ABHAY M. SAWHNEY

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UX Product Manager with expertise in cloud, storage, and networking. Passionate about creating delightful experiences.
US citizen, fully work authorized.

SKILLS

TECHNOLOGY: Cloud, Storage, Machine Learning, Networking, PowerBI, Kubernetes, C++, Python, Kusto
BUSINESS: Systems Thinking, Marketing, Public Speaking, Event Organization, Data-Driven Decisions, Excel
DESIGN: Human-Centered Design, Customer Research, User Journey Mapping, Figma, Photoshop

EXPERIENCE

2021-PRESENT • PRODUCT MANAGER • MICROSOFT (AZURE PORTAL)

- Designed and launched File Sync Copilot which leverages AI and enables customers to identify and resolve sync issues themselves, reducing **supportability costs** by **20%**
- Led the Portal release of Elastic SAN, tripling their deployed SANs from **375TB** to over **1200TB** in 3 months
- Led the Portal release of Managed File Shares, reducing customer **time-to-value** by **60%** by removing the need for a customer-created Storage account
- Owned Networking UX redesign for Portal, collaborating cross-functionally to develop standardized patterns and shared context panes which were adopted across **100+ extensions**
- Redesigned Files provisioning model, addressing customer billing complaints and **exceeding the 1PiB provisioning target by 50%** in the first month of release
- Led philanthropy initiatives: organized volunteering events and hosted org-wide auctions that raised over **$500k** for causes including Maui Wildfire Relief and the Low Income Housing Institute

2019-2020 • PRODUCT MARKETING INTERN • AUTOMATION ANYWHERE

- Scaled AAI's developer ecosystem organically. Led the team that grew it from **300 to 2500+ developers**
- Launched worldwide RPA meetups to boost AAI's reach in **32 cities**, with tailored strategies for each region

2018 • MACHINE LEARNING INTERN • SCIENAPTIC SYSTEMS

- Identified pain points of Big 4 credit card firm. Built an ML model that **cut their credit losses** by **30%**

2017 • BUSINESS CHANGE & IT INTERN • ZURICH INSURANCE NORTH AMERICA

- Delivered Proof of Concept for new Hadoop architecture with supporting documentation

2016 • FULL STACK DEVELOPMENT INTERN • AUTHBRIDGE RESEARCH SERVICES

- Developed website to replace their Excel-based record keeping, **reducing manual data entry** by **60%**

2015 • WEB DESIGN & CONTENT INTERN • LEANOPSYS BUSINESS CONSULTANTS

- Redesigned company website and rewrote content, **increasing website traffic** by **60%**

EDUCATION

University of Washington, Seattle
M.S. IN HUMAN CENTERED DESIGN & ENGINEERING • CLASS OF 2028

- 3.9 GPA. A's in *User-Centered Design* and *Usability Studies*
- Part-time student, currently transferring from Graduate Certificate program to full Master's

University of California, Davis
B.S. IN COMPUTER SCIENCE & TECH MANAGEMENT • CLASS OF 2020

- 3.5 GPA. A's in *Artificial Intelligence, Technology Management, Programming Languages*
- Events Chair of CS club, "Byte" (mentor) for 6 CS club members. Tutor in CS Department