Abhik Dhar

Bengaluru, India **|** +91 90739 57139 **|** [abhikdhar2006@gmail.com](mailto:abhikdhar2006@gmail.com%20) **|** [Linkedin](https://www.linkedin.com/in/abhik-dhar-70857322/) **|** [GitHub](https://github.com/abhdhar-1618)

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| **Education**  **Integrated Programme in Business Analytics (IPBA)**  IIM Indore, 2022  **B.Com (Hons)**  Calcutta University 2012 | A versatile, accomplished goal oriented professional with over 8 years of experience in Data Analysis, Fraud Risk Management, Financial Data Analysis, Training & Development and People Management with proven track record of delivering consistent business results |
| **Experience**  Data Quality Analyst • Simplilearn • Bengaluru (Dec 2022—June 2023)   * Reduced monthly DSAT percentage from 29 % to 21 %. * Held bi Weekly meetings with stakeholders to discuss and implement process improvements * Held bi weekly team huddles to inform the team about observed process errors and provided rectifications on the same   Data Analyst • Flipkart (Ascent Consulting Services) • Bengaluru (Dec 2018—Dec 2022)   * Core team member at Fraud & Risk Management Department for Flipkart and providing analytical solutions to online frauds * Reduced Quarterly Business Losses from 40 CR to 8 CR by Analyzing and detecting Customer fraud patterns * Reduced Stakeholder losses from 30 CR to 5 CR by introducing data validating methods * Built a predictive model for fraud detection and EDA Solution to detect data patterns and outliers * Mentored junior team members and provided guidance on complex data analysis techniques, resulting in improved team performance and increased productivity. * Led a team of analysts to develop and implement a fraud detection algorithm, resulting in significant reduction in fraudulent transactions. * Using SQL database to facilitate the operations and python modules for clustering the data obtained * Extracting customers’ data from Flipkart’s interface in VBA excel by using internal tools, analyzing them and classifying fraud & genuine trades; clustering the data and recognizing a pattern   Financial Consultant • Capgemini • Kolkata (Sep 2013 – Dec 2016)   * Provided accounting solutions to Project Accounting and Business Support (L1) Teams while assisting 2 clients * Worked for process streamlining, innovative problem solutions and various clientele solutions * Managing cost & revenue bookings in GFS environment (both manual & web ADIs); reserving & rectifying resources time on Clarity & GFS * Uploading projects to ImageNow Imaging Servers & addressing end-users concerns |
| **Skills**   * Python * SQL * Power BI * Tableau * MS Office * VBA * Oracle R12, Project Accounting * Filezilla, Clarity Time Tool |
| **Awards**   * Capgemini Spot Award * Process Innovation Award |