

# Abhay M. Sawhney

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US citizen, fully work authorized.

## UX PRODUCT MANAGER

UX Product Manager blending deep technical fluency in cloud, storage, and AI with a passion for human-centered design. Proven track record of crafting intuitive, scalable solutions that drive adoption, reduce friction, and deliver measurable business impact. Recognized consistently for building positive, supportive team culture and collaborating in-person.

## SKILLS

**Product:** Roadmaps | Lifecycles | Data-driven decisions | Prioritization | Experimentation | OKRs

**Design:** Human-Centered Design | Customer Research | User Journey Mapping | Figma | AI Prototyping

**Technology:** Cloud | AI | Storage | Machine Learning | Networking | PowerBI | Kubernetes | C++ | Python

**Marketing:** Growth strategy | Go-to-market | Community Building | Public Speaking | Event Organization

**Business:** Systems Thinking | Data-Driven Decisions | Stakeholder Management | Cross-functional Collaboration

## EXPERIENCE

**MICROSOFT (Azure Portal),** Seattle, WA

**Jan 2021 – July 2025**

### UX Product Manager

Owned end-to-end UX product strategy and execution for Azure Storage and Networking experiences. Led AI-driven innovation, cross-org planning, and design standardization to improve usability, scale adoption, and reduce operational costs.

- Launched File Sync Copilot, an AI-powered troubleshooting assistant, reducing customer support costs by 20% through intuitive self-serve guidance and delightful automation for common sync errors.
- Redesigned Azure Files provisioning flow to boost cost transparency and management ease, exceeding 1 PiB provisioning target by 50% and aligning UX with other storage products to reduce customer friction.
- Drove go-to-market for Elastic SAN, tripling deployments from 375 TB to 1.2 PB in 3 months.
- Streamlined roadmap planning across storage teams by building shared ADO templates/queries and cross-org communications, reducing backlog churn and saving 3 weeks of team bandwidth every semester.
- Led Networking UX standardization for 100+ extensions behind a shared framework, navigating conflict through cross-team alignment and iterative design proposals adopted across the Portal.
- Represented Azure at expert customer conferences like MVP Summit and Microsoft Ignite, sharing early designs, gathering direct feedback, and using those insights to inform feature prioritization and experience improvements.
- Awarded the “Nonprofit Champion” badge for spearheading philanthropic initiatives, organizing Give Month campaigns that raised \$500K+ for children’s hospitals and housing equity, with recognition from VP leadership for cultural impact.

**AUTOMATION ANYWHERE, San Jose, CA****June 2019 – March 2020****Product Marketing Intern**

Drove developer engagement and ecosystem growth through targeted community building, regional event strategy, and technical marketing to expand platform adoption.

- Defined our developer marketing strategy from scratch and presented a scalable growth plan to the CEO and executive team, influencing leadership's decision to invest in global developer programs.
- Scaled developer ecosystem organically, growing from 300 to 2500+ developers deploying on our platform. Partnered with product and sales teams to support new docs and community onboarding flows.
- Launched meetups to grow the community in 32 cities, tailoring campaign strategies for each region.
- Led our booth at Oracle Code One and hosted a hands-on workshop at UC Davis with 60+ students.

**SCIENAPTIC SYSTEMS, New York City****June – Sept 2018****Machine Learning Intern**

Identified pain points of Big 4 credit card firm. Built an ML model that cut their credit losses by 30%.

- Led end-to-end model development using Python, pandas, scikit-learn, and TensorFlow to create credit risk scoring models tailored to cardholder behavior.
- Learned firsthand how to apply data science and AI to high-stakes financial decision-making, balancing model accuracy and interpretability with regulatory and business constraints.

**ZURICH INSURANCE NORTH AMERICA, Schaumburg, IL****June – Sept 2017****Business Change & It Intern**

Delivered Proof of Concept for new Hadoop architecture with supporting documentation, enabling a modern data lake infrastructure with cost-saving potential exceeding \$1M annually.

**AUTHBRIDGE RESEARCH SERVICES, Delhi, India****June – July 2016****Full Stack Development Intern**

Built website with MySQL/PHP to replace Excel-based recordkeeping, reducing manual data entry by 60%.

**LEANOPSYS BUSINESS CONSULTANTS, Delhi, India****June – Sept 2015****Web Design & Content Intern**

Redesigned company website with custom CSS and rewrote content for SEO, increasing website traffic by 80%.

## EDUCATION

**Master of Science (M.S.) in Human Centered Design & Engineering****Class of 2027****University of Washington, Seattle**

- Part-time student, 3.9 GPA. A's in *User-Centered Design*, *Usability Studies*, and *Accessibility*
- Led a user-centered study and evaluation of Viome's health app and presented prioritized UX recommendations to their leadership team.
- Co-designed virtual meeting enhancements with a hard-of-hearing participant, exploring AI captioning, visual cues, and feedback features to help them with equitable participation in hybrid work settings.

**Bachelor of Science (B.S.) in Computer Science & Tech Management****Class of 2020****University of California, Davis**

- Events Chair of CS club, "Byte" (mentor) for 6 CS club members. Tutor in CS Department
- A in *Artificial Intelligence*, *Machine Learning*, *Computer Vision*, and *Computational Cognitive Neuroscience*