# **Abhishek Kumar**

# **Product Analyst**

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#### **PROFILE**

Results-driven Analytics Professional with **2+ years of experience** in product analytics, business intelligence, and data automation across e-commerce and fintech. Proficient in SQL, Python, Tableau, and Looker with expertise in **building dashboards**, **funnel analysis**, **root cause analysis** (**RCA**), **and user segmentation**. Demonstrated success in improving conversion rates, optimizing inventory, **automating reporting** pipelines, and driving metric-driven decision-making. Strong background in stakeholder management, metric design, and cross-functional collaboration with product, engineering, and operations teams

#### **EDUCATION**

#### Bachelor of Engineering(Electronics and Communication)

2019 - 2023

Dayananda Sagar College of Engineering, Bangalore

#### **WORK EXPERIENCE**

Product Analyst 11/2024 – present

Myntra

- Reduced stockouts by 20% via rule-based inventory model across 20K+ styles, automated weekly performance tracking.
- **Improved PLP CTR by 15–20%** through data-driven sort logic using product scoring in collaboration with Storefront.
- **Identified 3x conversion gap** via SPU/session simulations; influenced product roadmap and engagement strategy.
- Validated 2x MoM lift in FWD conversions following Glitchez assortment expansion, strengthening the case for hero-SKU investment
- Reduced bounce-offs in FWD Context by identifying key funnel breaks, enabling targeted fixes in high-traffic apparel subcategories
- **Projected 3x conversion uplift for FWD Context** by realigning SPU distribution and normalizing session mix with platform benchmarks.
- **Built category-specific funnel diagnostics** to identify top-leaking styles (e.g., T-shirts, Jeans), enabling data-driven prioritization for assortment and UX improvements.

**Data Analyst** 07/2023 – 11/2024

Razorpay Software Private Limited

- Process Automation: Designed Python-based automation tools to generate banking reports, reducing processing time from 3+ hours to 20 minutes (90% efficiency gain).
- **Dashboard Migration & Visualization:** Led migration of 15+ dashboards from **Looker to Tableau**, creating self-serve tools that **reduced ad-hoc requests by 30%**.
- Metrics Optimization: Redefined KPIs for the Card/UPI Optimization Framework, improving workflow efficiency by 70% and saving ₹25 lakhs annually.
- **Compliance Automation:** Built a **fuzzy logic solution** in Python for CIN/PAN verification, boosting accuracy **by 30%** and minimizing regulatory errors.

#### **SKILLS**

**Language:** SQL,PostgreSQL,MySQL,Python, SparkSQL | **Tools:** Airflow, Databricks, Jupyter Notebook, Google sheets, Tableau, Looker. | **Other:** Stakeholder management, Statistics, Exploratory Data analysis, RCA

#### **PROJECTS**

#### Rule based Model to identify Top selling style

- Developed rules based model which assiging a normalize score and rank styles according with certain threshold.

# **Card and UPI optimiztion famework**

- Revamped metrics and workflows, achieving 70% operational efficiency.

#### **Robotic Process Automation for Bank Reports**

- Saved **50+ hours** monthly by automating report generation.

# **AWARDS**

### **Most Valuable Player at Razorpay**

Recognized for exceptional performance and ownership.