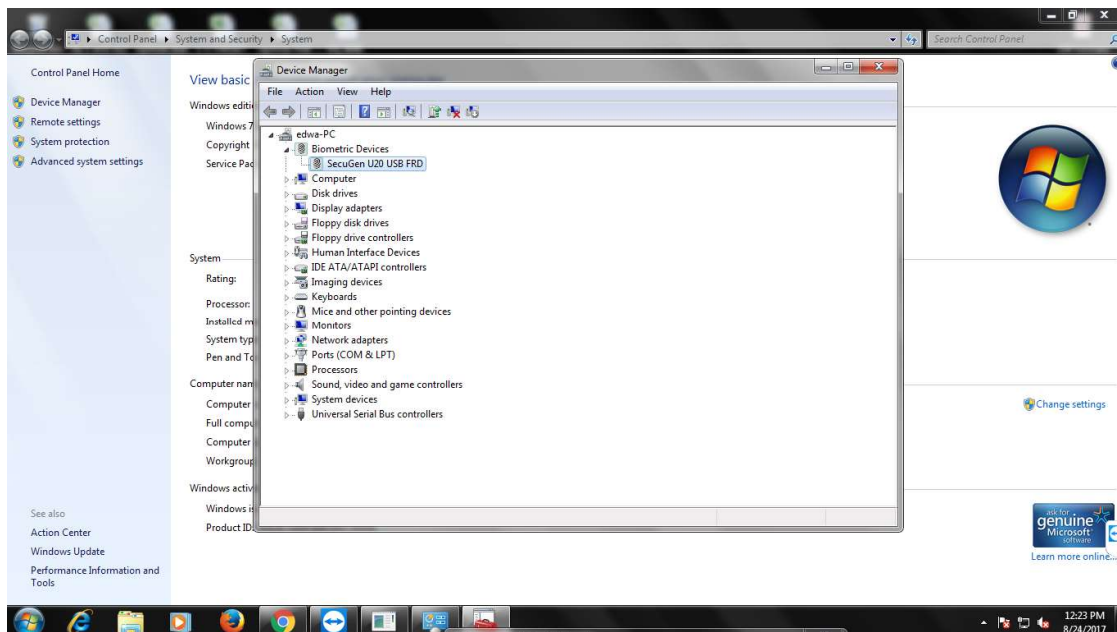
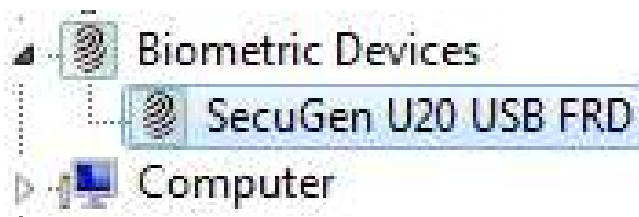


14. Shows the below screen now the drivers are installed successfully.

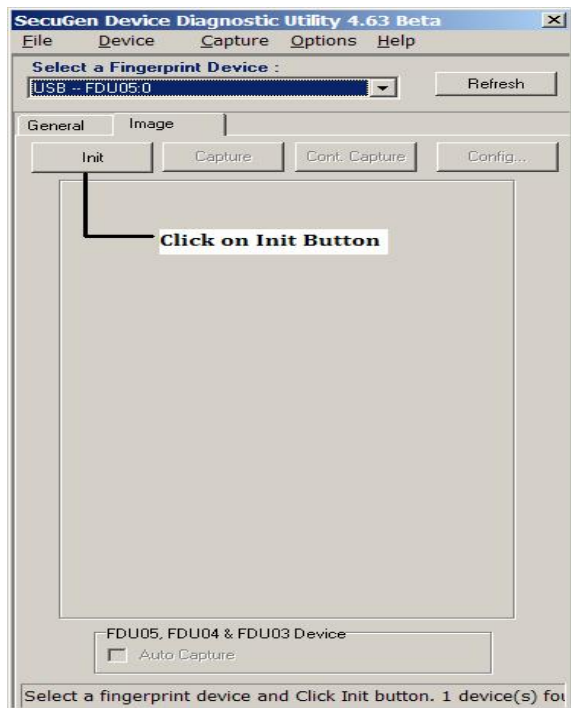
- You should see the message, "... successfully updated your driver..."



- Now, you can see the right device driver for HU20.



- Run Sgdx.exe (Secugen Diagnostic Utility)



- After click on Init button, you will see **"Device Initialisation Success"** message on screen. Then put your finger on device and click on **"Capture"** Button.

