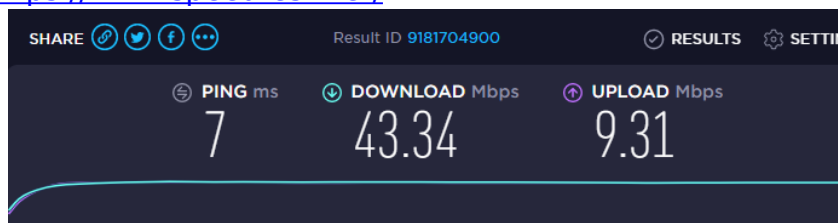**Do and Don't to Make Netsmartz SSL Connectivity**

- Check the placement of the Internet Dongle or broadband and your system distance against the Internet dongle or the broadband.
- Connect your Home System with the Internet.
- Check the Internet Speed (Slow Internet connection will lead to problem in RDP (Remote Desktop Protocol) session over the SSL).
- https://www.speedtest.net/

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- Download the Netsmartz SSL APP on your personal or official desktop or Laptop using your SSL credentials. (Procedure document already shared with each individual)
- Once connected with the SSL take Remote desktop of your Netsmartz System using the office system credentials.
    - *Note: before making the connection with the Netsmartz SSL insure for not to connected with any other VPN from your home system*
        - Enter System IP Address
        - Office System User ID: Netsmartz\firstname.lastname
        - Office System Password:
- Note that you cannot take skype Audio call over the Remote session of your office desktop.

Netsmartz CHD SVN Server Access over the SSL Connection.

- Ensure you are on reliable internet, preferably on Broadband and not on the mobile HOTSPOT.
- Connect to the Netsmartz SSL Connection using your SSL credentials.
- By connected with Netsmartz SSL using the company Laptop perform the SVN code check-in or Check out Tasks.
- By connecting with the Netsmartz SSL using personal Desktop or laptop you need to take RDP of your Company system and then perform SVN code check in-check out tasks.

For Service assistance kindly submit service request at

https://netsmartz.darwinbox.in/user/login

- Office system IP Address:

- Problem Description
- error snapshot: